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USER MANUAL

TL60
TL80

CUSTOM®

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UNLESS OTHERWISE SPECIFIED, THE INFORMATION GIVEN IN THIS MANUAL ARE REFERRED TO ALL MODELS IN PRODUCTION AT THE ISSUE DATE OF THIS DOCUMENT.

GENERAL INSTRUCTIONS

CUSTOM S.p.A. declines all responsibility for accidents or damage to persons or property occurring as a result of tampering, structural or functional modifications, unsuitable or incorrect installations, environments not in keeping with the equipment's protection degree or with the required temperature and humidity conditions, failure to carry out maintenance and periodical inspections and poor repair work.

GENERAL SAFETY INFORMATION

Your attention is drawn to the following actions that could compromise the characteristics of the product:

- Read and retain the instructions which follow.
- Follow all indications and instructions given on the device.
- Make sure that the surface on which the device rests is stable. If it is not, the device could fall, seriously damaging it.
- Make sure that the device rests on a hard (non-padded) surface and that there is sufficient ventilation.
- Do not fix indissolubly the device or its accessories such as power supplies unless specifically provided in this manual.
- When positioning the device, make sure cables do not get damaged.
- [Only OEM equipment] The equipment must be installed in a kiosk or system that provides mechanical, electrical and fire protection.
- The mains power supply must comply with the rules in force in the Country where you intend to install the equipment.
- Make sure that there is an easily-accessible outlet with a capacity of no less than 10A closely to where the device is to be installed.
- Make sure the power cable provided with the appliance, or that you intend to use is suitable with the wall socket available in the system.
- Make sure the electrical system that supplies power to the device is equipped with a ground wire and is protected by a differential switch.
- Before any type of work is done on the machine, disconnect the power supply.
- Use the type of electrical power supply indicated on the device label.
- These devices are intended to be powered by a separately certified power module having an SELV, non-energy hazardous output. (IEC60950-1 second edition).
- [Only POS equipment] The energy to the equipment must be provided by power supply approved by CUSTOM S.p.A.
- Take care the operating temperature range of equipment and its ancillary components.
- Do not block the ventilation openings.
- Do not insert objects inside the device as this could cause short-circuiting or damage components that could jeopardize printer functioning.
- Do not carry out repairs on the device yourself, except for the normal maintenance operations given in the user manual.
- The equipment must be accessible on these components only to trained, authorized personnel.
- Periodically perform scheduled maintenance on the device to avoid dirt build-up that could compromise the correct, safe operation of the unit.
- Do not touch the head heating line with bare hands or metal objects. Do not perform any operation inside the printer immediately after printing because the head and motor tend to become very hot.
- Use consumables approved by CUSTOM S.p.A.

CE

THE CE MARK AFFIXED TO THE PRODUCT CERTIFY THAT THE PRODUCT SATISFIES THE BASIC SAFETY REQUIREMENTS.

The device is in conformity with the essential Electromagnetic Compatibility and Electric Safety requirements laid down in Directives 2006/95/CE and 2004/108/CE inasmuch as it was designed in conformity with the provisions laid down in the following Standards:

- EN 55022 Class B *(Limits and methods of measurements of radio disturbance characteristics of Information Technology Equipment)*
- EN 55024 *(Information Technology Equipment – Immunity characteristics – Limits and methods of measurement)*
- EN 60950-1 *(Safety of information equipment including electrical business equipment)*

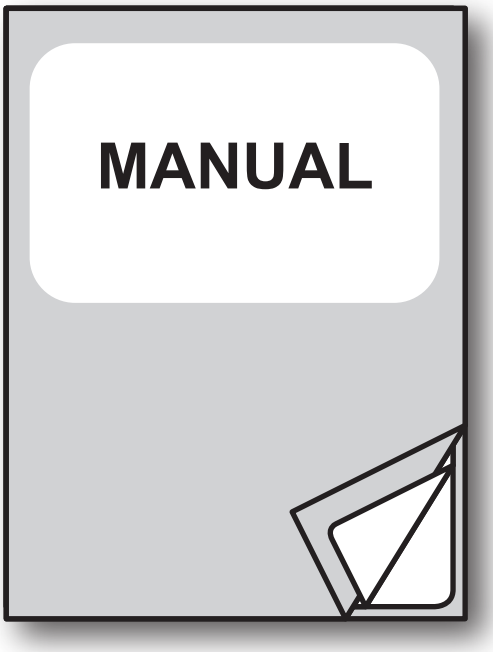
The device is in conformity with the essential requirements laid down in Directives 1999/05/CE about devices equipped with intentional radiators The Declaration of Conformity and other available certifications can be request to support@custom.it please providing the correct part number shown on product label or in the invoice.

GUIDELINES FOR THE DISPOSAL OF THE PRODUCT

The crossed-out rubbish bin logo means that used electrical and electronic products shall NOT be mixed with unsorted municipal waste. For more detailed information about recycling of this product, refer to the instructions of your country for the disposal of these products.

- Do not dispose of this equipment as miscellaneous solid municipal waste, but arrange to have it collected separately.
- The re-use or correct recycling of the electronic and electrical equipment (EEE) is important in order to protect the environment and the wellbeing of humans.
- In accordance with European Directive WEEE 2002/96/EC, special collection points are available to which to deliver waste electrical and electronic equipment and the equipment can also be handed over to a distributor at the moment of purchasing a new equivalent type.
- The public administration and producers of electrical and electronic equipment are involved in facilitating the processes of the re-use and recovery of waste electrical and electronic equipment through the organisation of collection activities and the use of appropriate planning arrangements.
- Unauthorised disposal of waste electrical and electronic equipment is punishable by law with the appropriate penalties.

The format used for this manual improves use of natural resources reducing the quantity of necessary paper to print this copy.



For details on the commands,
refer to the manual with code. **77200000001100**

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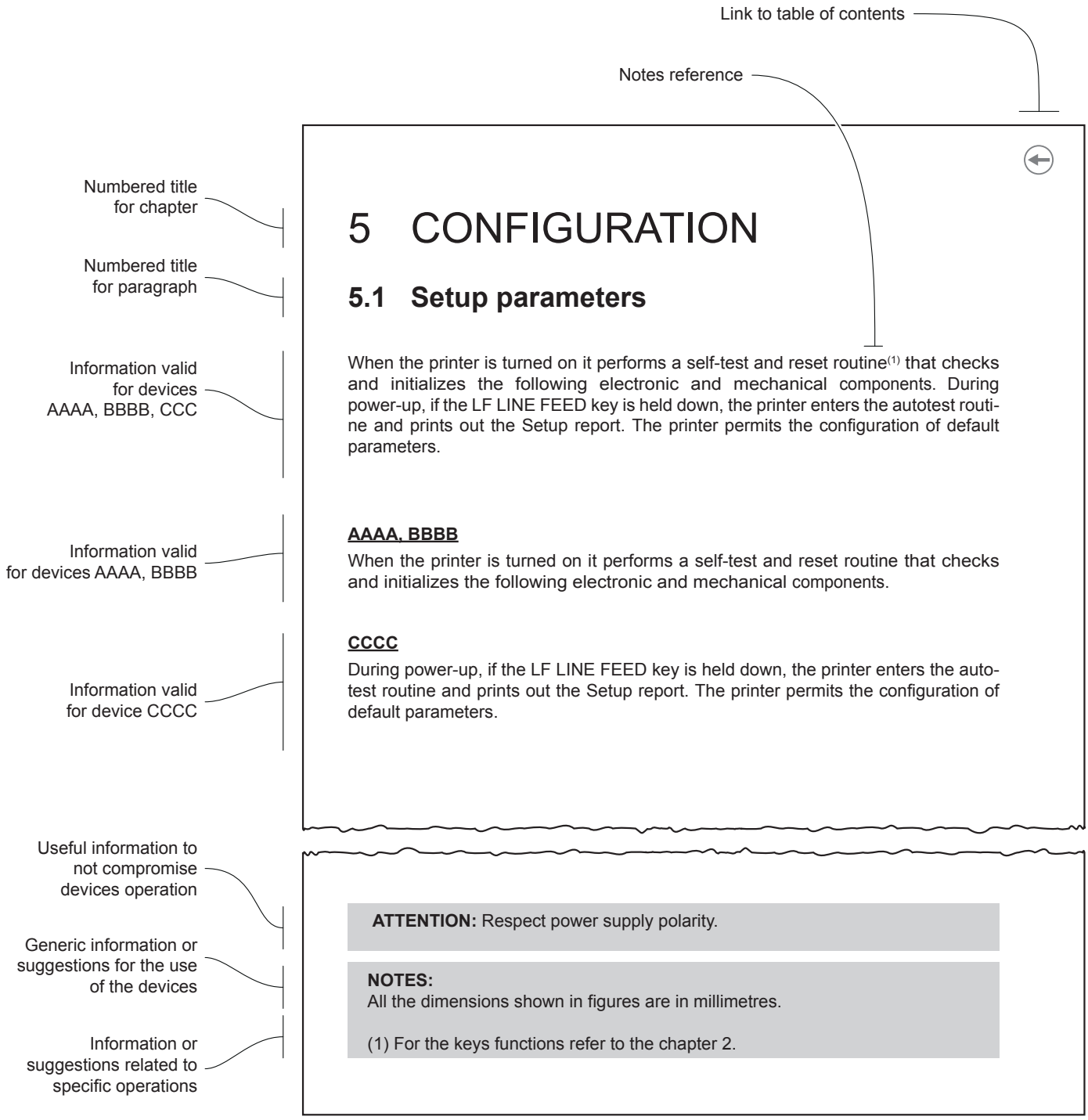
1 INTRODUCTION

This document is divided into sections and chapters. Each chapter can be reached by the index at the beginning of this document. The index can be reached by the button on each page as shown in the diagram below.



2 IDENTIFICATION OF THE MODELS

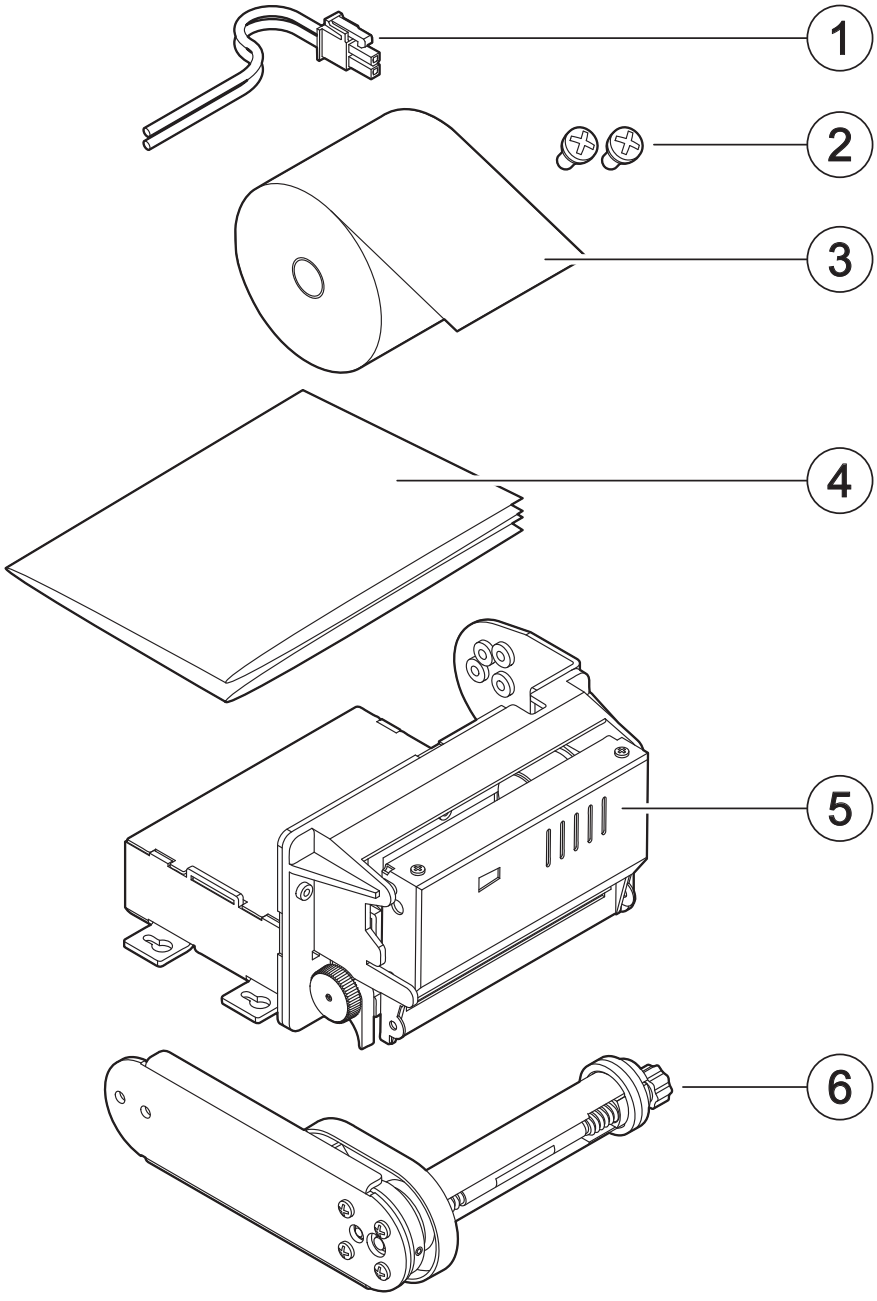
NOMENCLATURE	DESCRIPTION
TL60 STD	Standard model
TL60 EJ	Model with motorized ejector
TL80 STD	Standard model

3 DESCRIPTION

3.1 Box content

Remove the device from its carton being careful not to damage the packing material so that it may be re-used if the printer is to be transported in the future.
Make sure that all the components illustrated below are present and that there are no signs of damage. If there are, contact Customer Service.

1. Power supply cable
2. Fixing screws for paper roll holder
3. Paper roll
4. Installation instruction sheet
5. Device
6. Paper roll holder

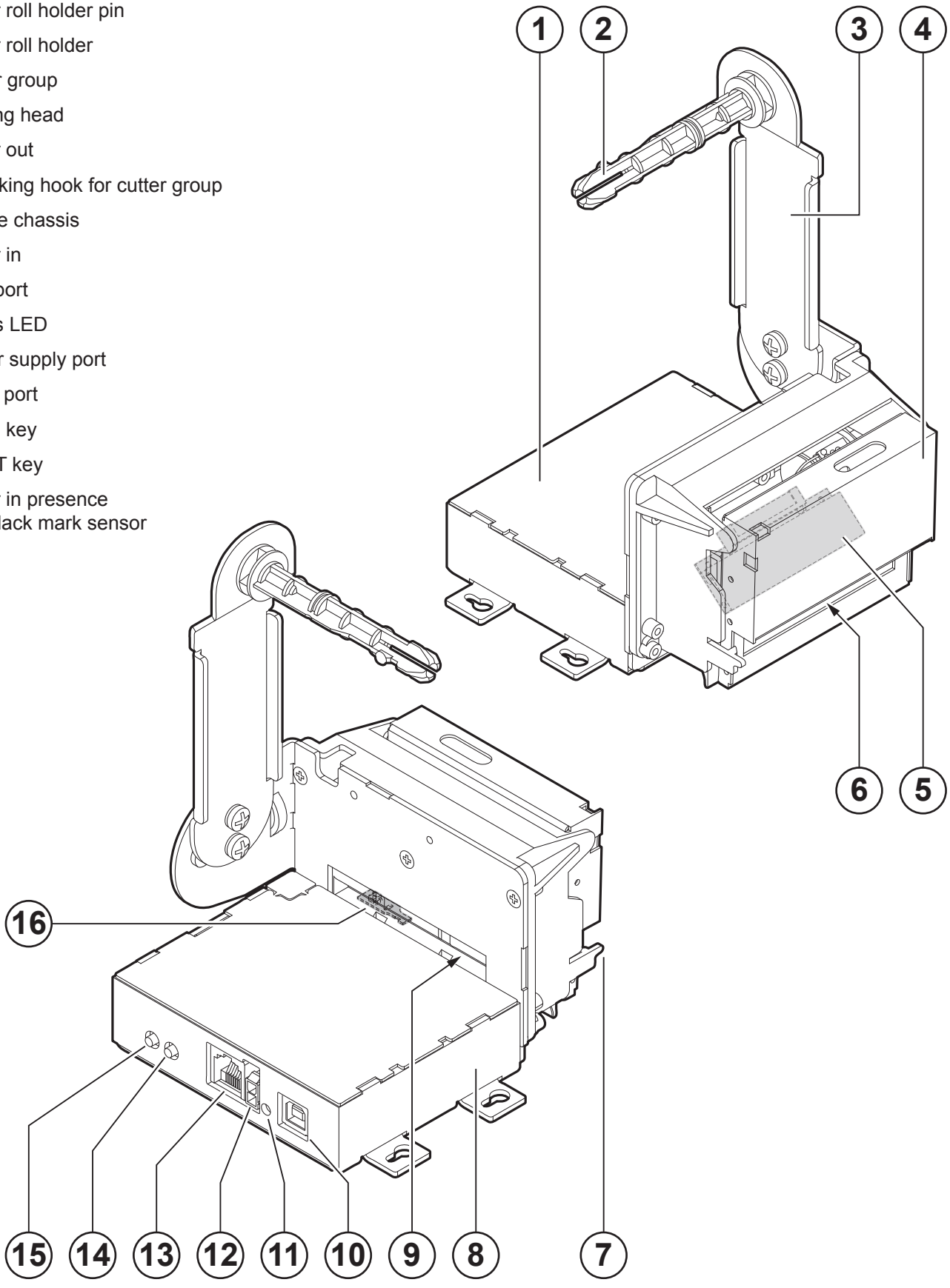


- Open the device packaging.
- Take out the device.
- Take out the rest of the content.
- Keep the box, trays and packing materials in the event the printer must be transported/shipped in the future.

3.2 Device components

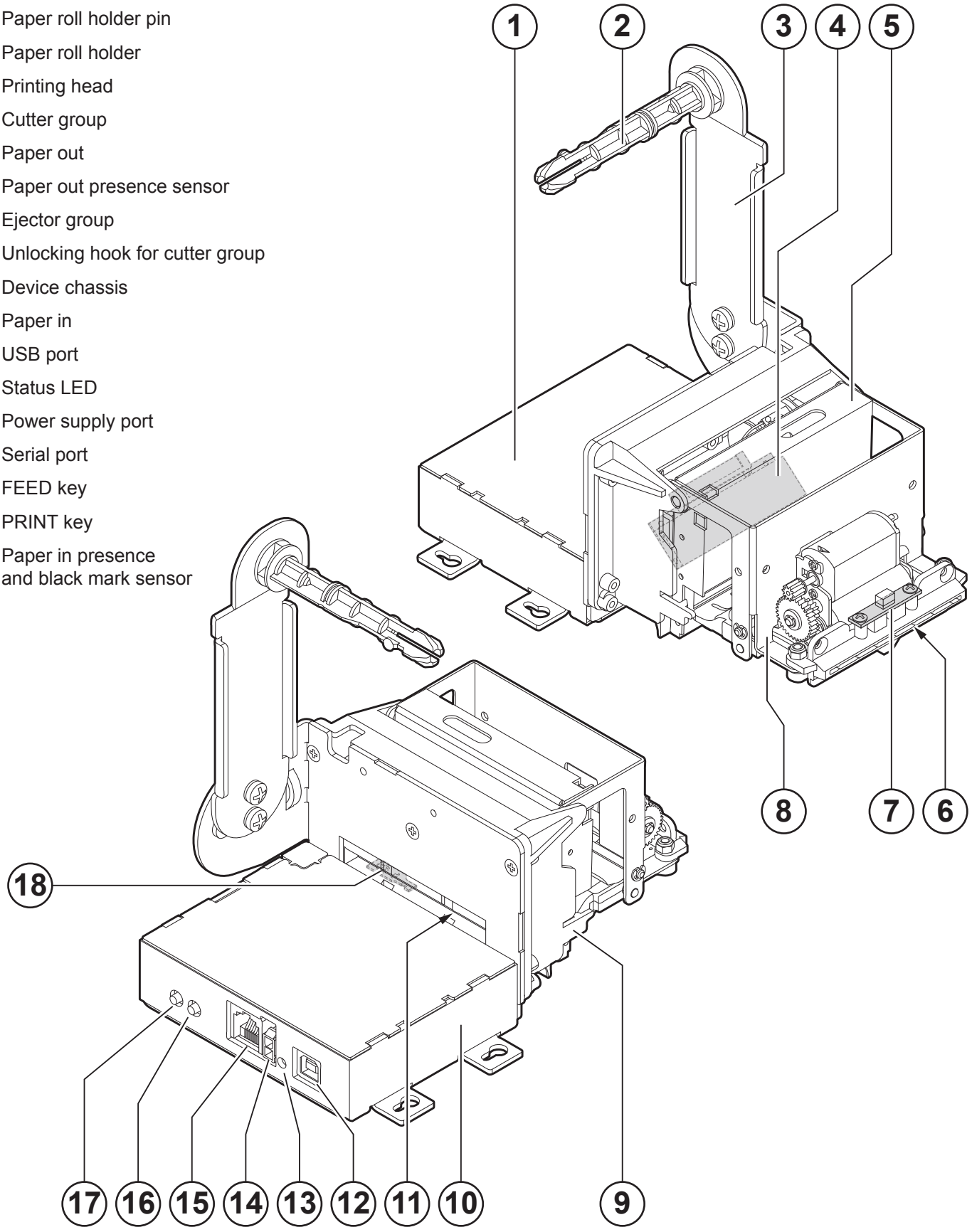
TL60 STD

1. Board cover
2. Paper roll holder pin
3. Paper roll holder
4. Cutter group
5. Printing head
6. Paper out
7. Unlocking hook for cutter group
8. Device chassis
9. Paper in
10. USB port
11. Status LED
12. Power supply port
13. Serial port
14. FEED key
15. PRINT key
16. Paper in presence and black mark sensor



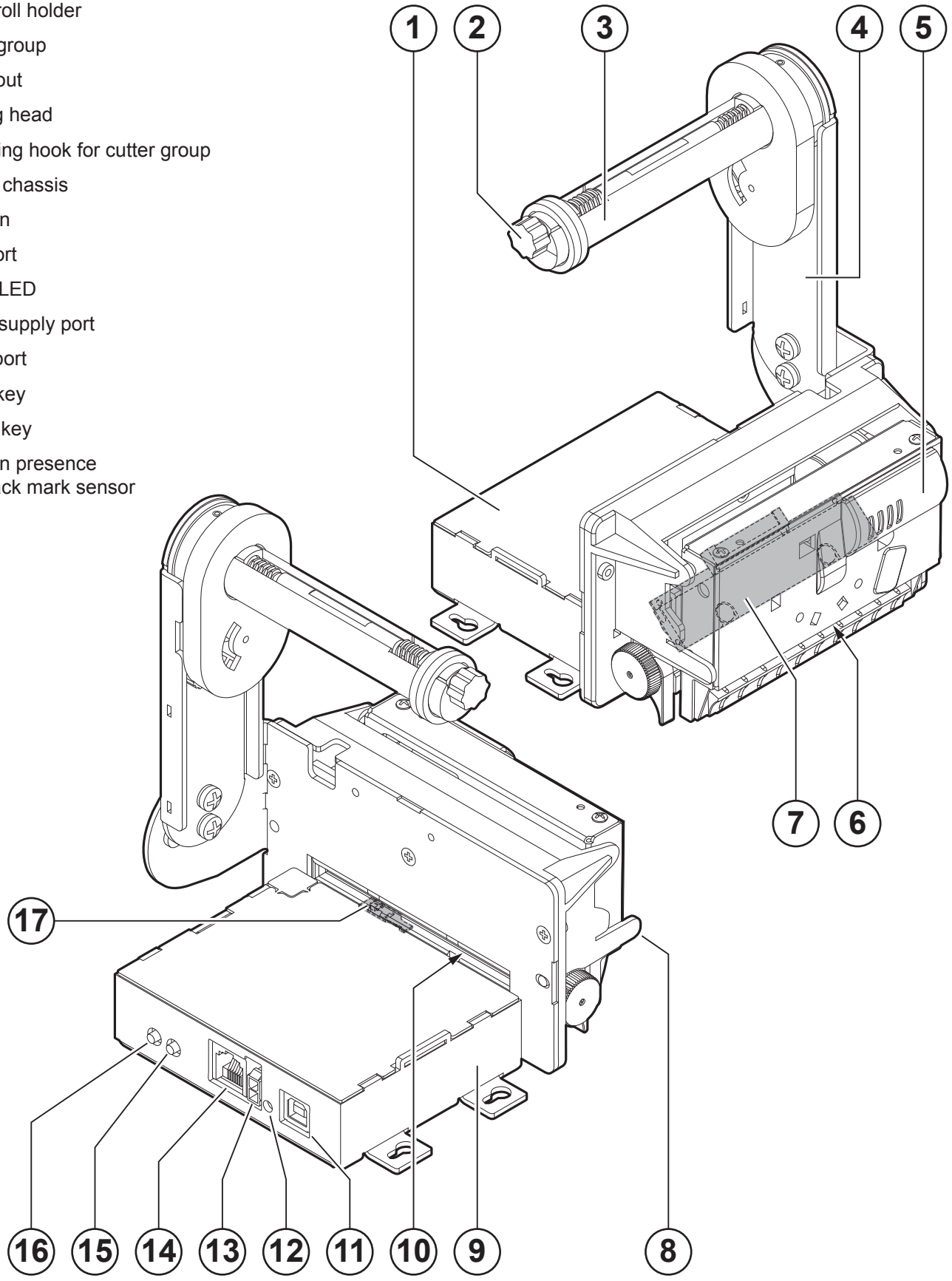
TL60 EJ

1. Board cover
2. Paper roll holder pin
3. Paper roll holder
4. Printing head
5. Cutter group
6. Paper out
7. Paper out presence sensor
8. Ejector group
9. Unlocking hook for cutter group
10. Device chassis
11. Paper in
12. USB port
13. Status LED
14. Power supply port
15. Serial port
16. FEED key
17. PRINT key
18. Paper in presence and black mark sensor



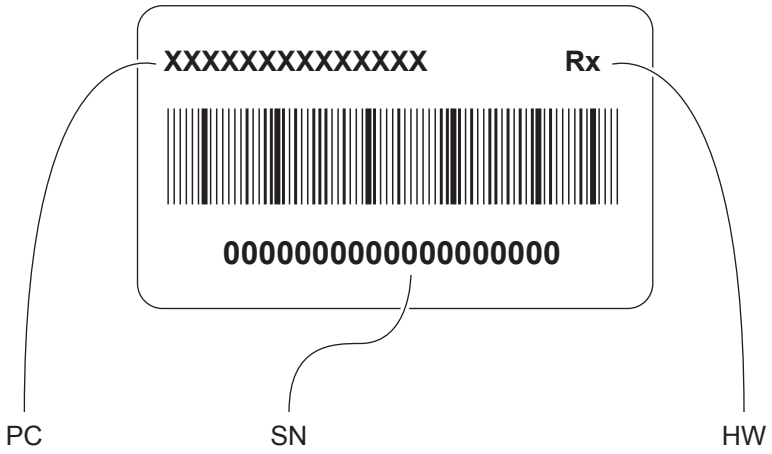
TL80 STD

1. Board cover
2. Paper width adjustment
3. Paper roll holder pin
4. Paper roll holder
5. Cutter group
6. Paper out
7. Printing head
8. Unlocking hook for cutter group
9. Device chassis
10. Paper in
11. USB port
12. Status LED
13. Power supply port
14. Serial port
15. FEED key
16. PRINT key
17. Paper in presence and black mark sensor



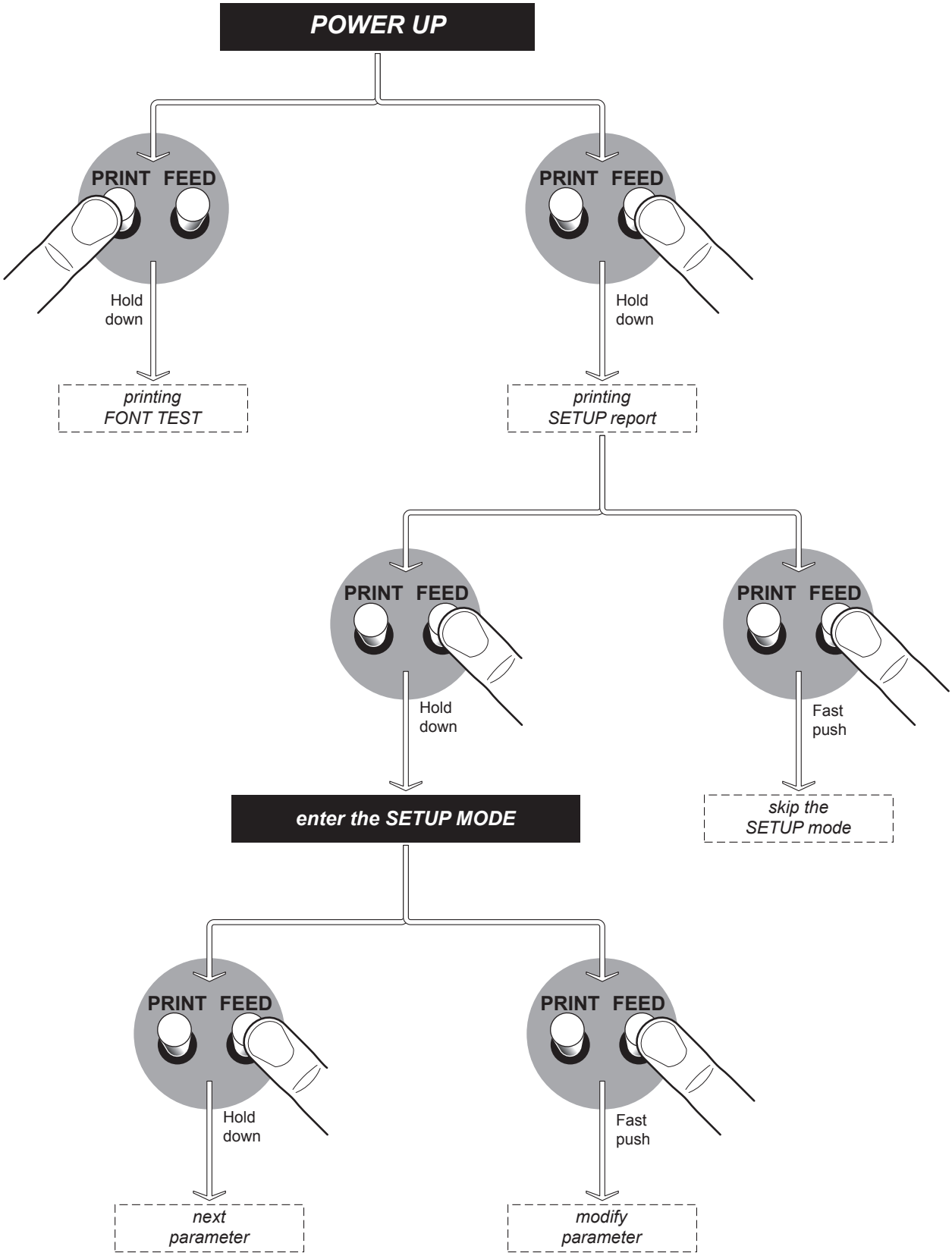
3.3 Product label

PC = Product code (14 digits)
SN = Serial number
HW = Hardware release



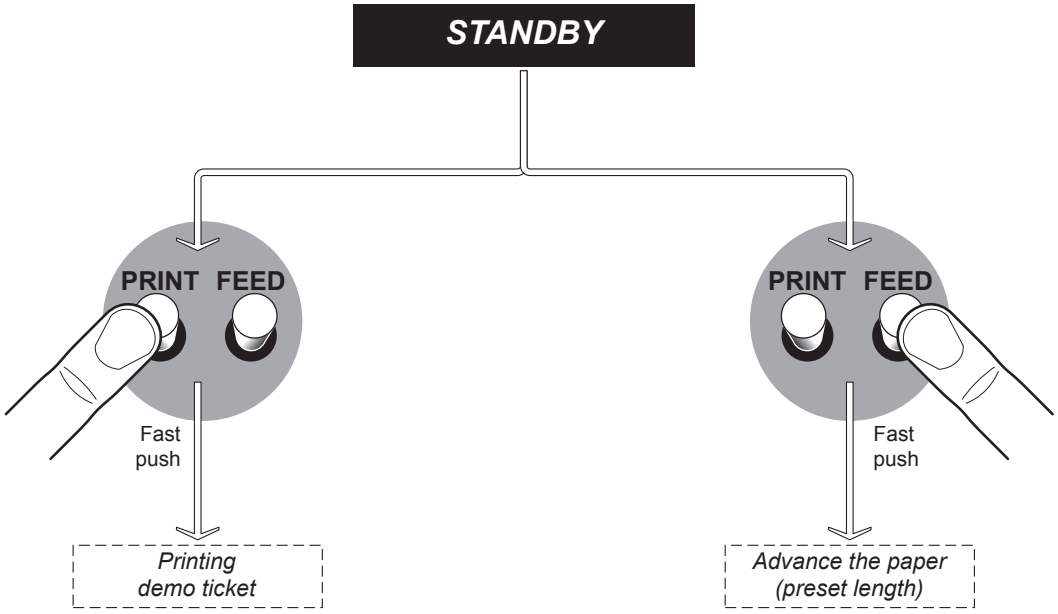
3.4 Key functions: power up

The following figure shows the functions of device's keys according to the operating condition.



3.5 Key functions: standby

The following figure shows the functions of device's keys according to the operating condition.



3.6 Status messages

The Status LED indicates hardware status of device. Given in the table below are the various LED signals and the corresponding device status.

STATUS LED			DESCRIPTION
-	○	***OFF***	DEVICE OFF
GREEN	●	***ON***	DEVICE ON: NO ERROR
GREEN COMMUNICATION STATUS	●	***x 1***	RECEIVE DATA
		x 2	HEADING OVER TEMPERATURE
		x 3	PAPER END
		x 4	POWER SUPPLY VOLTAGE INCORRECT
		x 5	RECEPTION ERROR (PARITY, FRAME ERROR, OVERRUN ERROR)
		x 6	COMMAND NOT RECOGNIZED
		x 7	COMMAND RECEPTION TIME OUT
		x 10	LOW PAPER (1)
GREEN UNRECOVERABLE ERROR	●	***x 11***	CUTTER ERROR

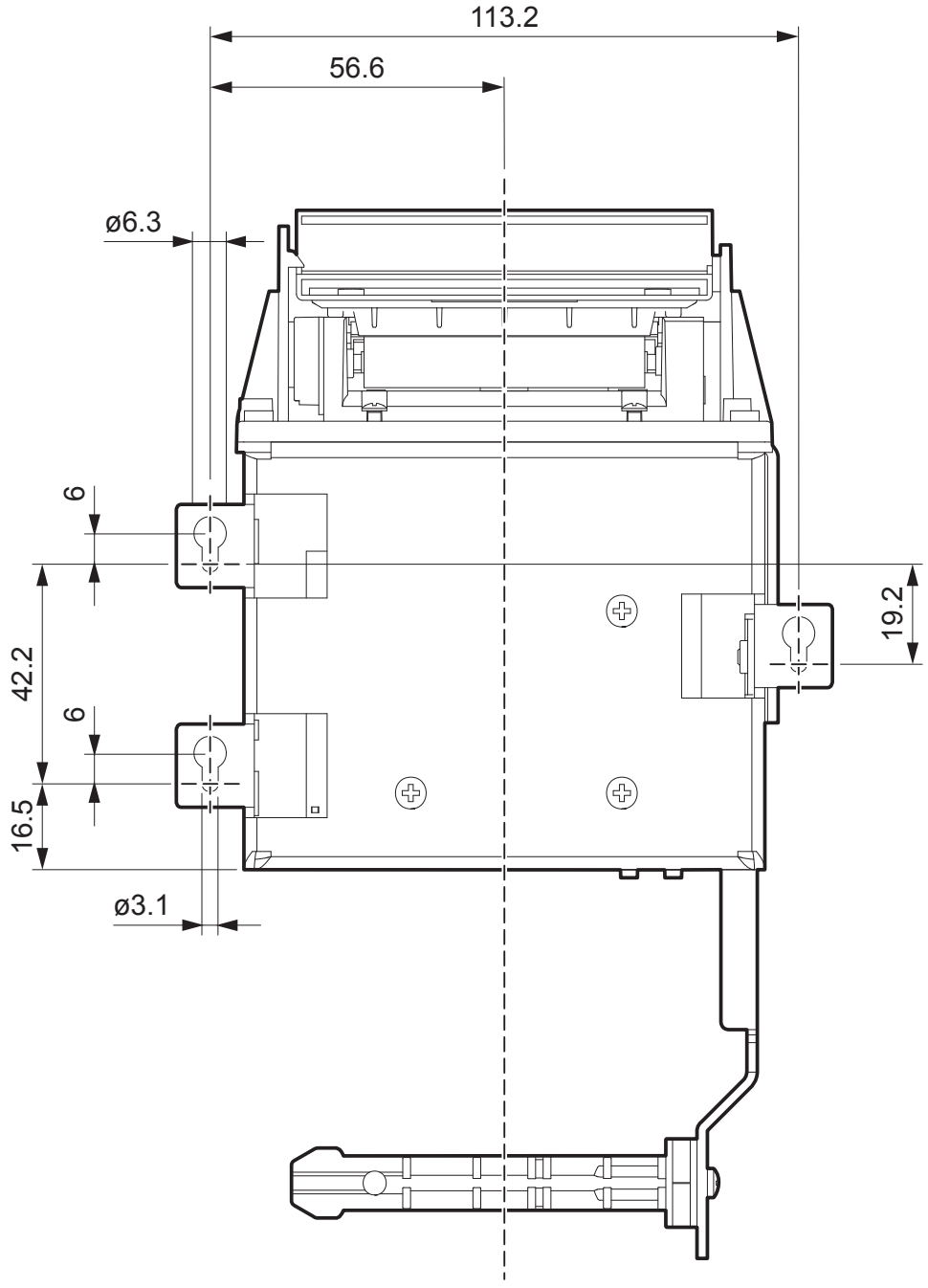
NOTE:
(1) : Only for models with the low paper sensor kit assembled (see chapter 10).

4 INSTALLATION

4.1 Fastening

TL60

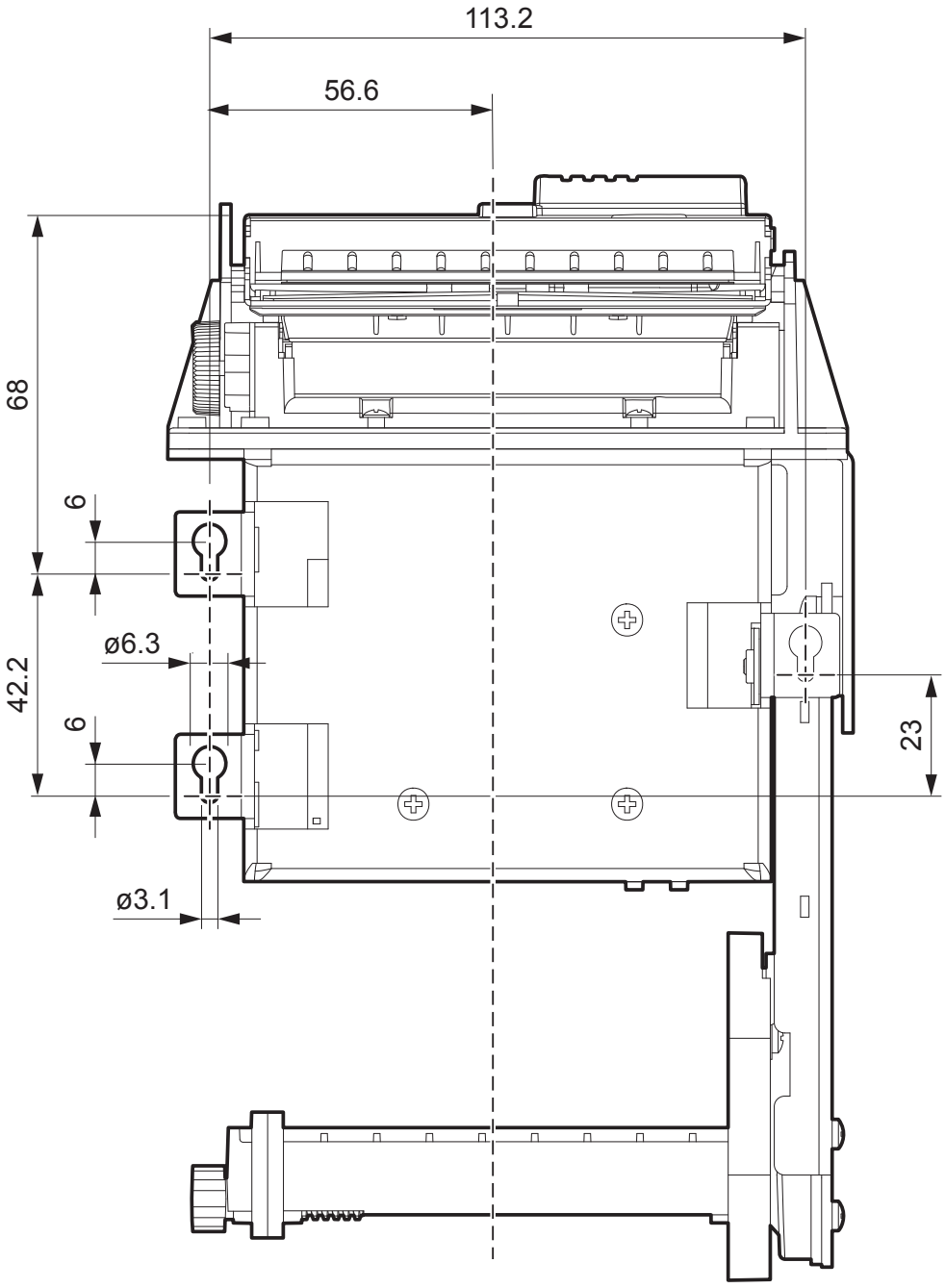
The device is provided with three fixing holes on the bottom of device (see following figure). To fasten the device on a panel, use three M3 screws.



NOTE: All the dimensions shown in figure are in millimetres.

TL80

The device is provided with three fixing holes on the bottom of device (see following figure). To fasten the device on a panel, use three M3 screws.

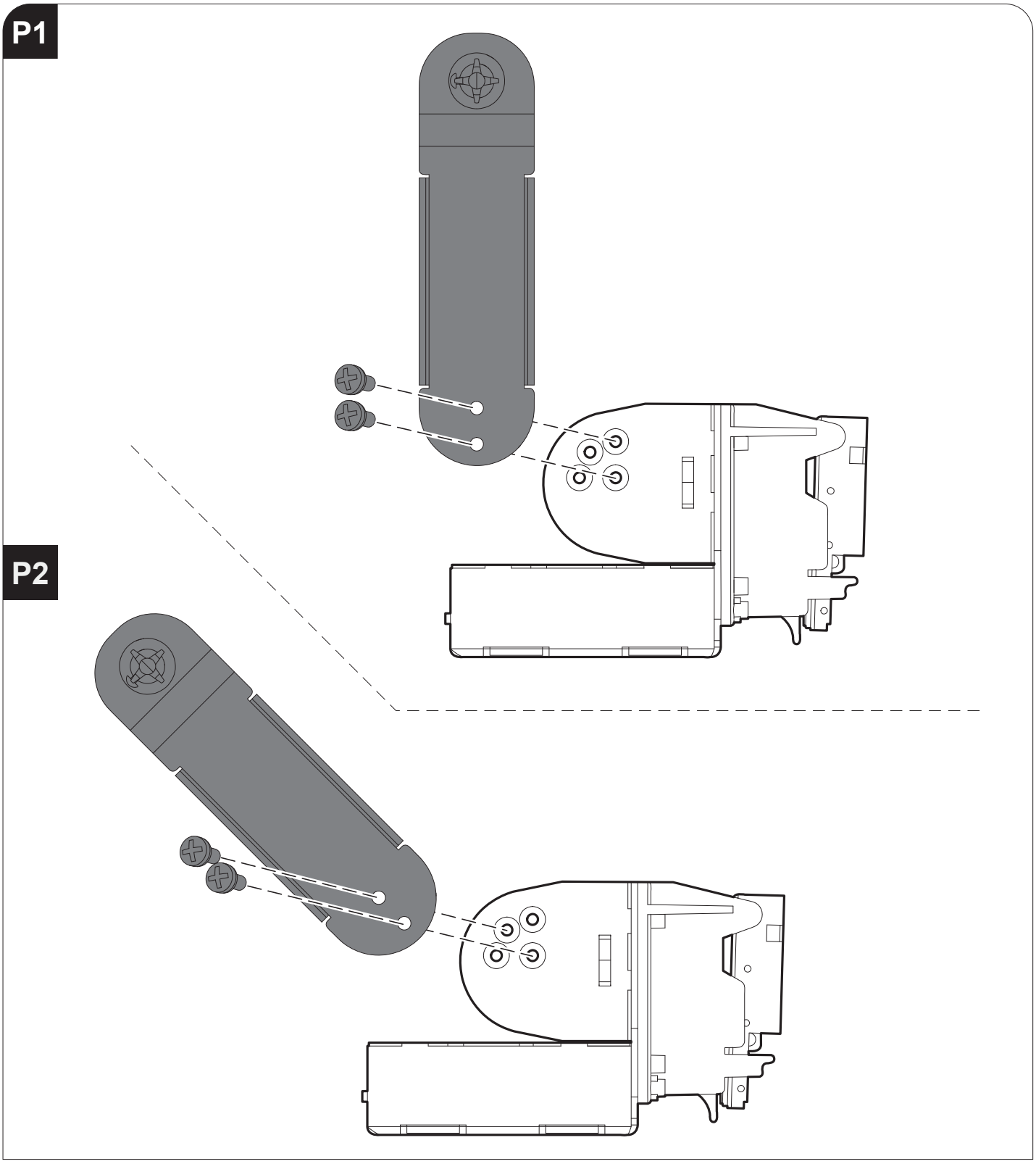


NOTE: All the dimensions shown in figure are in millimetres.

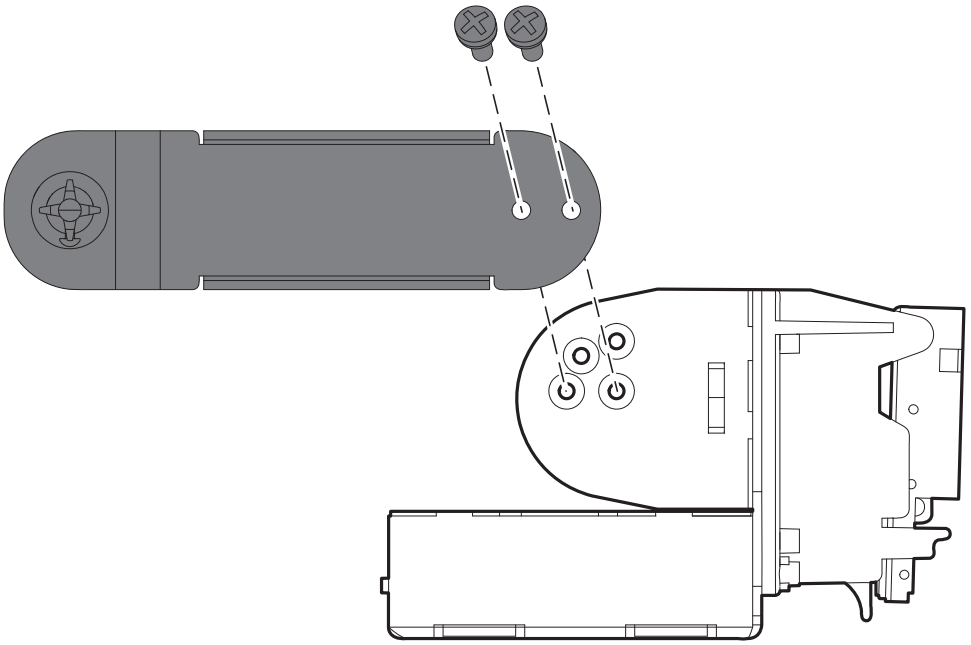
4.2 Paper roll holder assembly

The paper roll holder position is adjustable on three different positions: upper position P1, 45° upward P2 and rear P3. Fix the paper roll holder to the device holes shown in figure according to the desired position by using the two M4x6 fixing screws supplied.

TL60 STD, TL60 EJ

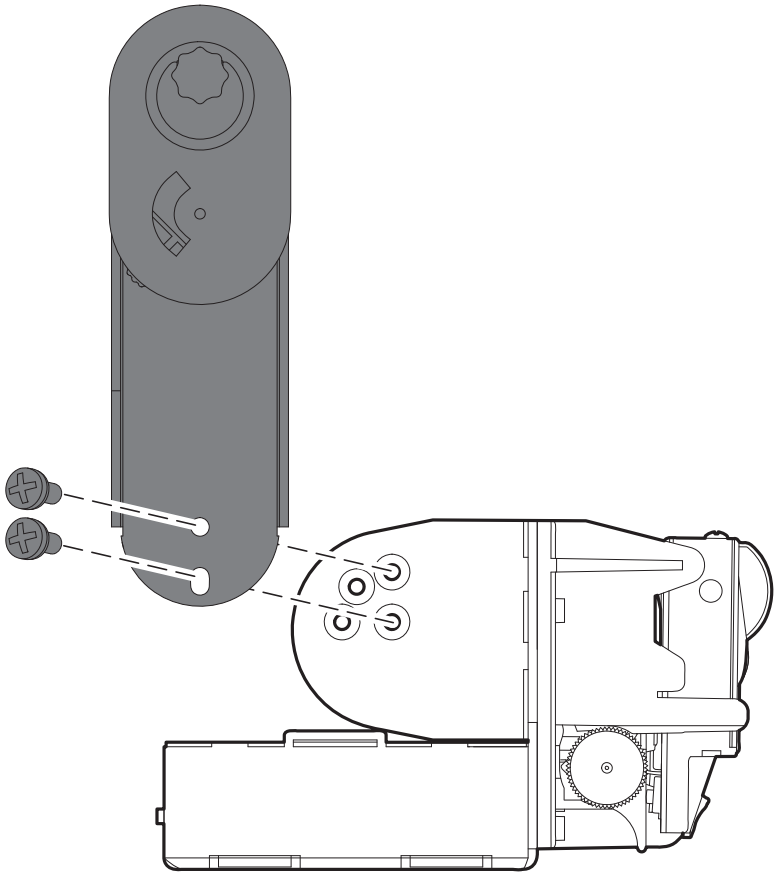


P3

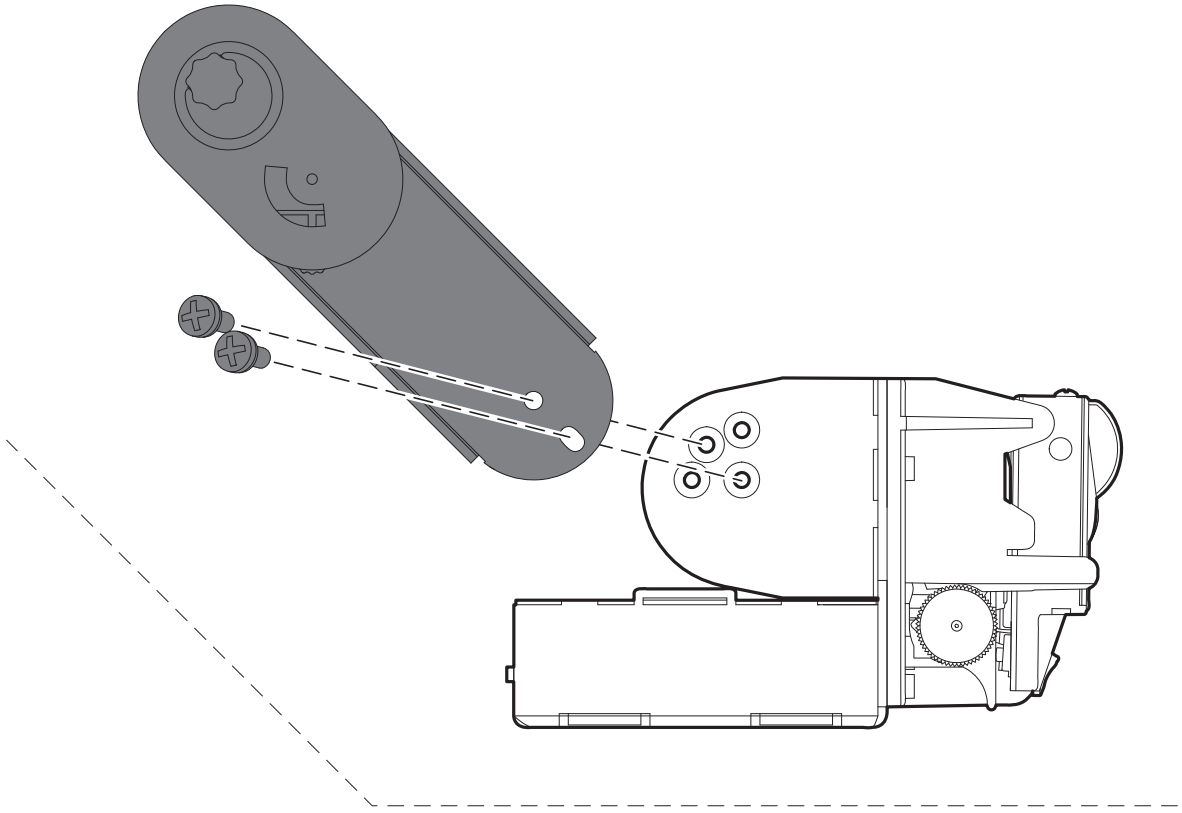


TL80 STD

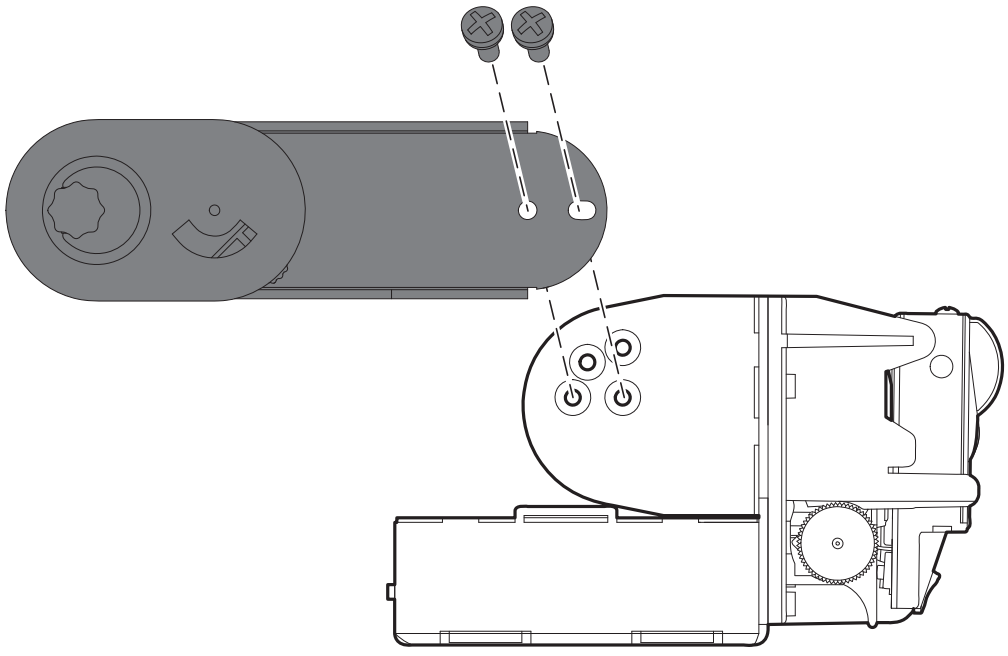
P1



P2

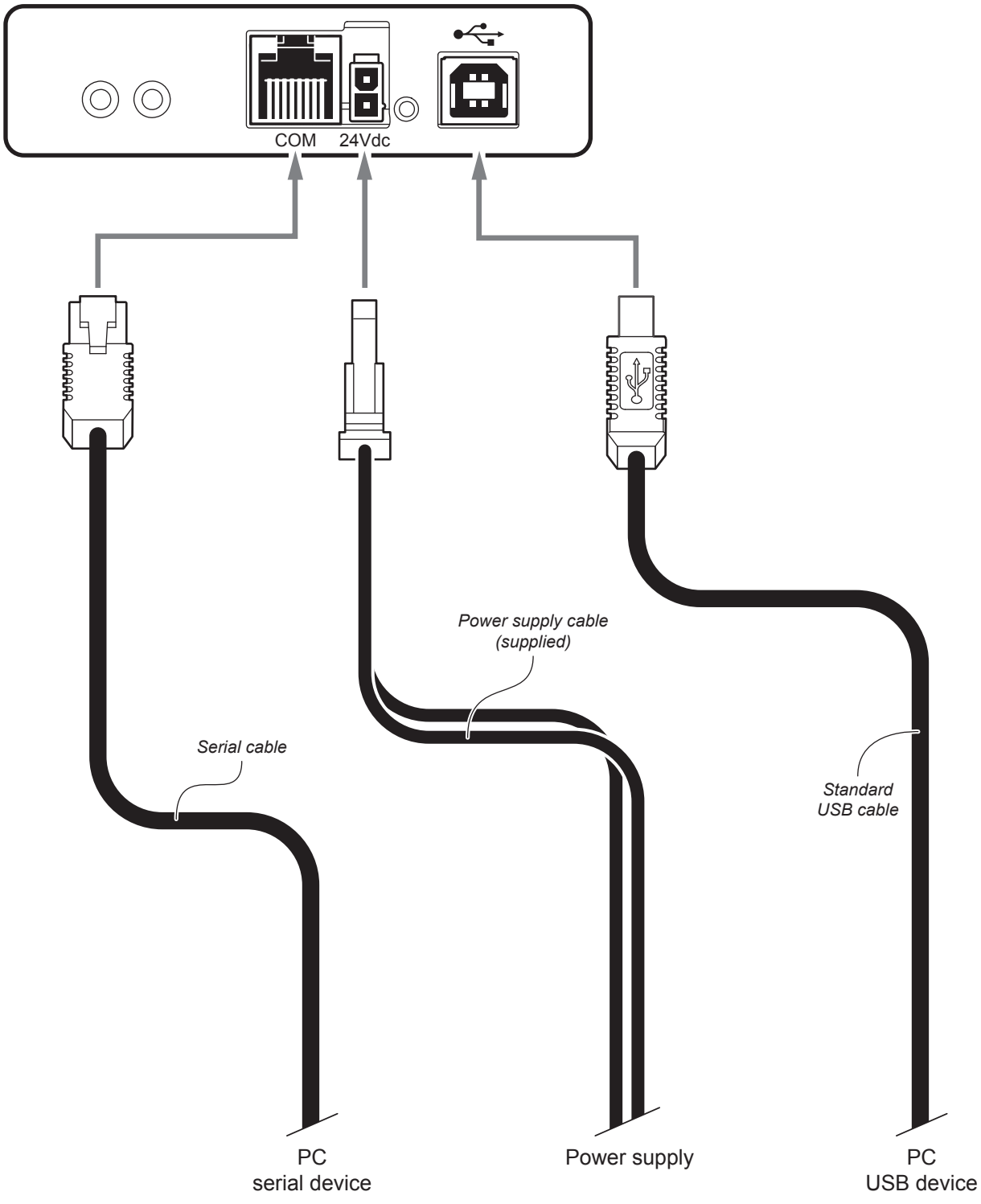


P3



4.3 Connections

The following figure shows the possible connections for the device.



ATTENTION: In some using conditions, we recommend the installation of a ferrite core on the power supply cable.

NOTE: When the RS232 and USB communication cables are connected to the printer at the same time, communication takes place via the USB port.

4.4 Pinout

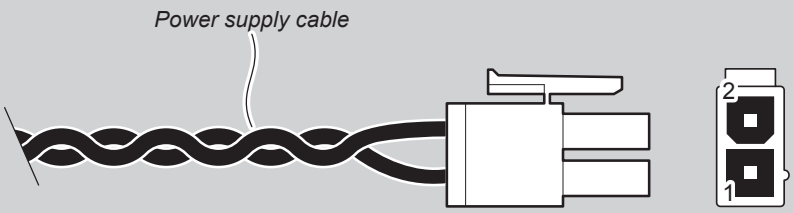
POWER SUPPLY

Male Molex connector series 5569 vertical (n° 39-30-1020)

J14	1	+24 Vdc
	2	GND

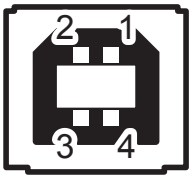
ATTENTION:
Respect power supply polarity.

NOTE: Power supply cable
The following figure shows the connector pinout of the power supply cable for the device:



Female Molex connector series 5557 (n.39-01-3022)

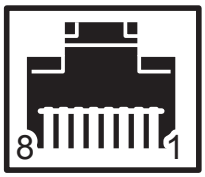
PIN	*Cable color*	*Signal*
1	*Red*	*+24V*
2	*Black*	*GND*



USB INTERFACE

Female USB type B connector

J1	1	USB-ON	(in)
	2	D0 -	(in/out)
	3	D0 +	(in/out)
	4	GND	
	SH1	SHIELD	
	SH2	SHIELD	



SERIAL INTERFACE

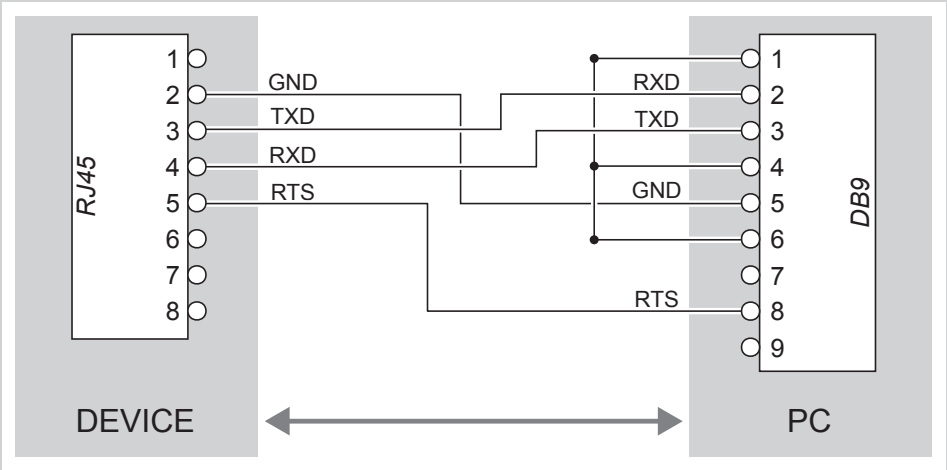
Female RJ45 connector

J15	1	n.c.		
	2	GND		
	3	TX	(out)	During transmission, takes the value -VRS232 and +VRS232, depending on data
	4	RX	(in)	During reception, takes the value -VRS232 and +VRS232, depending on data
	5	RTS	(out)	When +VRS232, printer is ready to receive data
	6	n.c.		
	7	n.c.		
	8	n.c.		

NOTES

DEVICE > PC connection

The following picture shows an example of connection between the device and a personal computer using an 8 pin serial RJ45 male connector and a 9 pin female connector.



When use a serial cable, we recommend the installation of a ferrite core on the power supply cable.

Given the presence of the RS232 standard, logic value “0” corresponds to the voltage value +VRS232 (voltage value between +3Vdc and +15Vdc) and logic value “1” corresponds to the voltage value -VRS232 (voltage value between -3Vdc and -15Vdc.

4.5 Driver and SDK

The drivers are available for the following operating system:

OPERATING SYSTEM	DESCRIPTION	INSTALLATION PROCEDURE
Windows	Driver for Windows XP	From the START menu, press Run and type-in the path where the SW was saved on your PC, then click OK. Follow the instructions that appear on the screen to install the driver.
	Driver for Windows VISTA (32/64bit)	
	Driver for Windows 7 (32/64bit)	
	Driver for Windows 8 (32/64bit)	
	Driver for Windows 8.1 (32/64bit)	
	Driver for Windows 10 (32/64bit)	
	Opos	
Linux		Follow the instruction get back on the README.TXT file. You can find it in the software package downloaded in advance.
Android	Library for CustomAndroidAPI	Extract the zipped folder to the destination path desired. Follow the instructions present in the software package that you downloaded on how to install and use the library.

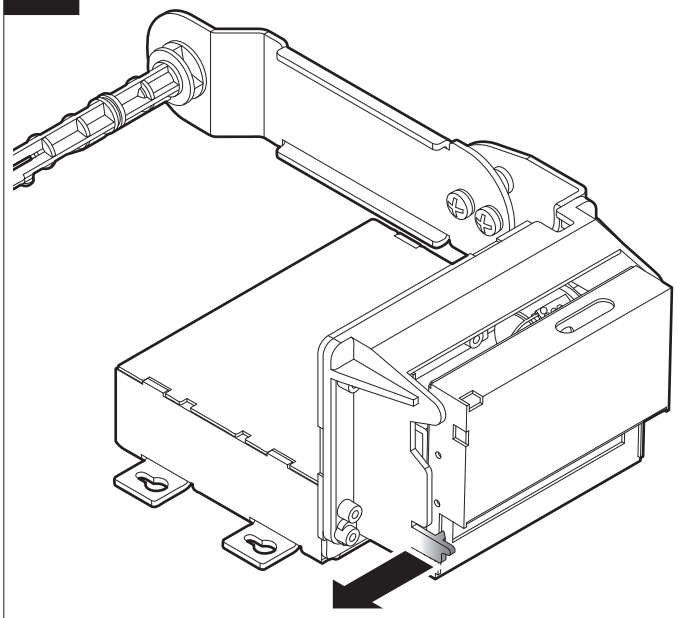
NOTE:
All drivers can be found in the DOWNLOAD section of the web site www.custom.biz.

5 OPERATION

5.1 Device opening

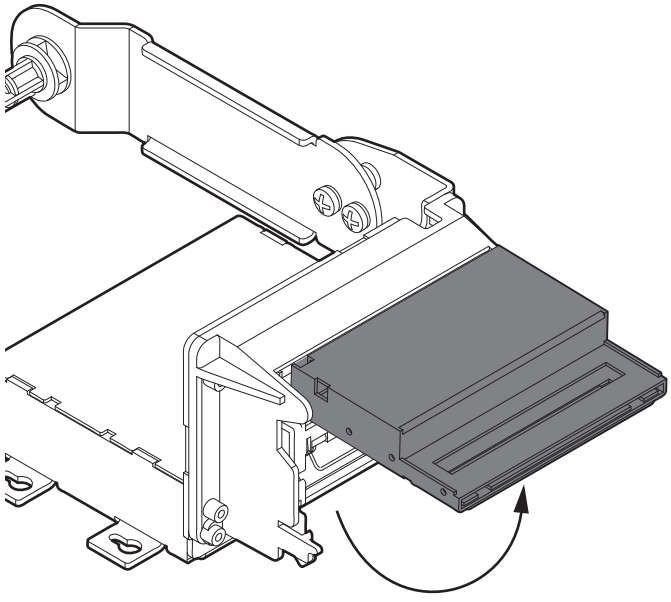
TL60 STD

1



Widen the unlocking hook for the cutter group.

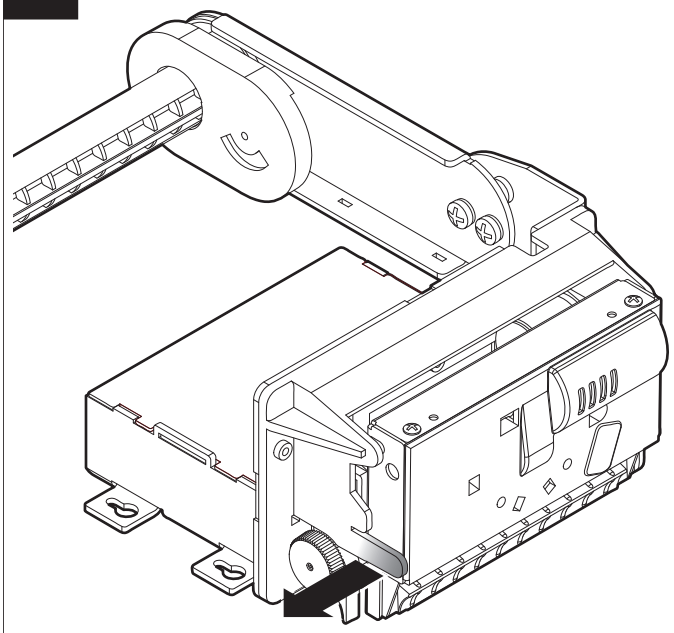
2



Rotate upward the cutter group to lift it.

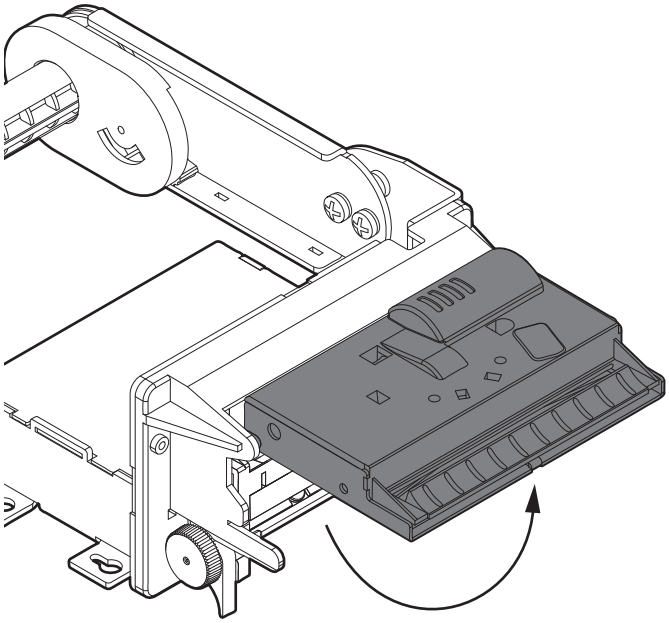
TL80 STD

1



Widen the unlocking hook for the cutter group.

2

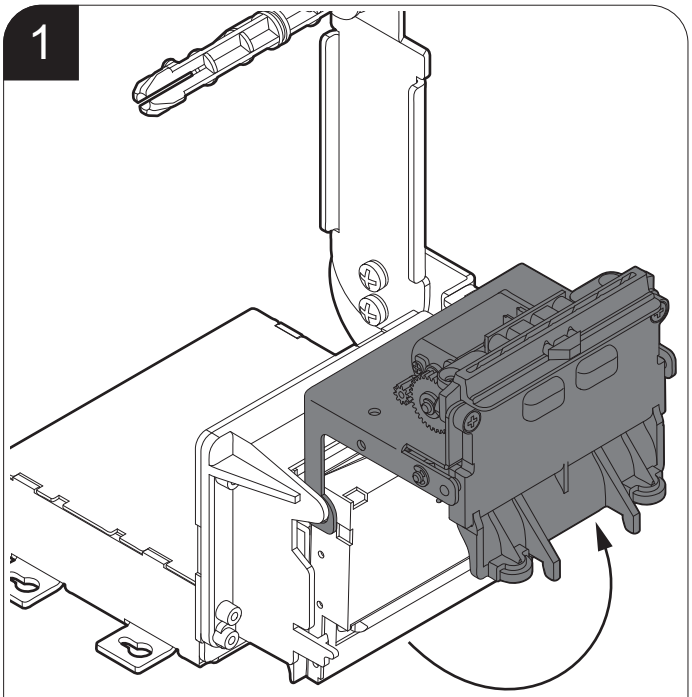


Rotate upward the cutter group to lift it.

NOTE: Before closing cutter group, check inside the device and remove any scraps of paper.

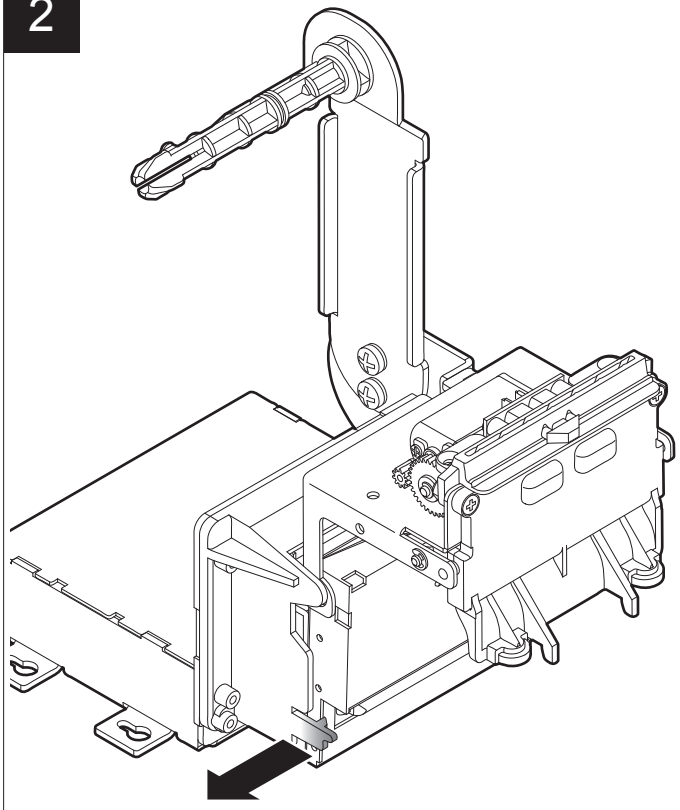
TL60 EJ

1



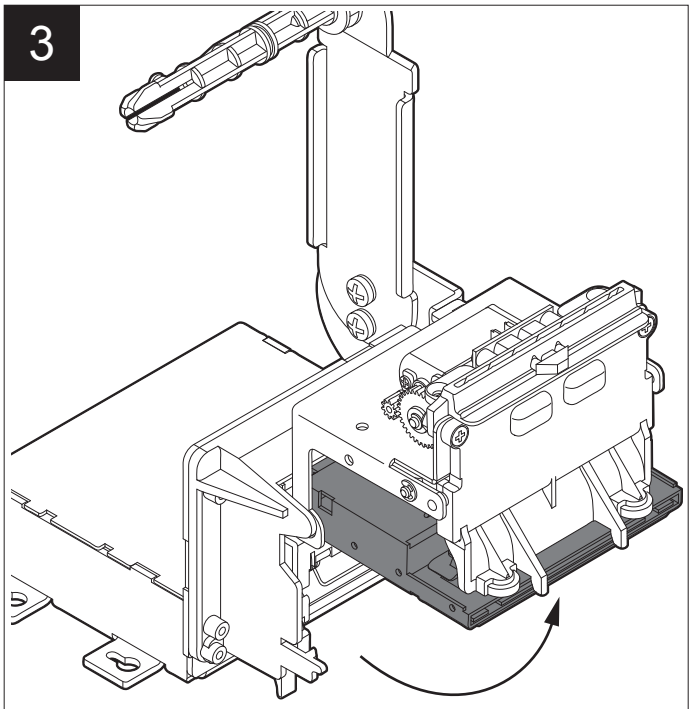
Lift the ejector group by unhooking the two magnets on the bottom side and rotating the group upward.

2



Widen the unlocking hook for the cutter group.

3



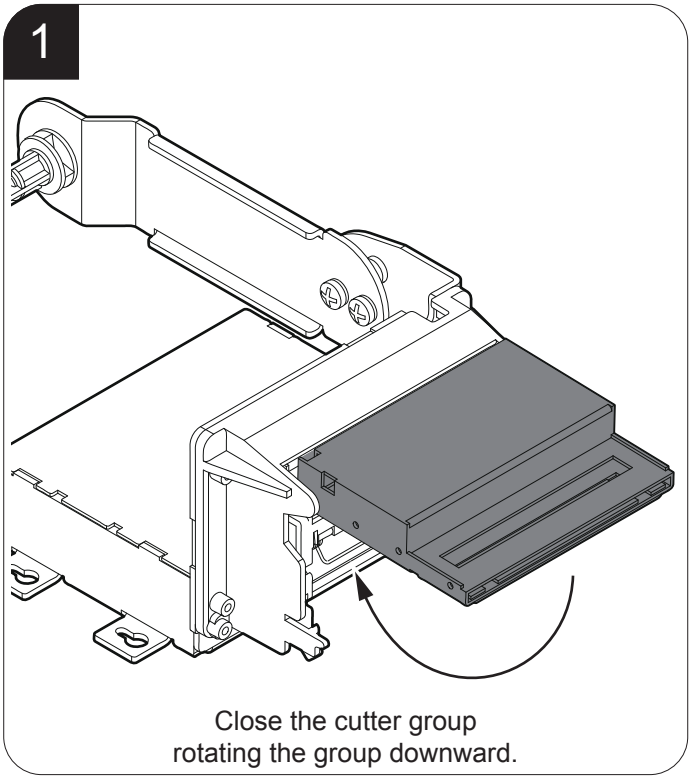
Rotate upward the cutter group to lift it.

NOTE: Before closing the ejector group and cutter group, check inside the device and remove any scraps of paper.

5.2 Device closing

TL60 STD

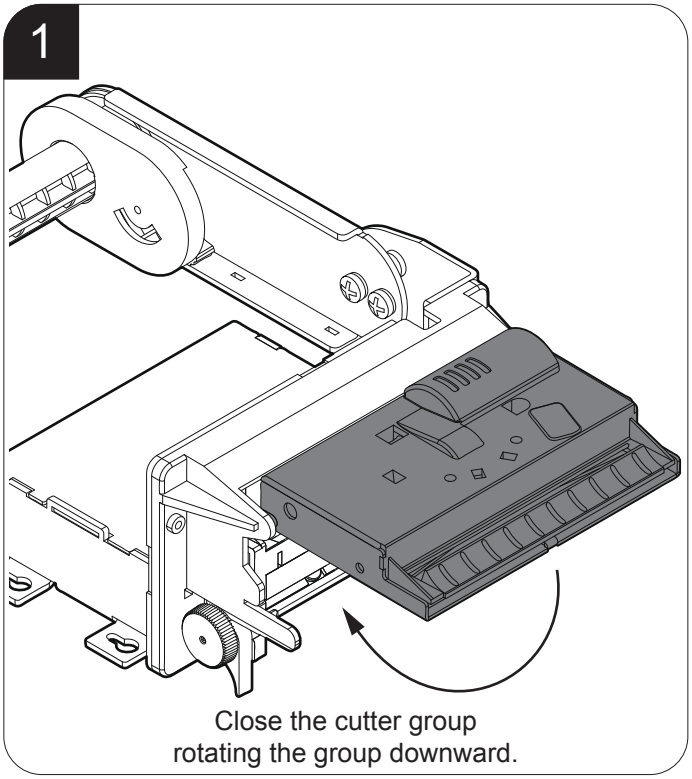
1



Close the cutter group
rotating the group downward.

TL80 STD

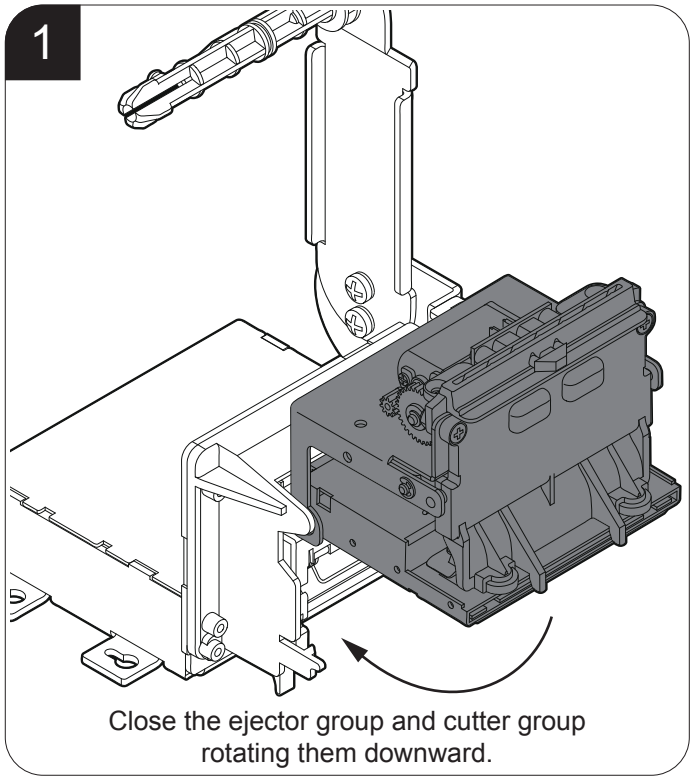
1



Close the cutter group
rotating the group downward.

TL60 EJ

1

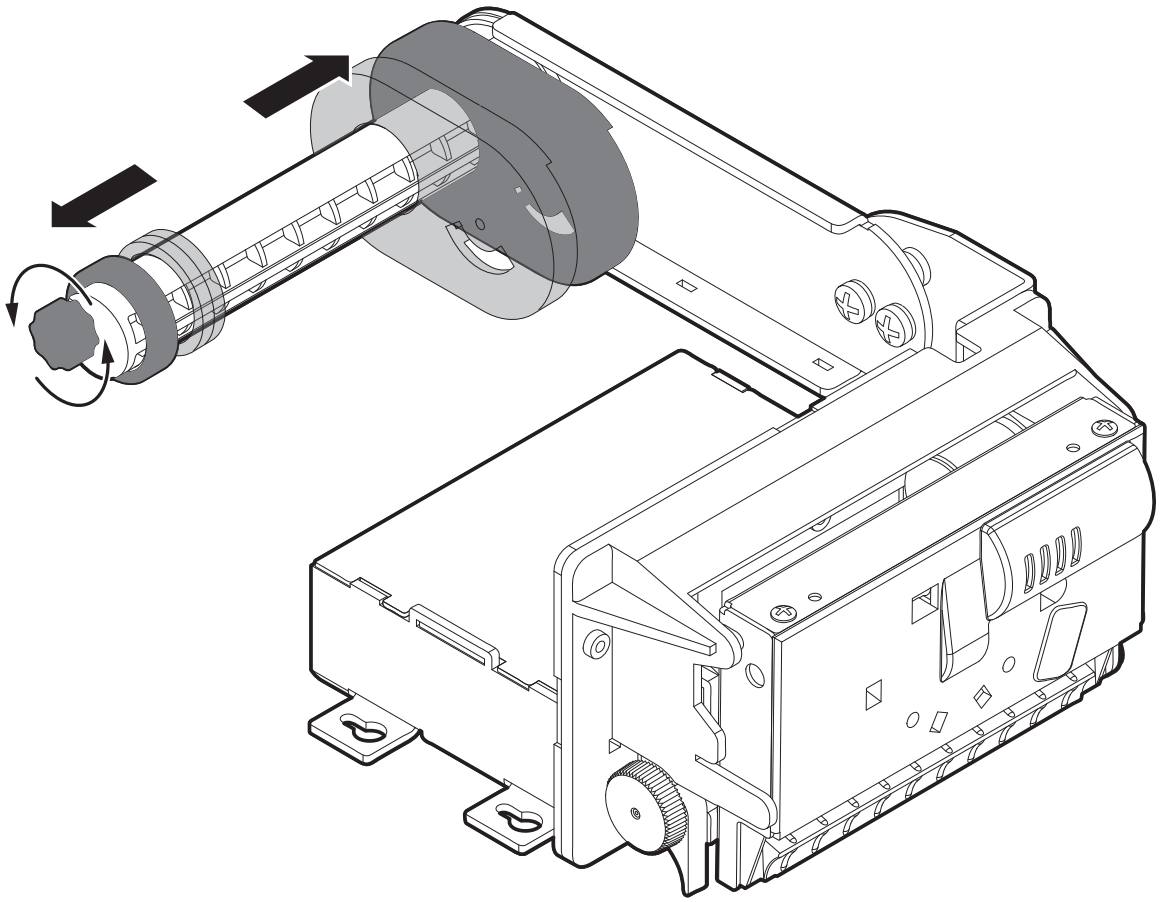


Close the ejector group and cutter group
rotating them downward.

5.3 Adjusting paper width

TL80 STD

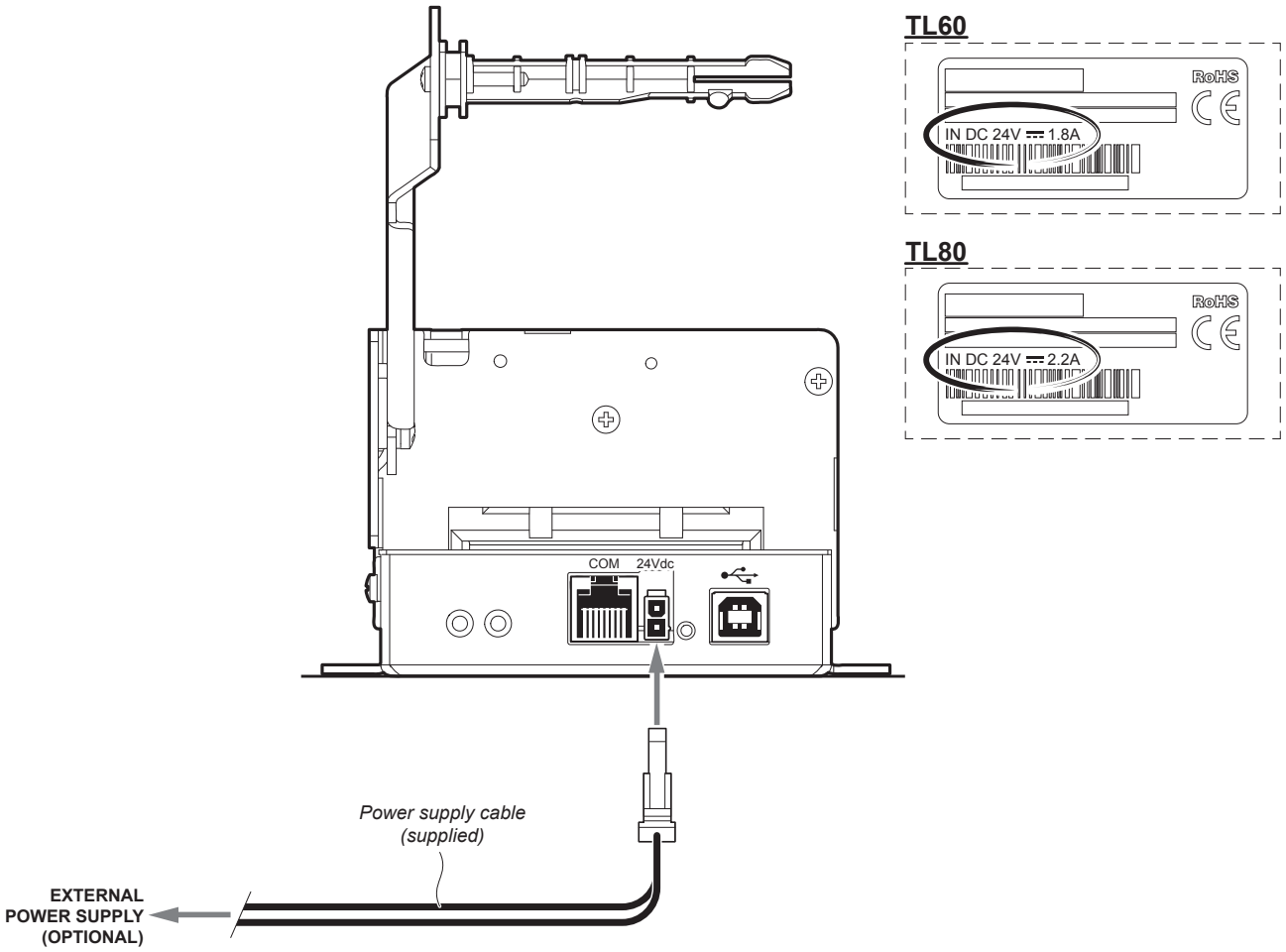
The device allows the use of paper roll width from 52mm to 80mm. To adjust the width of the paper roll case, rotate the knob as shown in the following figure.



NOTE:
Properly set the value of the “Paper Width” parameter during the Setup procedure (see chapter 6).

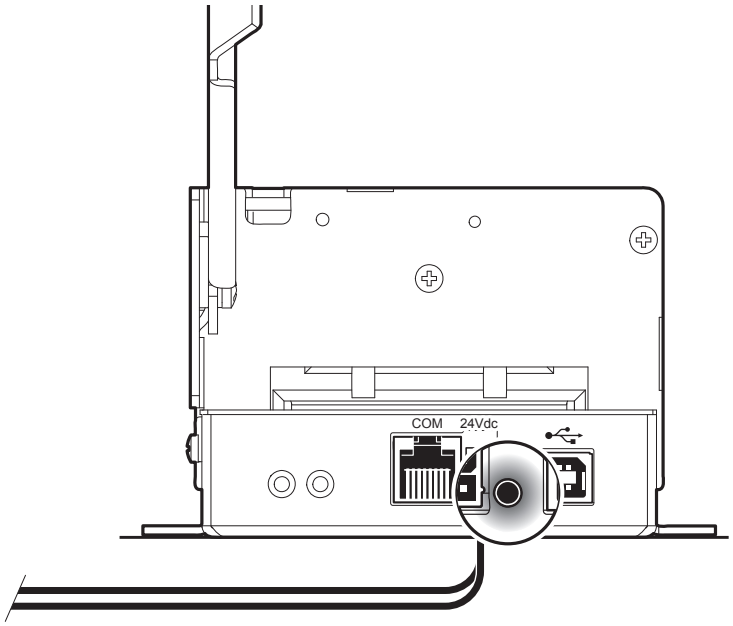
5.4 Switch the device ON

1



Connect the power supply cable to the external power supply unit and to the device.
Use the type of electrical power supply indicated on the label.

2



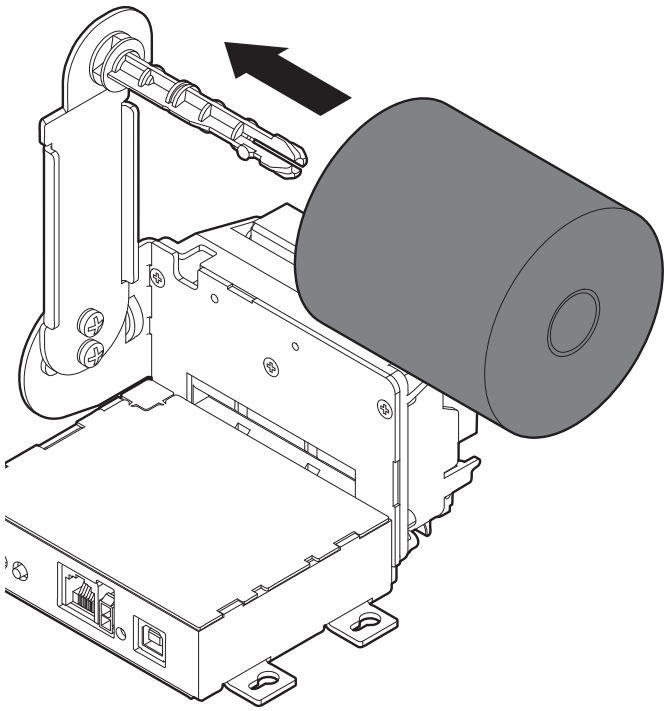
The green status LED turn on
and the device is ready.

5.5 Loading the paper roll

To change the paper proceed as follows.

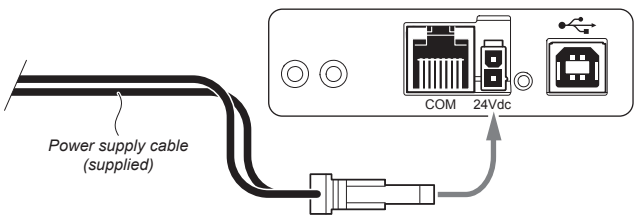
TL60 STD, TL60 EJ

1



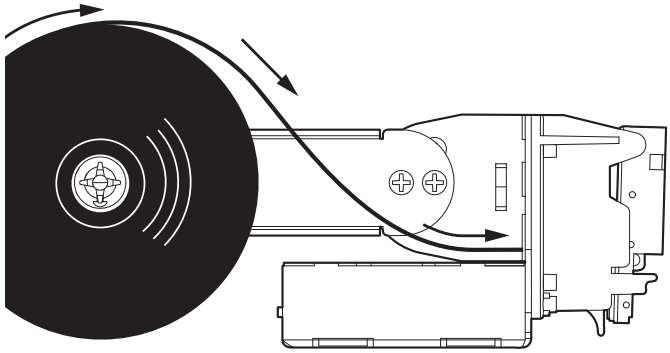
Inser the paper roll on the pin
of the roll holder.

2



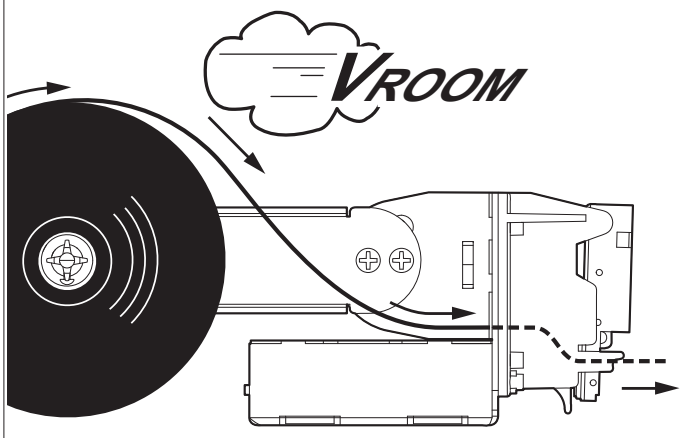
Switch ON the device
(see previous paragraphs).

3



Insert the paper into the the input mouth
so that it unrolls correctly, as shown in figure.

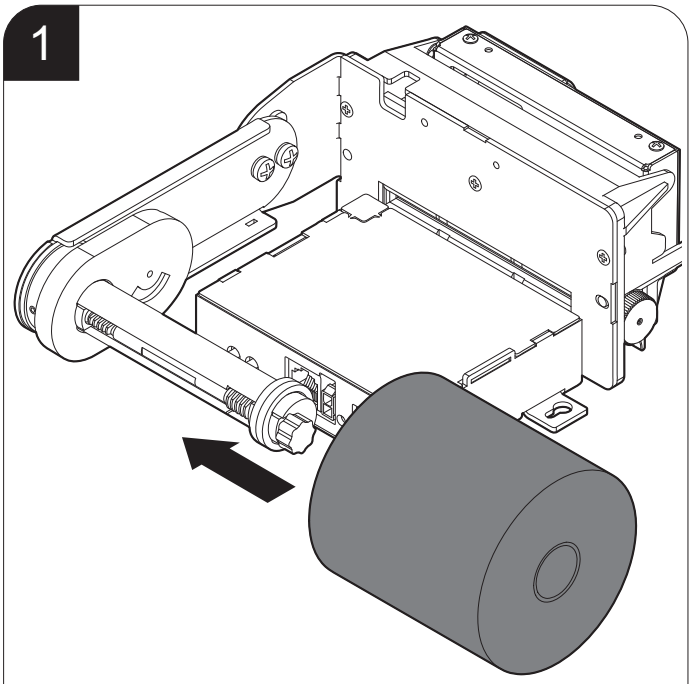
4



Wait until the paper is
automatically loaded.

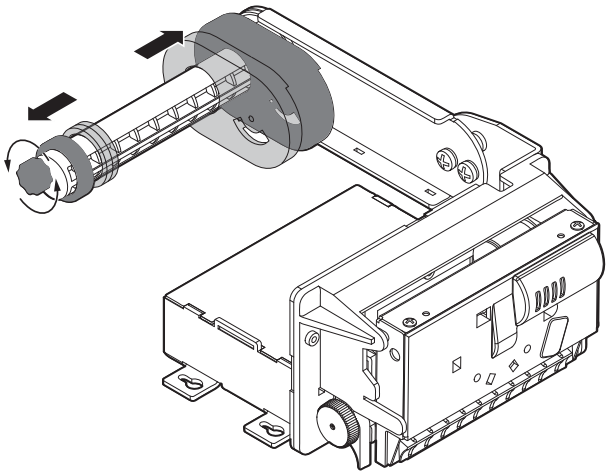
TL80

1



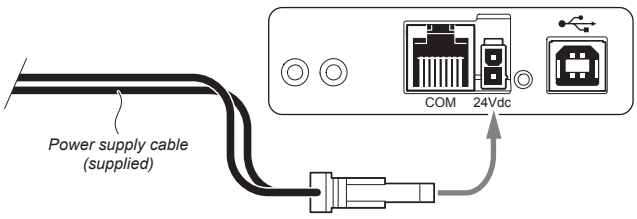
Inser the paper roll on the pin
of the roll holder.

2



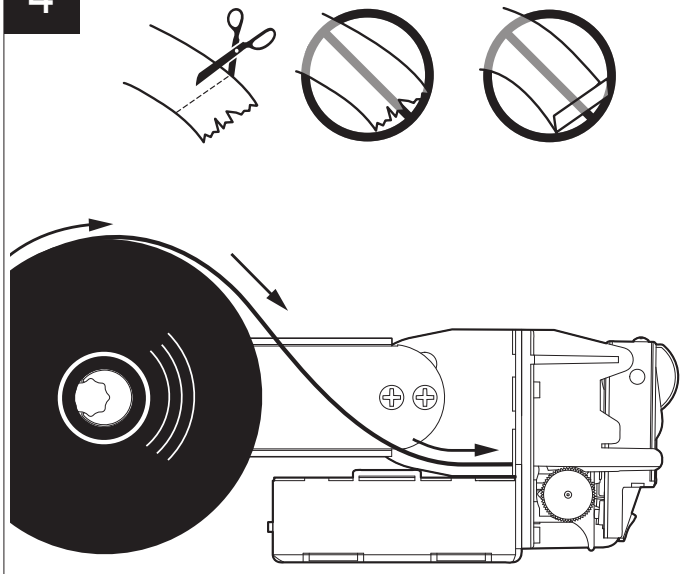
Adjust the paper width
(see previous paragraphs).

3



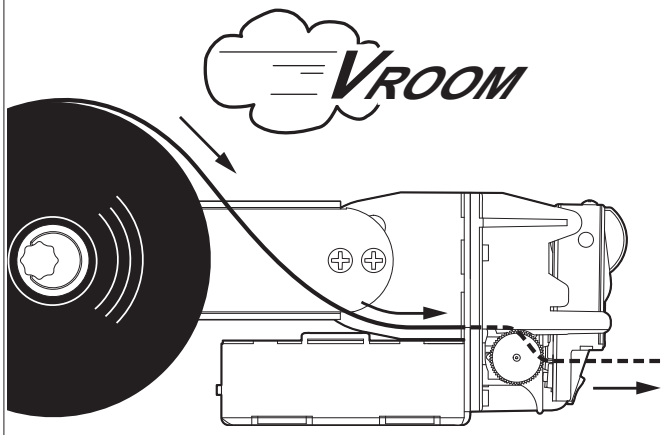
Switch ON the device
(see previous paragraphs).

4



Insert the paper into the the input mouth
so that it unrolls correctly, as shown in figure.

5



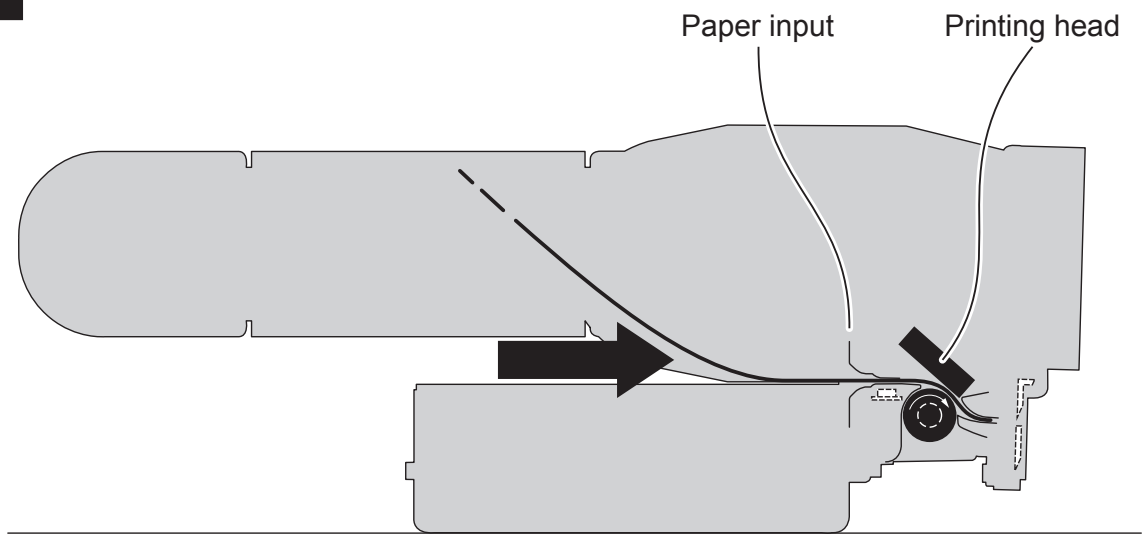
Wait until the paper is
automatically loaded.

5.6 Issuing ticket

The device allows you to choose between different operating modes for the issuance of printed tickets.
The operating modes shown in the following images, depend on the settings of the configuration parameters and commands sent to the device.

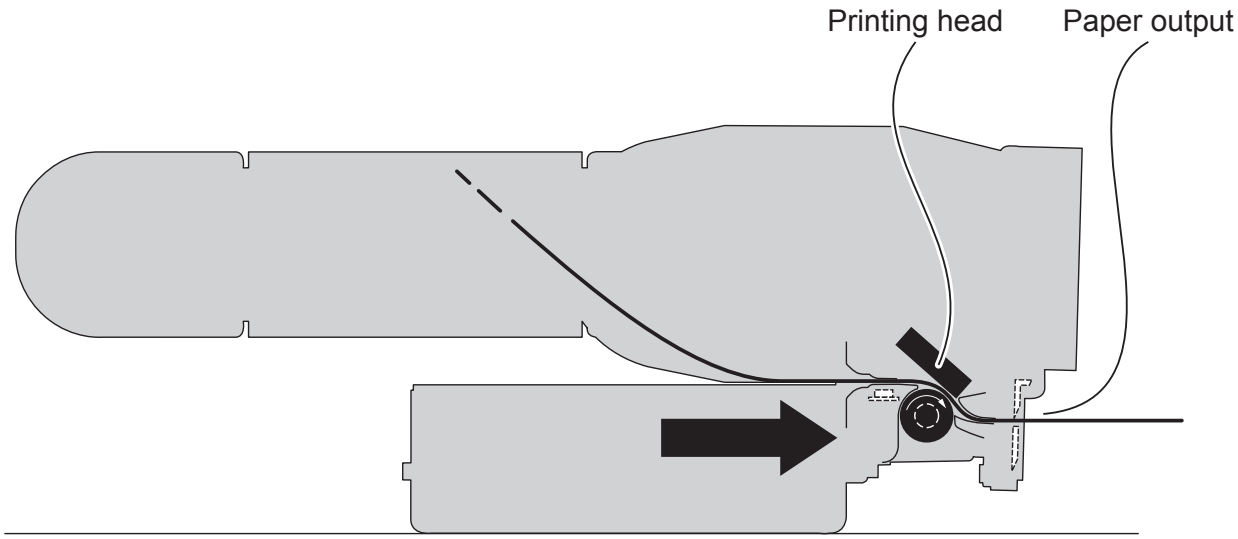
“STANDARD” mode (TL60 STD)

1



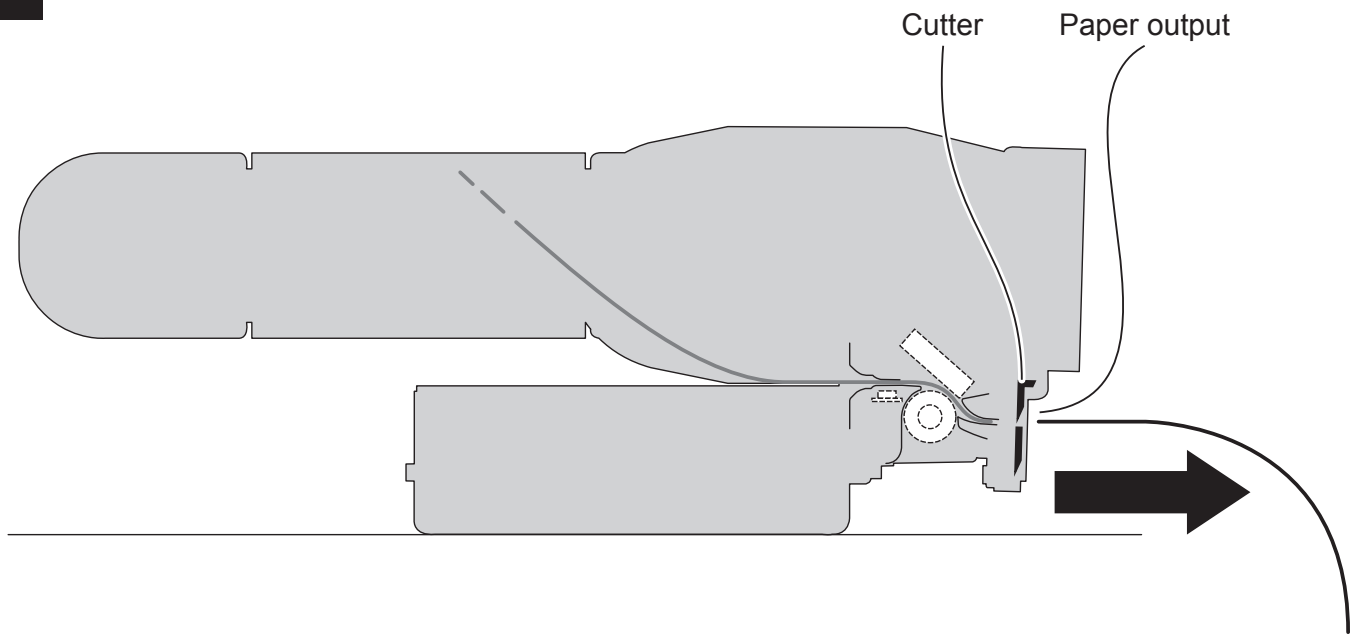
The device starts the ticket printing.

2



The device continues to print ticket while
the portion already printed starts to get out of the paper outlet.

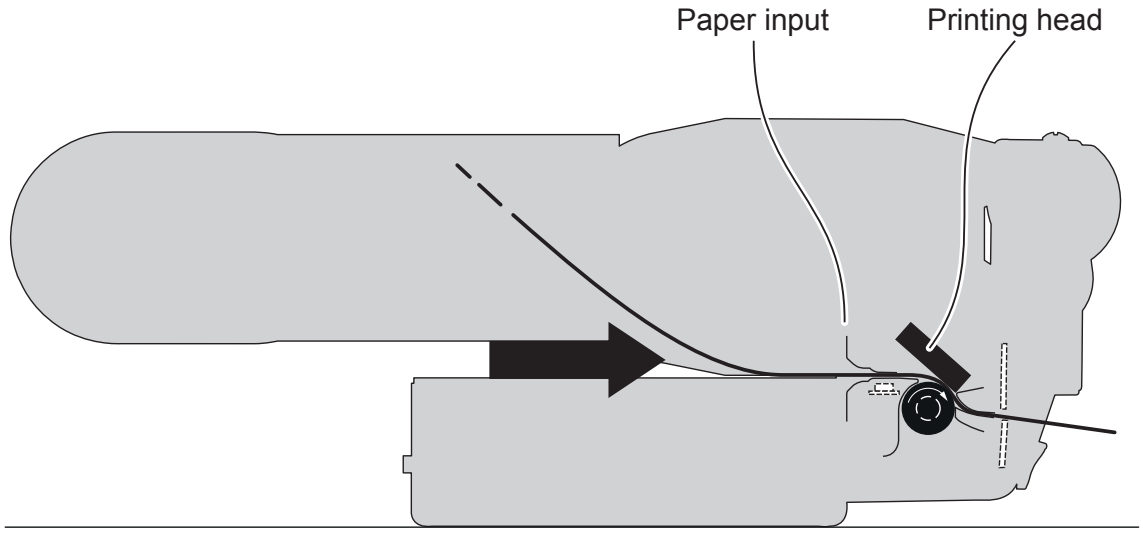
3



When printing ends, the device cuts the ticket printed
and then eject it from paper outlet.

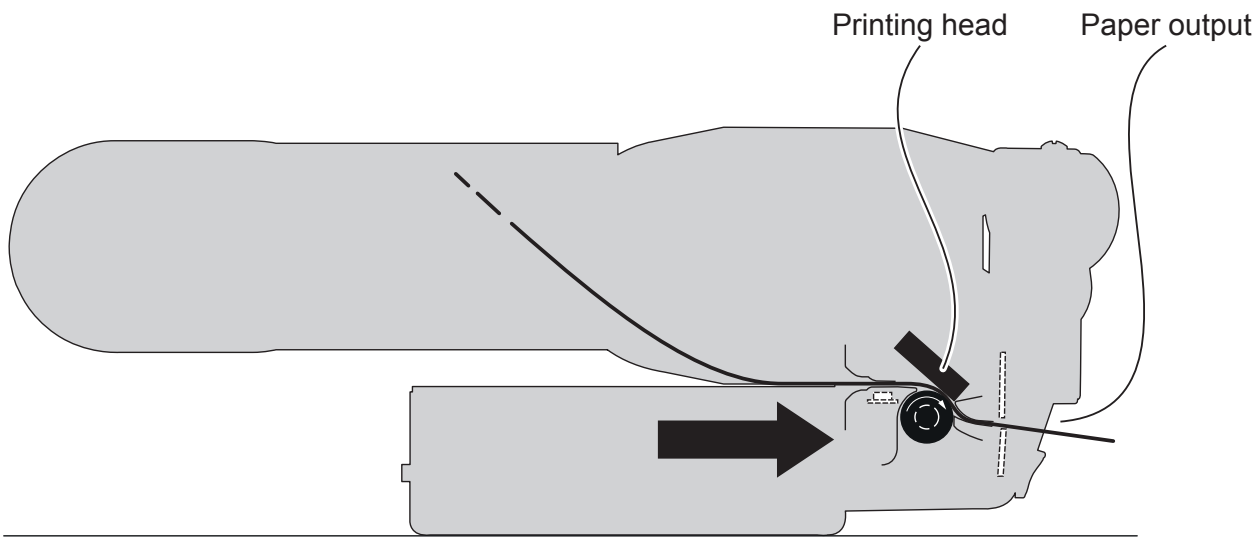
“STANDARD” mode (TL80 STD)

1



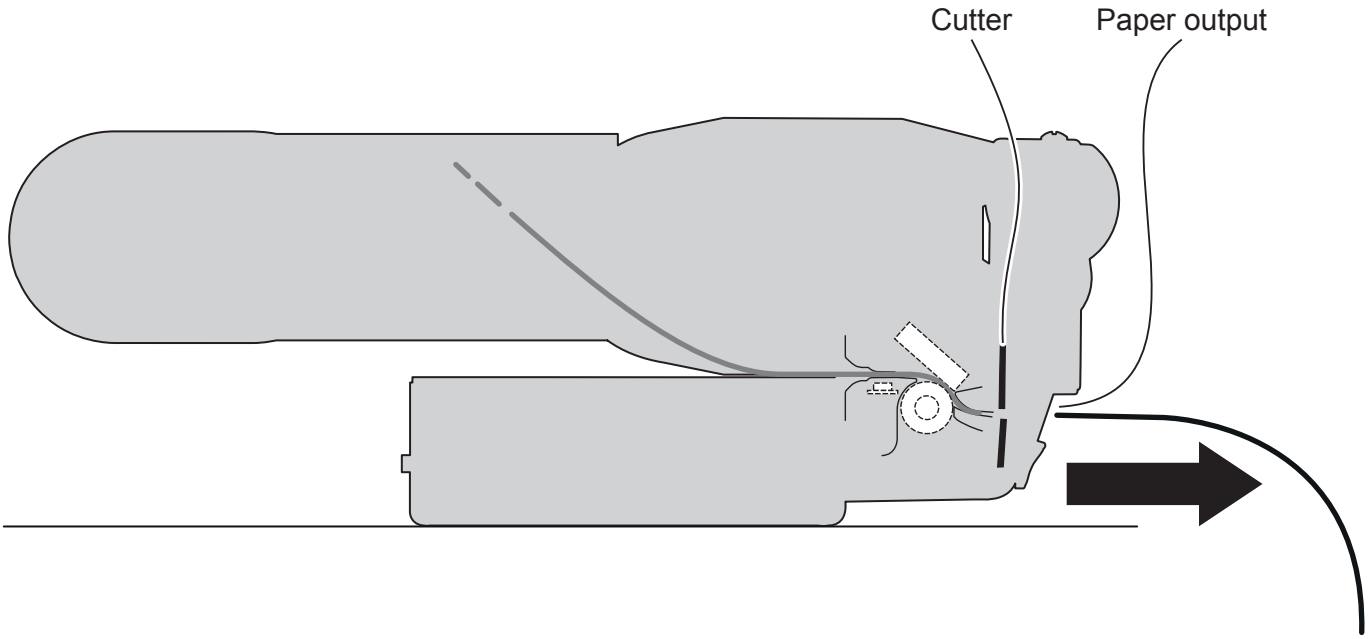
The device starts the ticket printing.

2



The device continues to print ticket while
the portion already printed starts to get out of the paper outlet.

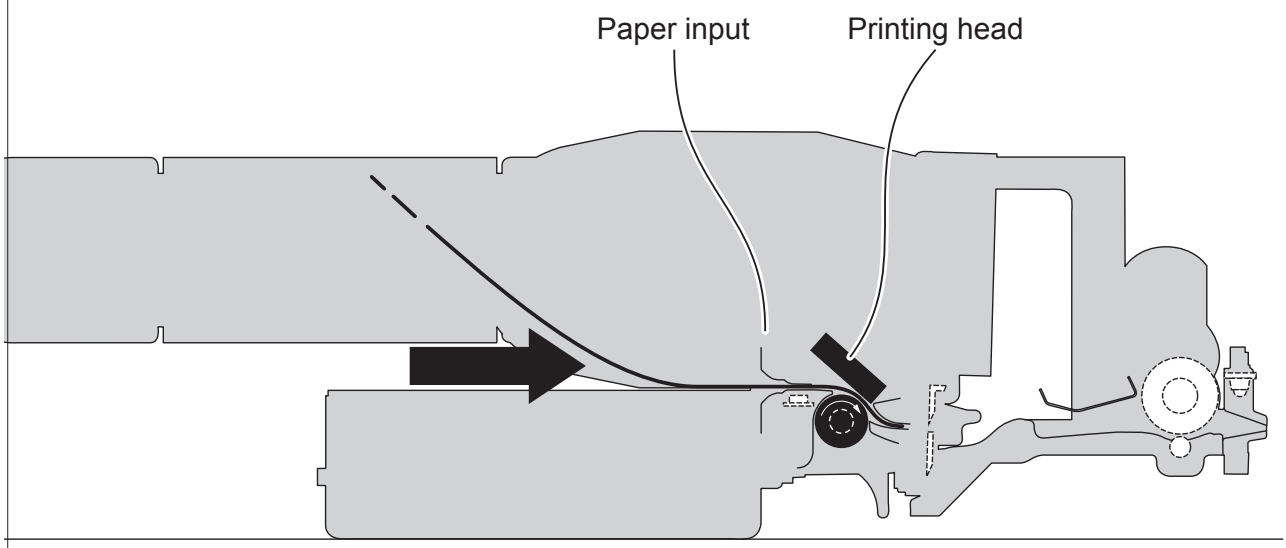
3



When printing ends, the device cuts the ticket printed
and then eject it from paper outlet.

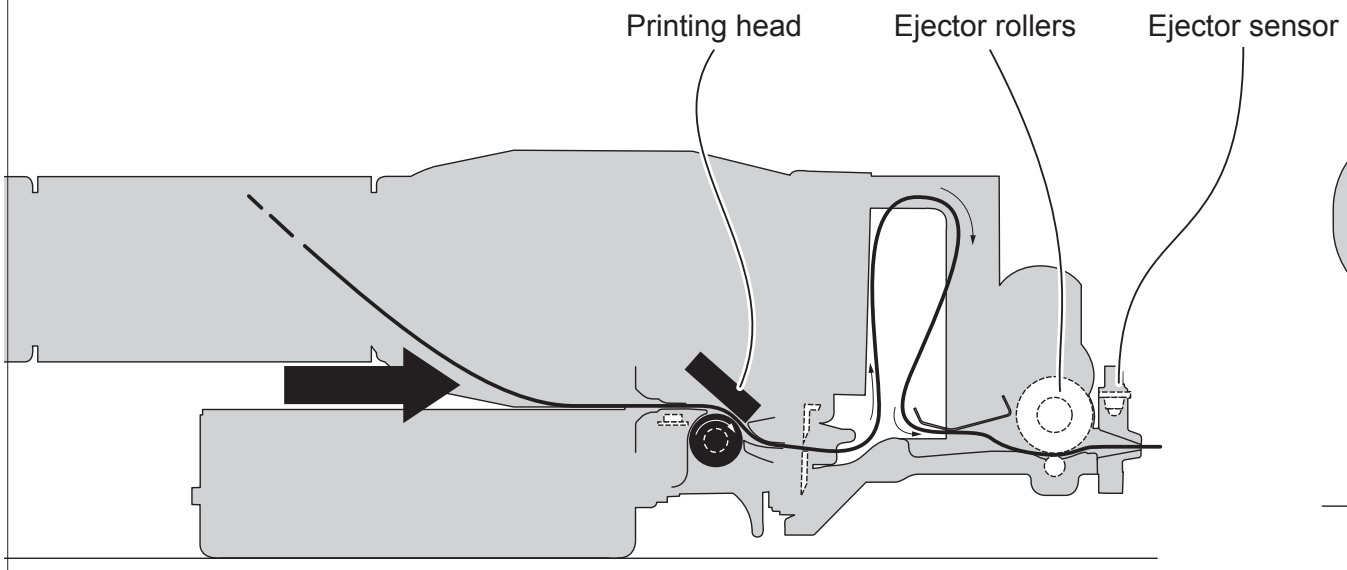
“EJECT” mode (TL60 EJ)

1



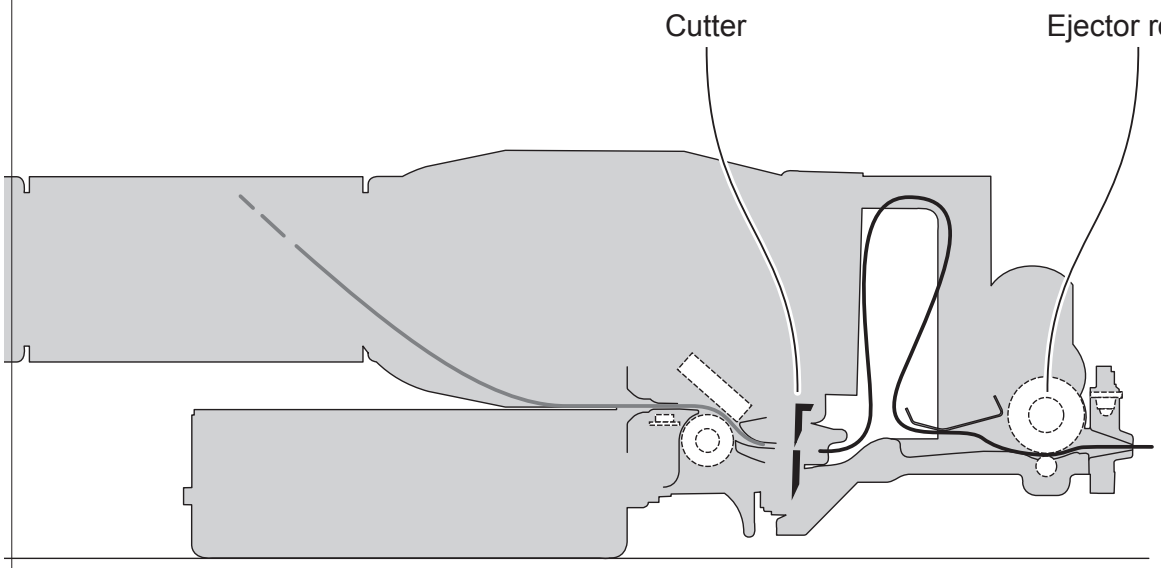
The device starts the ticket printing.

2



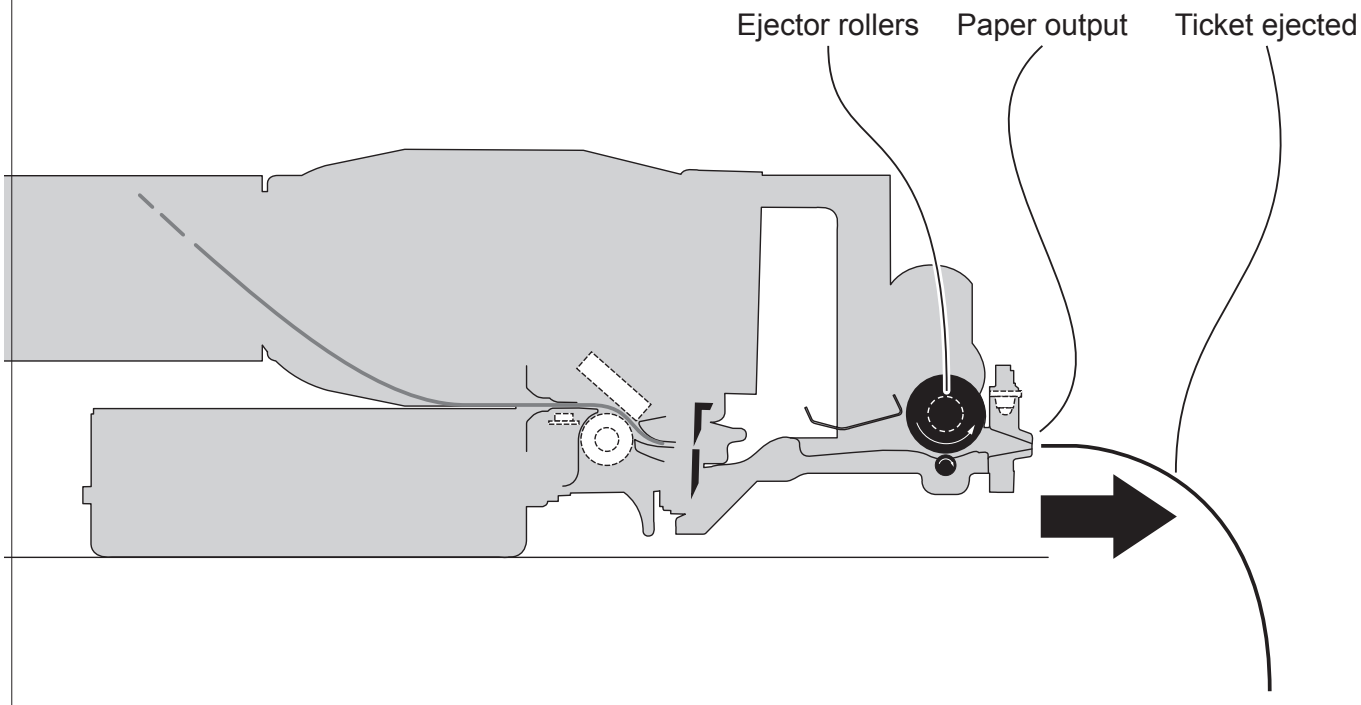
The ticket advances ahead to engage the ejector sensor and is caught between the ejector rollers. The printed portion of ticket is collected in the space between cutter and ejector while the device continues printing.

3



When printing ends, the device cuts the ticket printed.

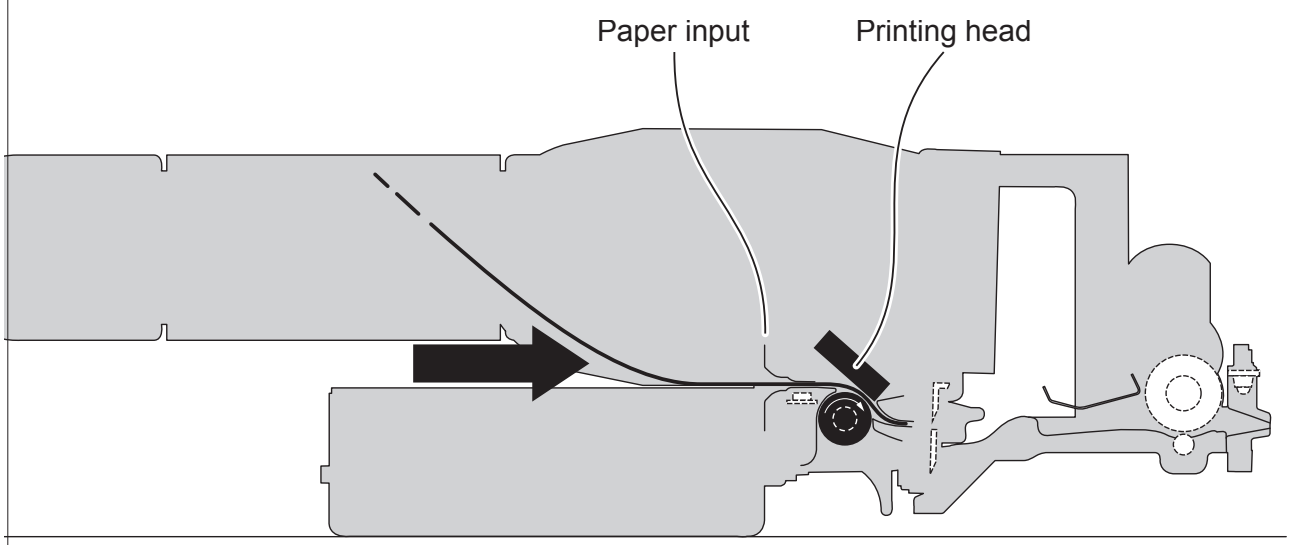
4



The device directly ejects the ticket.

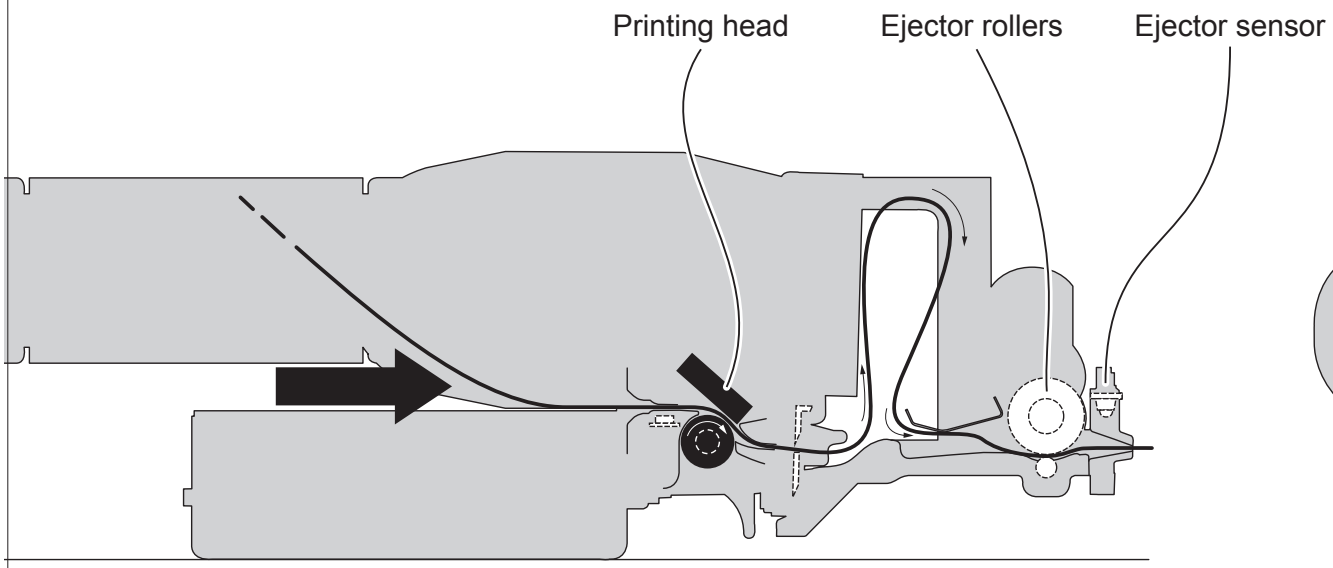
“PRESENT” mode (TL60 EJ)

1



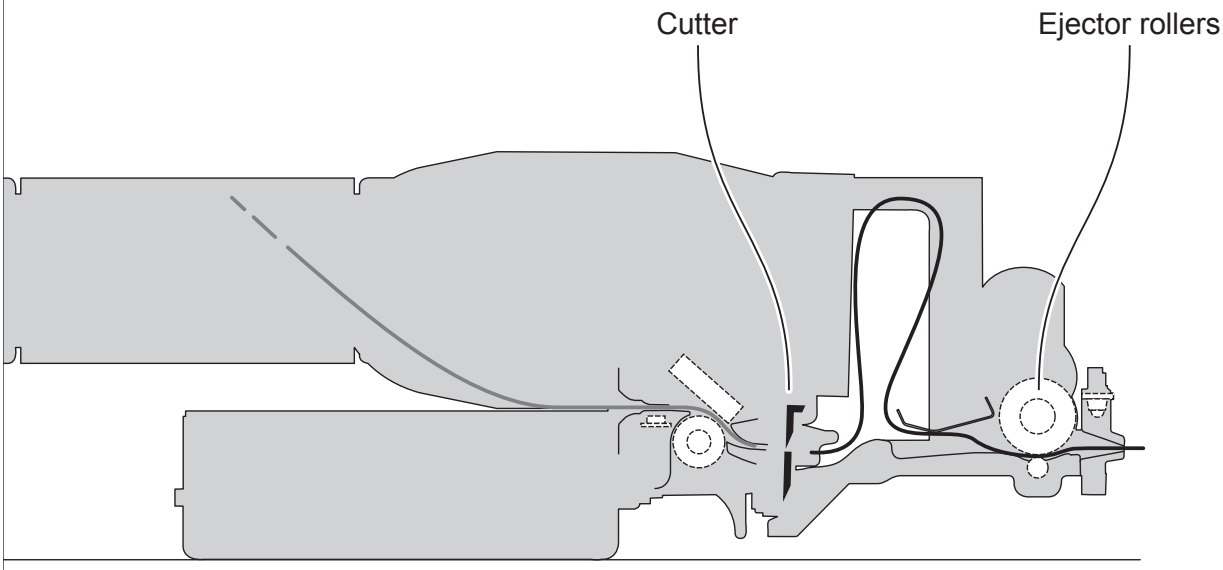
The device starts the ticket printing.

2



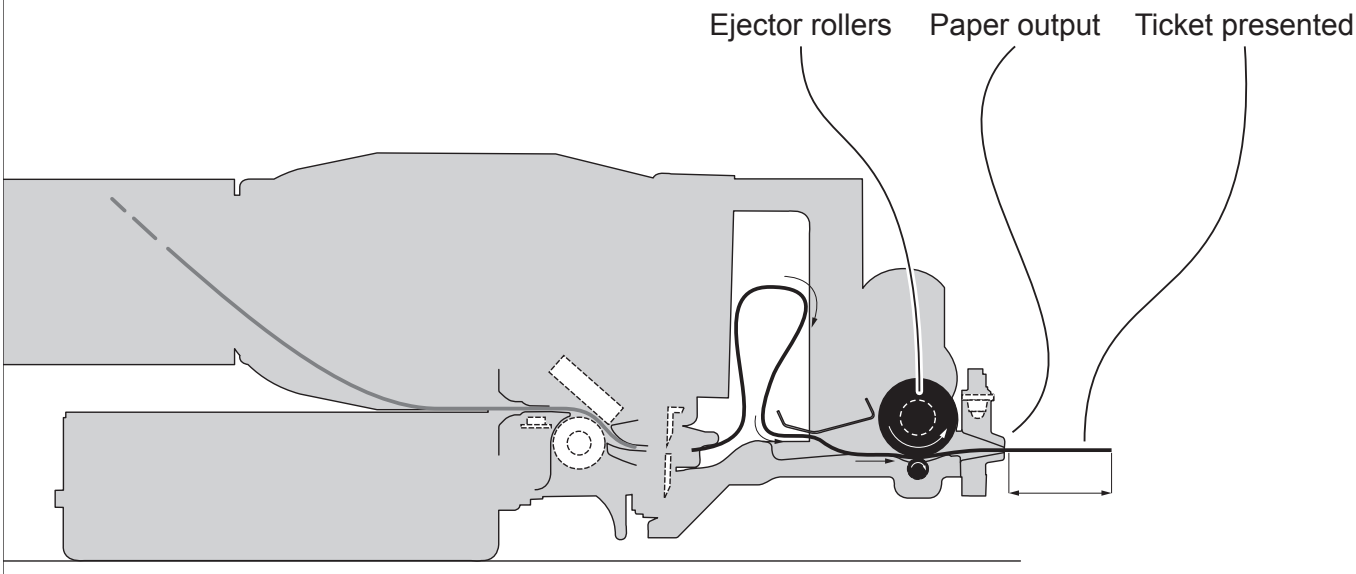
The ticket advances ahead to engage the ejector sensor and is caught between the ejector rollers. The printed portion of ticket is collected in the space between cutter and ejector while the device continues printing.

3



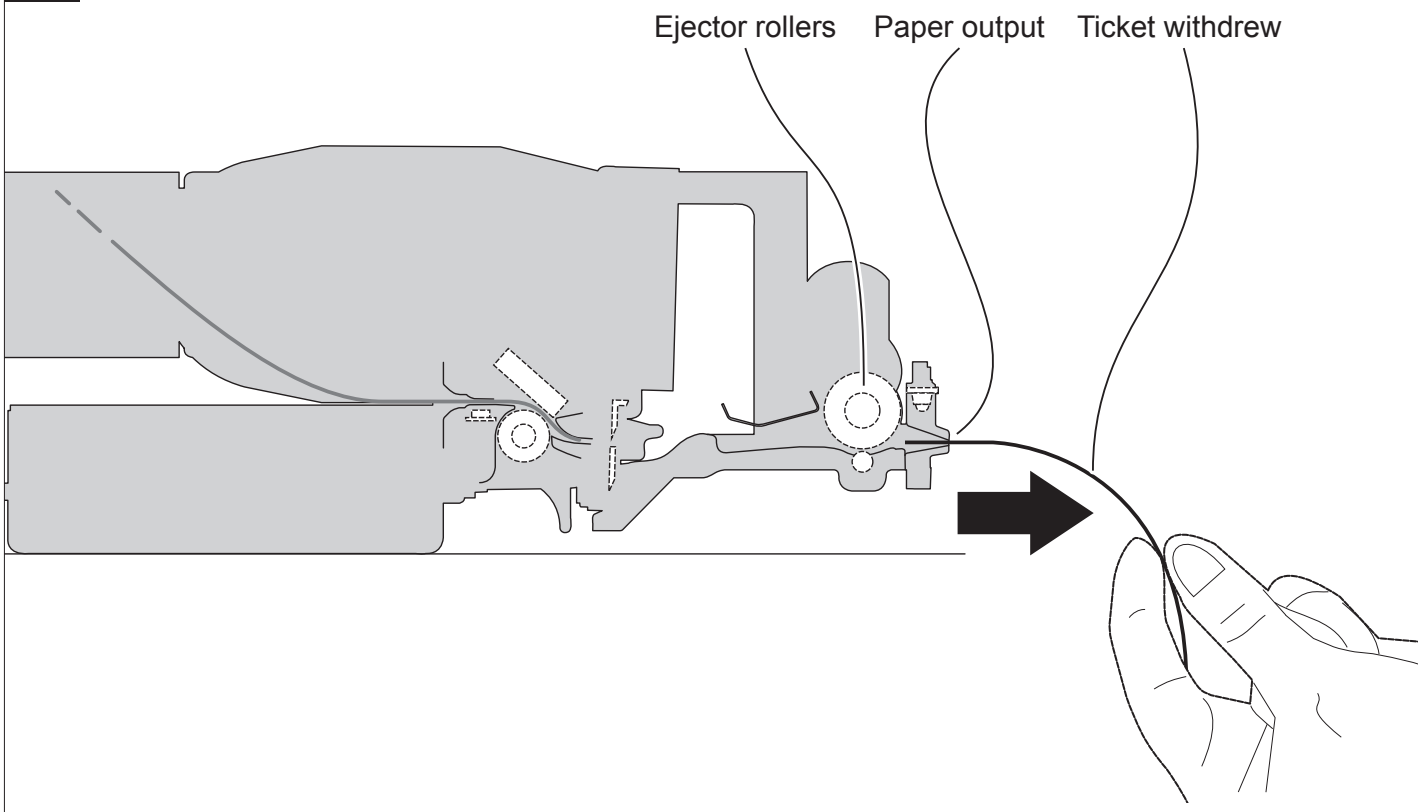
When printing ends, the device cuts the ticket printed.

4



The device presents a portion of the ticket printed on the paper mouth.

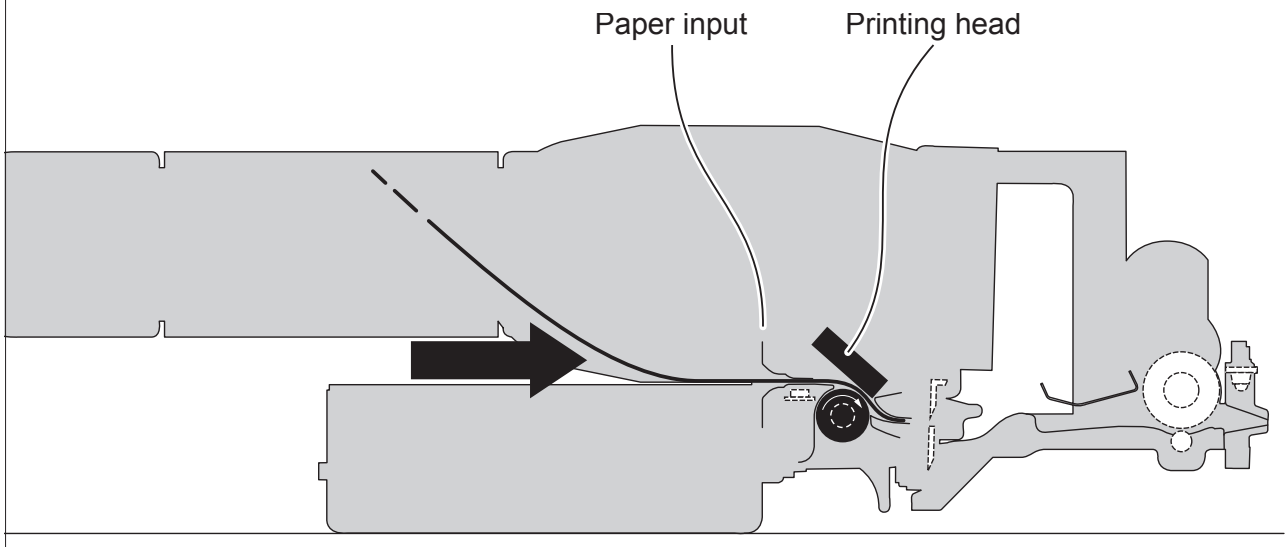
5



The user withdraw the ticket from the paper mouth.

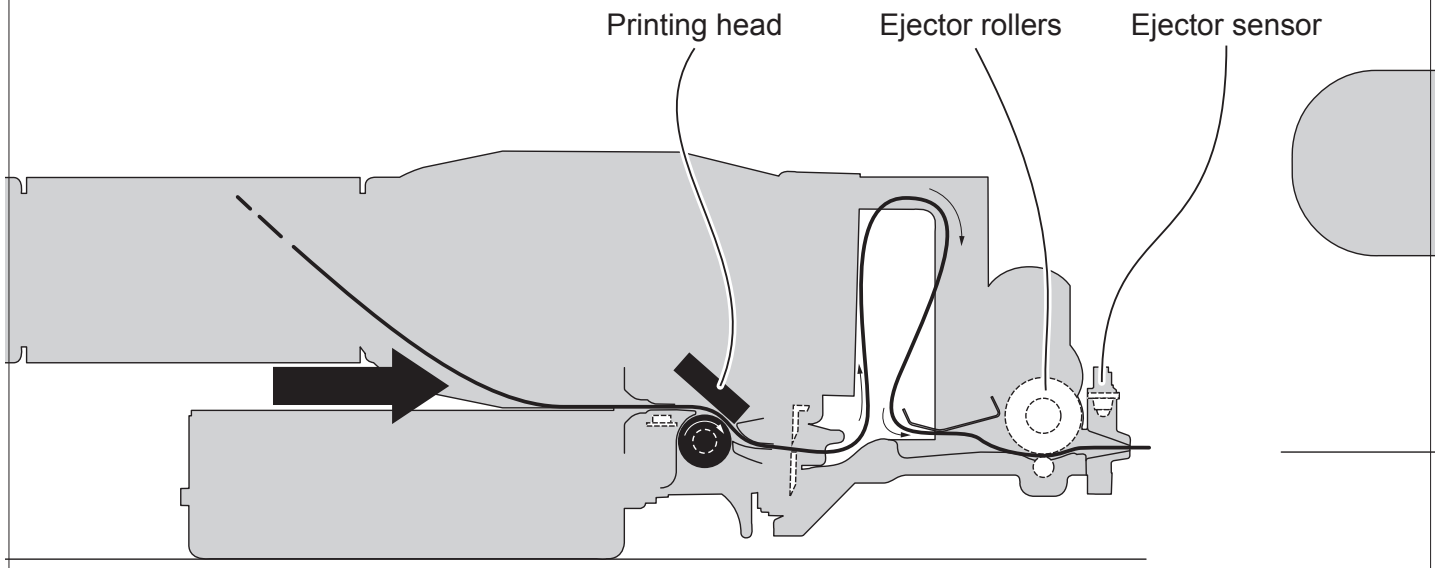
“PRESENT-EJECT” mode (TL60 EJ)

1



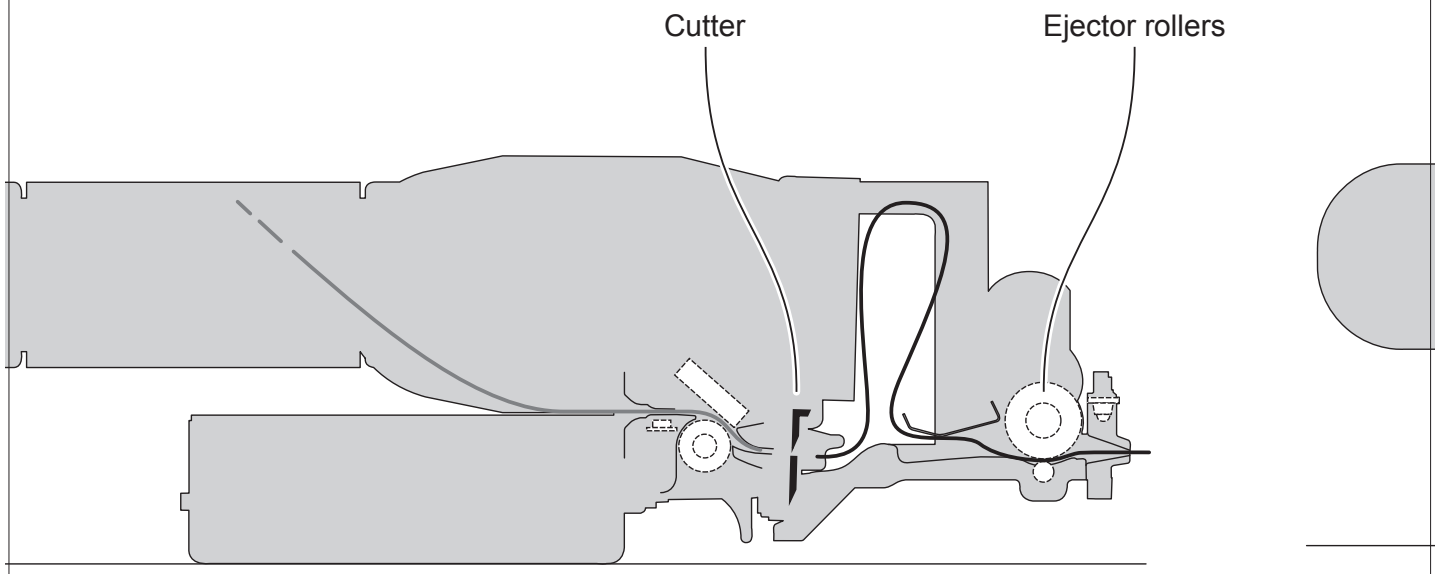
The device starts the ticket printing.

2



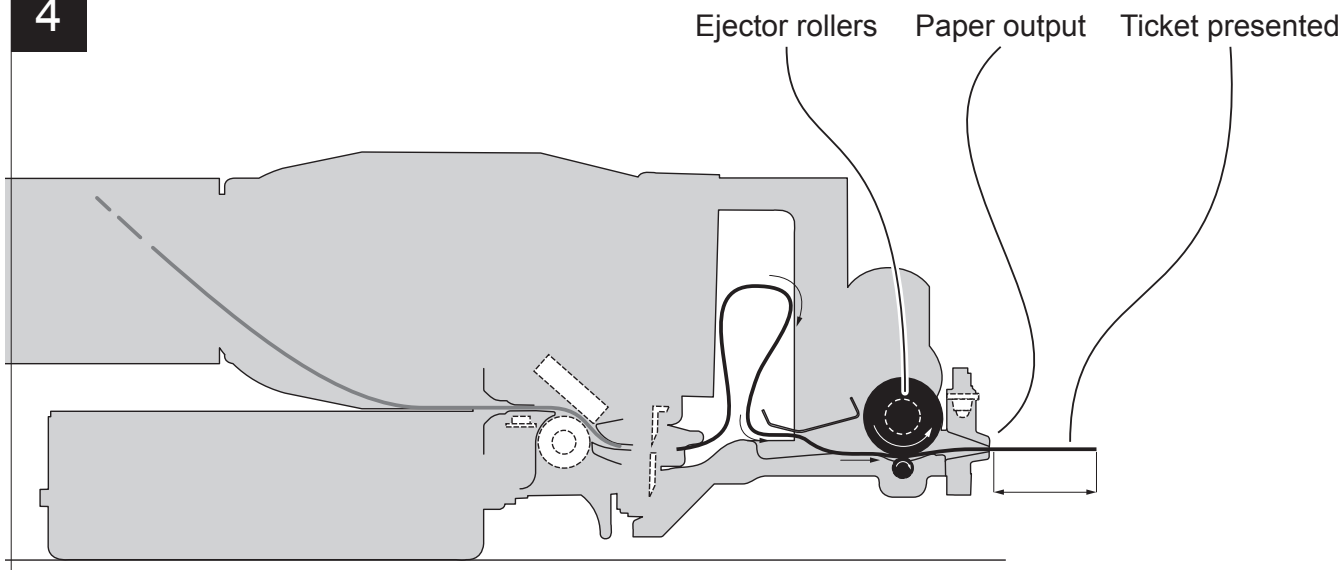
The ticket advances ahead to engage the ejector sensor and is caught between the ejector rollers. The printed portion of ticket is collected in the space between cutter and ejector while the device continues printing.

3



When printing ends, the device cuts the ticket printed.

4

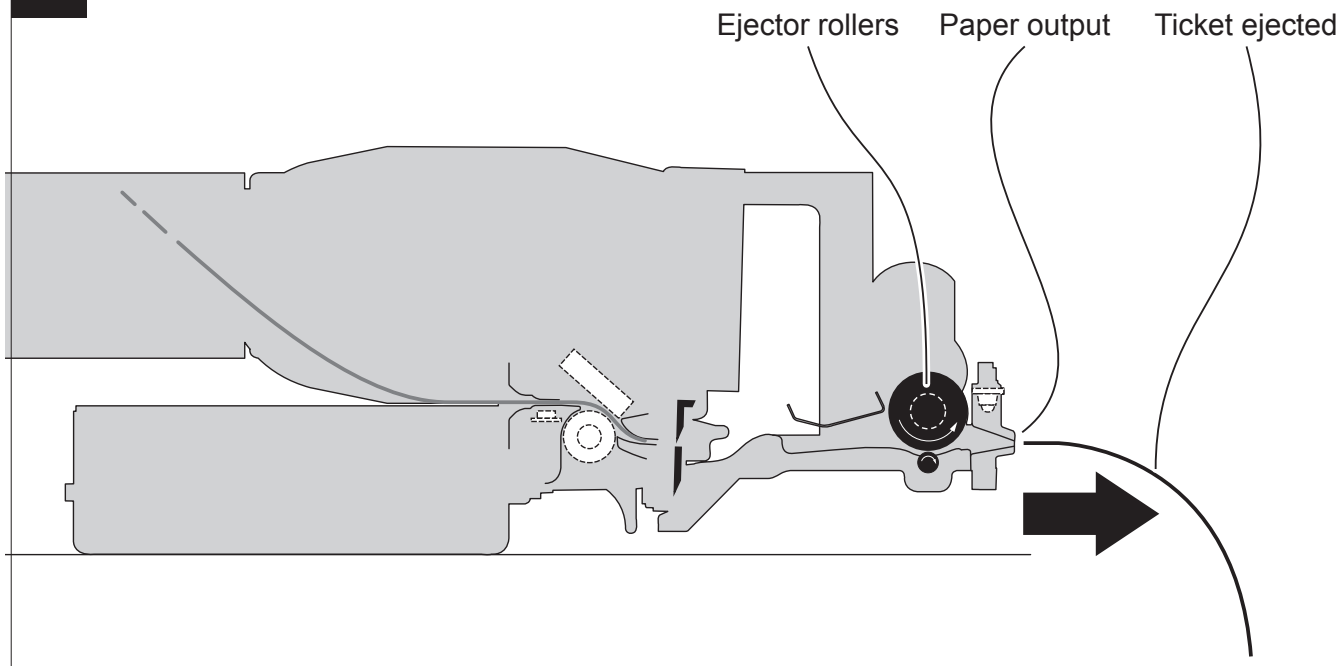


The device presents a portion of the ticket printed on the paper mouth.

5

The ticket is waiting on the paper mouth for a preset period of time.

6



The device ejects the ticket.

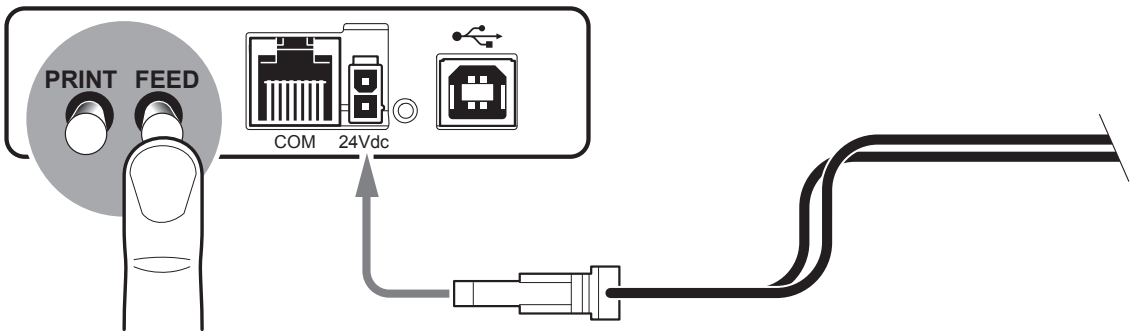
NOTE:
For further information, refer to chapter 5 and to the Commands Manual.

6 CONFIGURATION

6.1 Configuration mode

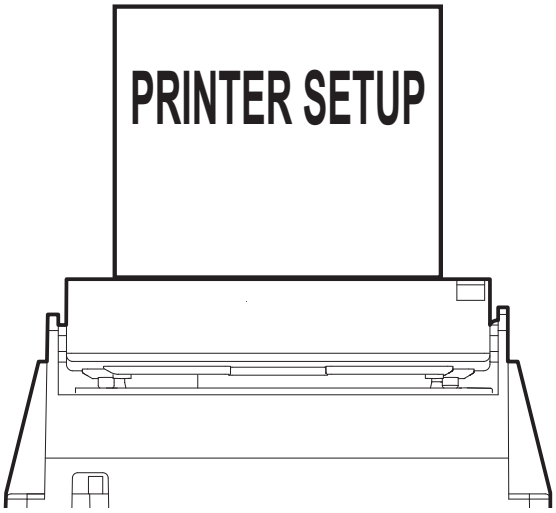
To enter the configuration mode and print a setup report with the operating parameters of the device, proceed as follows.

1



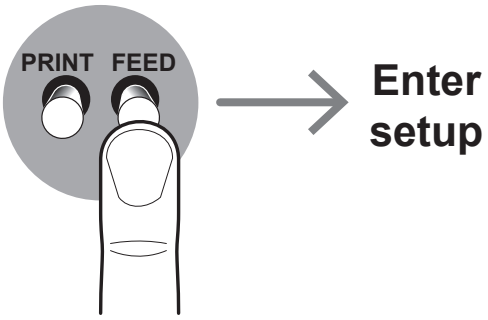
While pressing the FEED key,
switch on the device by inserting the power supply cable.

2



The device prints the report with
parameters for settings.

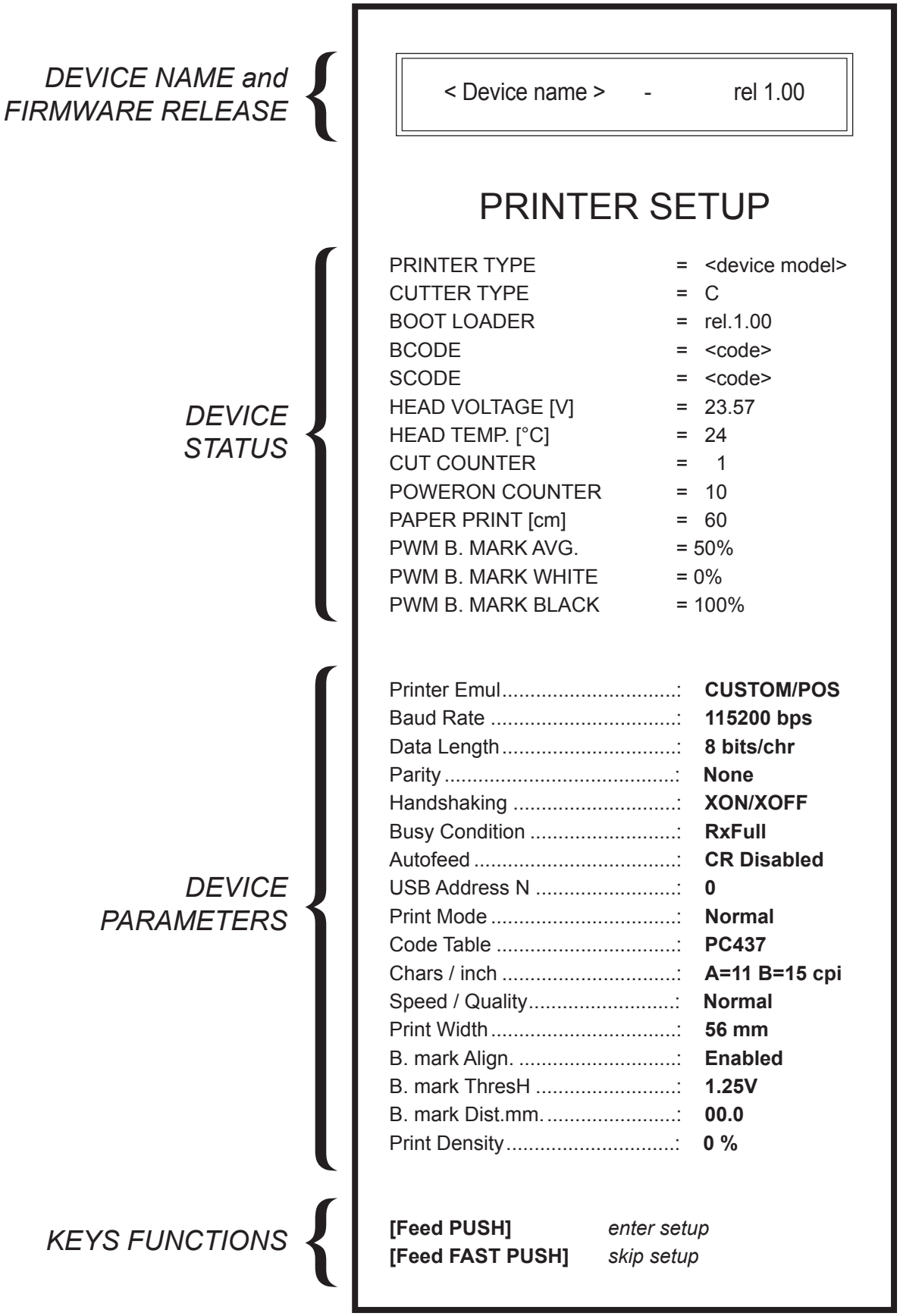
3



Hold down the FEED key to enter
the configuration mode.

6.2 Setup report

The following figure shows the setup report of the device. The shown values for parameters are sample values; for the list and the description of device parameters see the following paragraphs.



6.3 Printer status

The printer operating status is indicated in the configuration print-out in which, next to the name of the components displayed, the following information is given:

PRINTER TYPE	*device model*
*** CUTTER TYPE**	*cutter model*
BOOT LOADER	*boot loader release*
BCODE	*release of the BCODE firmware module*
SCODE	*release of the SCODE firmware module*
HEAD VOLTAGE	*voltage of the head*
HEAD TEMP	*temperature of the head*
CUT COUNTER	*number of cuts made*
POWER ON COUNTER	*number of power-ups made*
PAPER PRINT	*centimetres of paper printed*
*** PWM B. MARK AVG.**	*for future use*
*** PWM B. MARK WHITE**	*for future use*
*** PWM B. MARK BLACK**	*for future use*

NOTE:
* Only for TL80 STD model.

6.4 Printer parameters

This printer allows the configuration of the parameters listed in the following table.
The parameters marked with the symbol [D] are the default values.
Settings remain active even after the printer has been turned off and they are stored in non-volatile memory.

PRINTER EMUL	*Available emulations for the device:* *ESC/POS [D]* *TG2460* NOTE: This parameter is printed only for TL60 models.
BAUD RATE	*Communication speed of the serial interface:* *115200 [D]* *19200* *2400* *57600* *9600* *1200* *38400* *4800* NOTE: Parameter valid only with serial interface.
DATA LENGTH	*Number of bit used for characters encoding:* *7 bits/car* *8 bits/car [D]* NOTE: Parameter valid only with serial interface.
PARITY	*Bit for the parity control of the serial interface:* *None [D] = parity bit omitted* *Even = even value for parity bit* *Odd = odd value for parity bit* NOTE: Parameter valid only with serial interface.
HANDSHAKING	*Handshaking:* *XON/XOFF [D] = software handshaking* *Hardware = hardware handshaking (CTS/RTS)* NOTES: Parameter valid only with serial interface. When the receive buffer is full, if handshaking is set to XON/XOFF, the printer sends the XOFF (0x13) on the serial port. When the receive buffer has cleared once again, if handshaking is set to XON/XOFF, the printer sends the XON (0x11) on the serial port.
BUSY CONDITION	*Activation mode for Busy signal:* *OffLine/ RXFull = Busy signal is activated when the printer is both in OffLine status and the buffer is full* *RXFull [D] = Busy signal is activated when the buffer is full* NOTE: Parameter valid only with serial interface.

AUTOFEED

Setting of the Carriage Return character:

CR disabled [D] = Carriage Return disabled
CR enabled = Carriage Return enabled

USB ADDRESS N

Numerical address code for the univocal identification of the USB device (in case of more than a USB device connected with the same PC):

0 [D]	*2*	*4*	*6*	*8*
1	*3*	*5*	*7*	*9*

PRINT MODE

Printing mode:

Normal [D] = enables printing in normal writing way
Reverse = enables printing rotated 180 degrees

CODE TABLE [num]

Characters table (character code):

TL60 STD, TL60 EJ

PC437 [D]	*PC865*
U.D.P.	*PC858*
PC850	*PC866*
PC860	*VISCII*
PC863	*CP1256*
PC864	

TL80 STD

PC437 [D]	*PC865*
U.D.P.	*PC858*
PC850	*PC866*
PC860	*VISCII*
PC863	

NOTE: This parameter is not printed in the setup report of models with simplified chinese font GB2312.

CHARS / INCH

Font selection:

TL60 STD, TL60 EJ

A = 11 cpi, B = 15 cpi [D]
A = 15 cpi, B = 20 cpi
A = 25 cpi, B = 20 cpi

TL80 STD

A = 11 cpi, B = 15 cpi [D]
A = 15 cpi, B = 20 cpi

NOTE: CPI = Characters Per Inch.

SPEED / QUALITY

Setting of printing speed and printing quality:

Normal [D]
High Speed

PRINT WIDTH

Width of printing area:

TL60

52 mm
56 mm [D]

TL80

52 mm	*64 mm*	*76 mm [D]*
56 mm	*68 mm*	*80 mm*
60 mm	*72 mm*	

B. MARK ALIGNMENT

Management of the paper alignment:

Disabled [D] = *the* black mark *alignment is not performed*
Enabled Internal [(1)] = *the* black mark *alignment is performed*
Enabled External [(1)] = *the* black mark *alignment is performed*

NOTE:
(1) : The difference between the “Enabled Internal” and “Enabled External” values is reserved for future use: both the values enable the black mark alignment.

B. MARK THRESHOLD

Threshold value for the recognition of the presence of black mark *by the* black mark *sensor:*

0.75V	*1.25V* [D]	*1.75V*	*2.25V*
1.00V	*1.50V*	*2.00V*	

NOTE: If the “B. Mark Alignment” parameter is disabled, the “B.Mark Threshold” parameter is not printed.

B. MARK DISTANCE

“B. Mark Distance” is the minimum distance (in mm) between the upper edge of ticket and the black mark *(see chapter 11).*
The numeric value of the distance is made up with the following four parameters for the setting of three digits (two for the integer part of the number, one for the decimal part and of the sign):

B. MARK DISTANCE SIGN

Sign setting:

+ [D] = *positive distance*
- = negative distance

B. MARK DISTANCE [mm x 10]

Setting the digit for tens:

0 [D] *1*

B. MARK DISTANCE [mm x 1] [(1)]

Setting the digit for units:

0 [D]	*2*	*4*	*6*	*8*
1	*3*	*5*	*7*	*9*

B. MARK DISTANCE [mm x .1]

Setting the digit for decimals:

0 [D]	*2*	*4*	*6*	*8*
1	*3*	*5*	*7*	*9*

NOTES:
For example, to set the black mark distance to 10 mm, modify the parameters as follows:
B. Mark Distance [mm x 10] = 1
B. Mark Distance [mm x 1] = 0
B. Mark Distance [mm x .1] = 0

If the “B. Mark Alignment” parameter is disabled, the “B. Mark Distance” parameter is not printed

(1) : The values of “B. Mark Distance [mm x 1]” > 2 can be set only if “B. Mark Distance [mm x 10]” = 0.

PRINT DENSITY

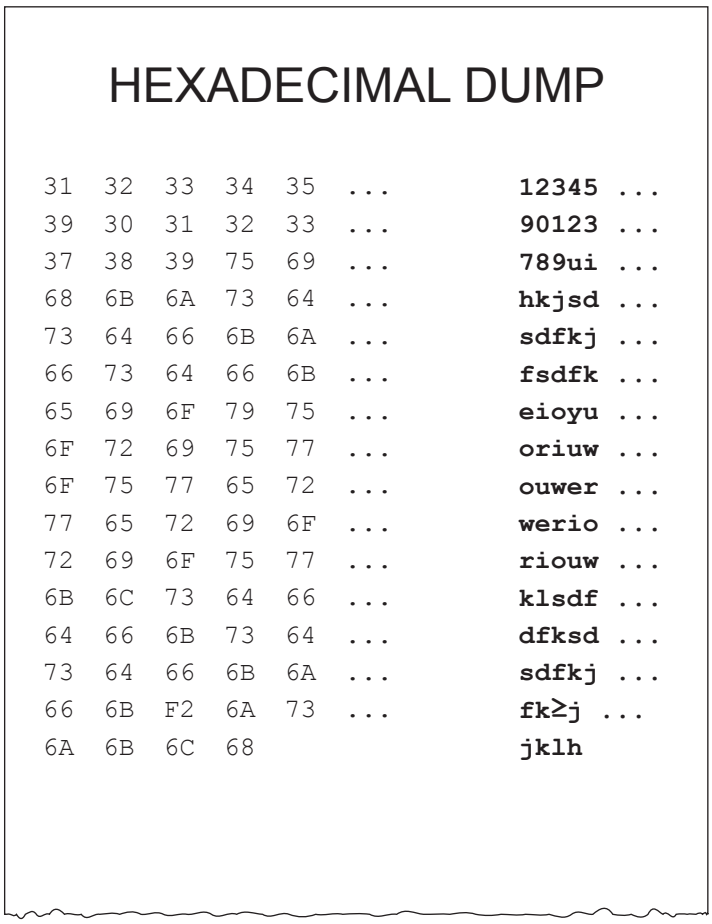
Adjusting the printing density:

-50%	*-12%*	*+25%*
-37%	*0* [D]	*+37%*
-25%	*+12%*	*+50%*

6.5 Hexadecimal dump

This function is used for the diagnosis of the characters received from the communications port. Characters are printed as hexadecimal code and the corresponding ASCII code (see below). Each line is preceded by a counter in hexadecimal that indicates the number of bytes received.

During the startup, if you hold down the FEED key, the printer enters the self-test routine and print the setup report.
The printer remains in standby until a key is pressed or characters are received through the communication port (Hexadecimal Dump mode). For each character sent, the ticket shows the hexadecimal value and the ASCII codes (if the characters are underlined, the receive buffer is full). Shown below is an example of a Hexadecimal Dump:



7 MAINTENANCE

7.1 Paper jam

In case of paper jam inside the device, proceed as follows:

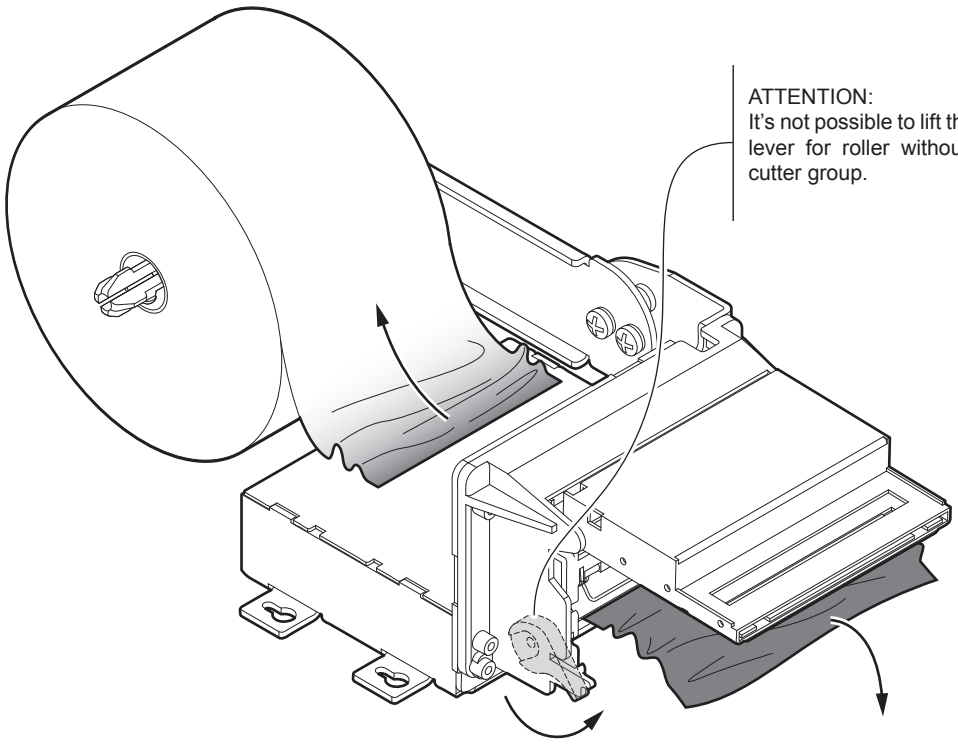
TL60 STD

1

SEE PREVIOUS PARAGRAPHS

Open the device.

2



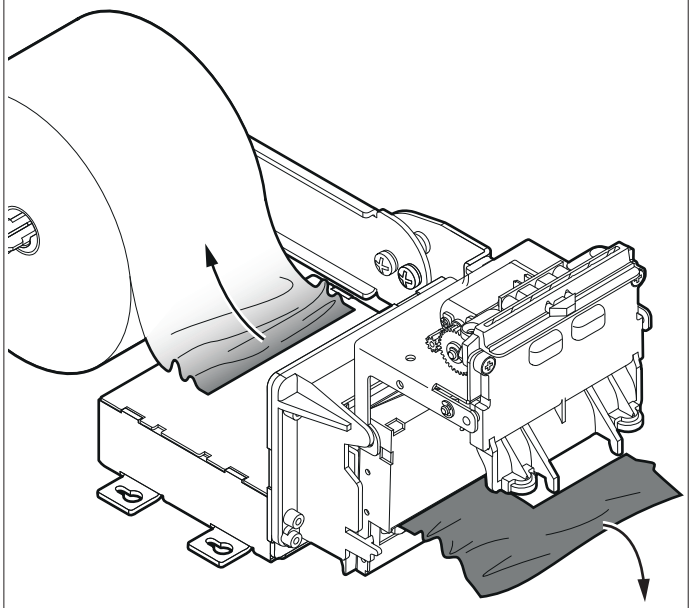
Lift the unlocking lever for the rubber roller and remove any scraps of paper from the front and the rear side of the device.

1

SEE PREVIOUS PARAGRAPHS

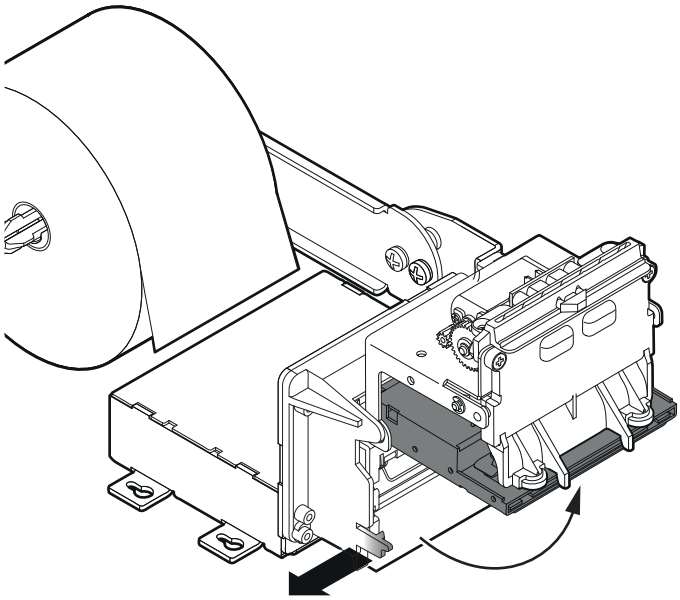
Open the device.

2



Lift the ejector group by unhooking the two magnets on the bottom side and remove any scraps of paper from the front and the rear side of the device.

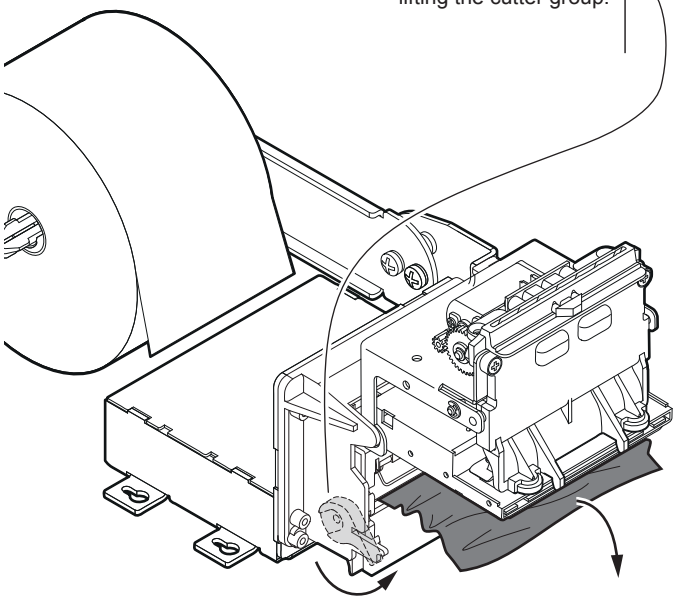
3



Widen the unlocking hook for the cutter group and rotate upward the cutter group to lift it.

4

ATTENTION:
It's not possible to lift the unlocking lever for roller without lifting the cutter group.



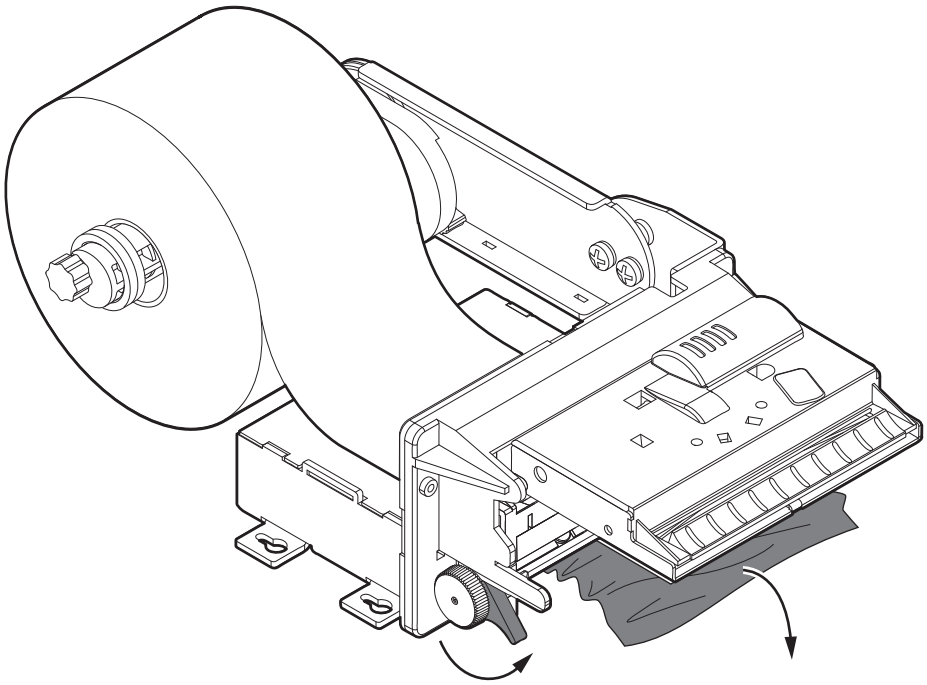
Lift the unlocking lever for the rubber roller and remove any scraps of paper from the front of the device.

1

SEE PREVIOUS PARAGRAPHS

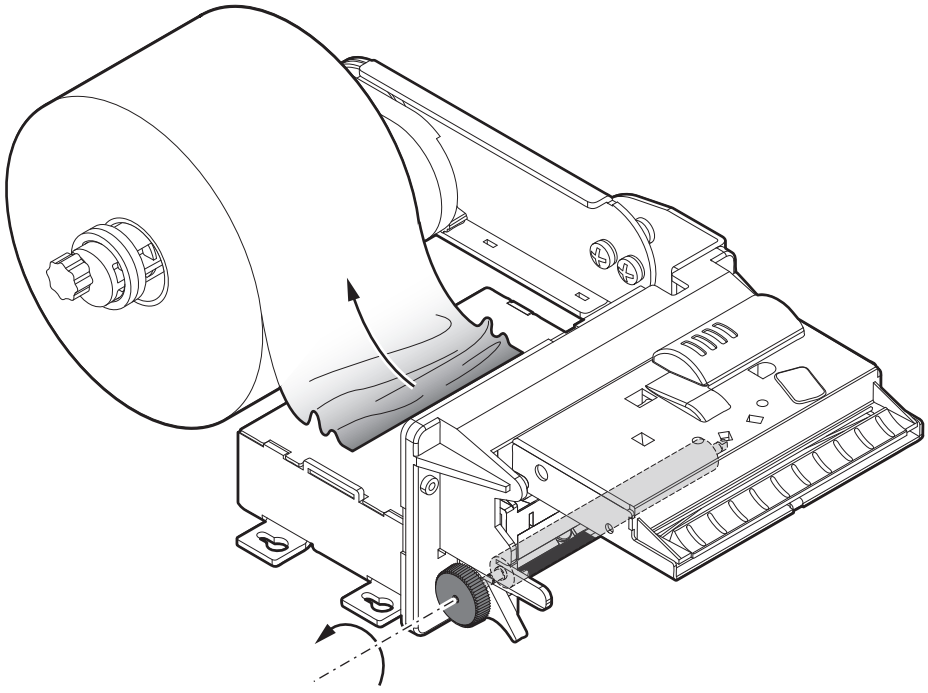
Open the device.

2



Lift the unlocking lever for the rubber roller and remove any scraps of paper from the front side of the device.

3



Rotate the rubber roller counterclockwise to eject the paper from the rear side of the device.

7.2 Planning of cleaning operations

The regular cleaning of the device keeps the print quality and extends its life. The following table shows the recommended planning for the cleaning operations.

EVERY PAPER CHANGE	
Rollers	Use isopropyl alcohol
EVERY 5 PAPER CHANGES	
Paper path	Use compressed air or tweezers
Cutter	Use compressed air
Ejector (only for TL60 EJ	Use compressed air
EVERY 6 MONTHS OR AS NEEDED	
Printer case	Use compressed air or a soft cloth

For specific procedures, see the following pages.

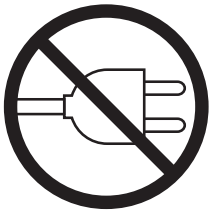
NOTE:
If you use the device in dusty environments, you must reduce the intervals between the cleaning operations.

7.3 Cleaning

For periodic cleaning of the device, see the instructions below

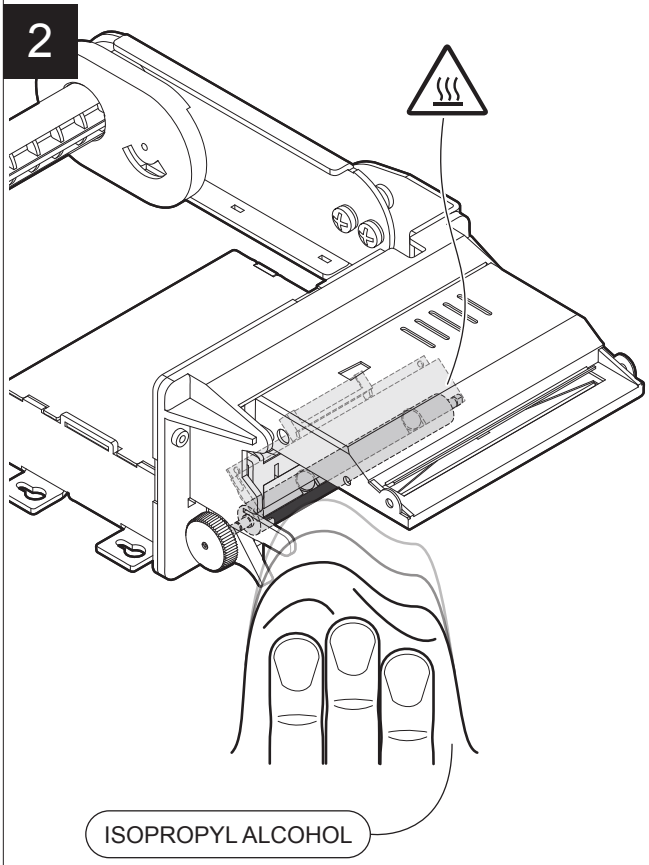
Rollers

1



Disconnect the power supply cable and open the device (see previous paragraphs).

2

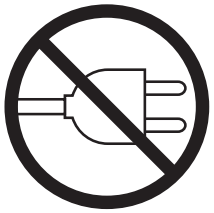


ATTENTION:
Do not use solvents, or hard brushes.
Do not let water or other liquids get inside the device.

Clean the printing roller by using a non-abrasive cloth moistened with isopropyl.

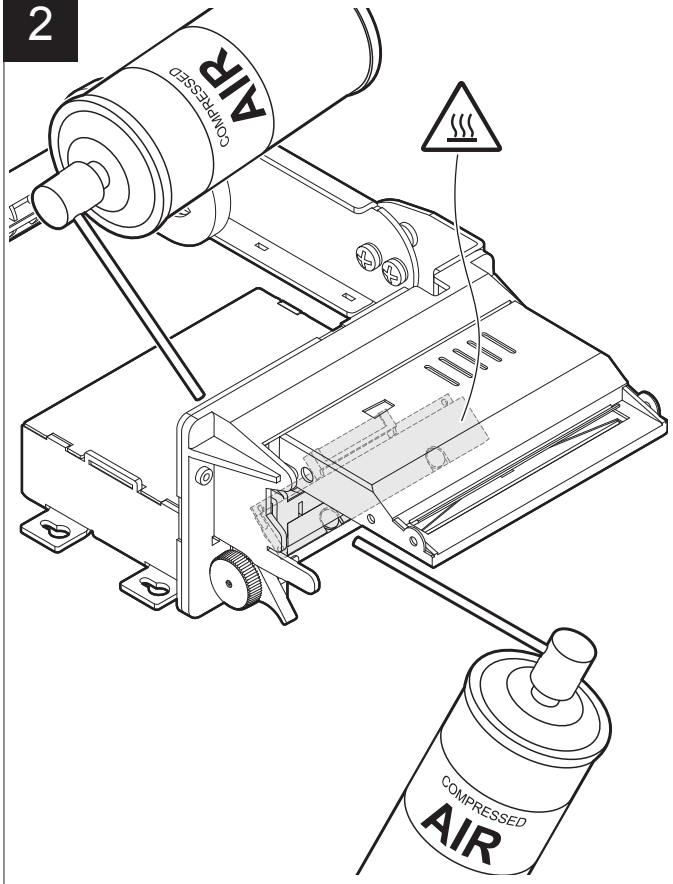
Paper path

1



Disconnect the power supply cable and open the device (see previous paragraphs).

2

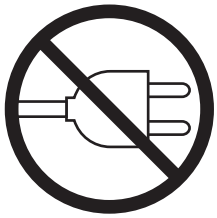


ATTENTION:
Do not use alcohol, solvents, or hard brushes.
Do not let water or other liquids get inside the device.

Remove any scraps of paper and the accumulated paper dust on the rubber roller and in areas near to the paper presence sensor.

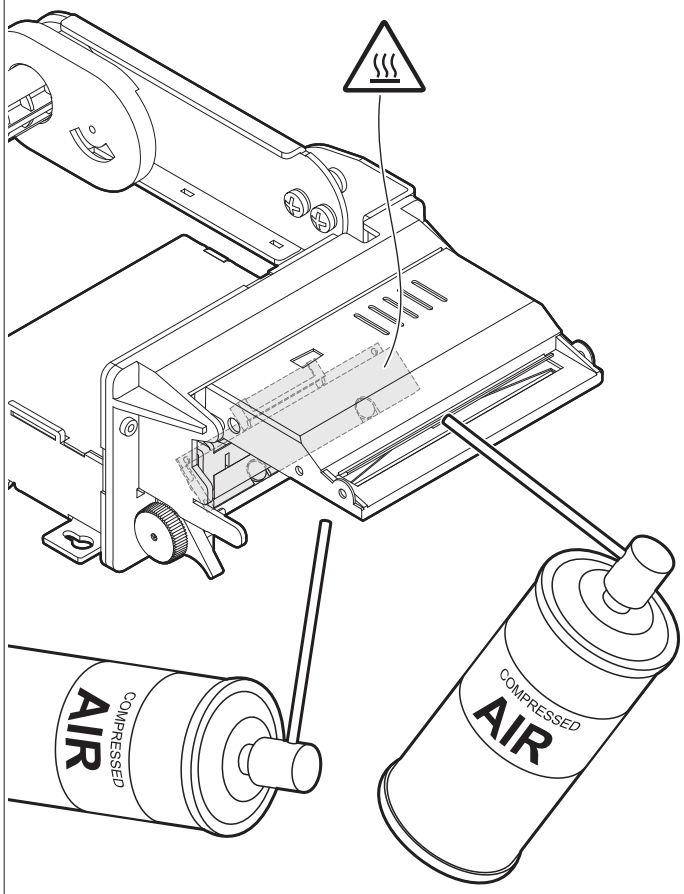
Cutter

1



Disconnect the power supply cable and open the device (see previous paragraphs).

2

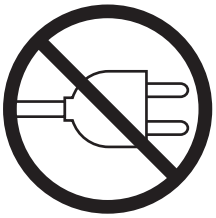


ATTENTION:
Do not use alcohol, solvents, or hard brushes.
Do not let water or other liquids get inside the device.

Remove any scraps of paper and the accumulated paper dust on the input and the output of cutter.

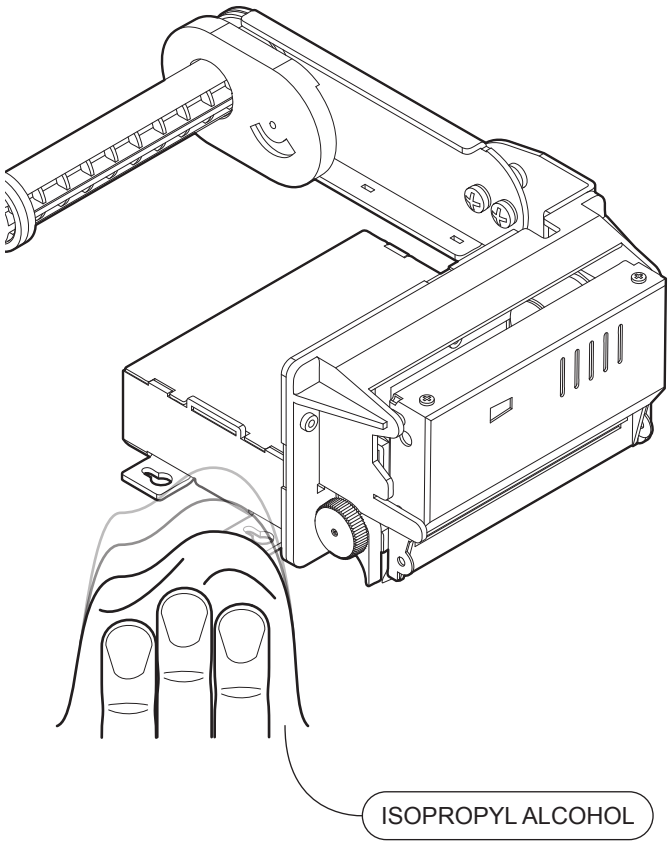
Case

1



Disconnect the power supply cable (see previous paragraphs).

2

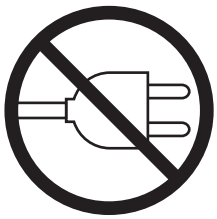


ATTENTION:
Do not use alcohol, solvents, or hard brushes.
Do not let water or other liquids get inside the device.

To clean the device, use compressed air or a soft cloth.

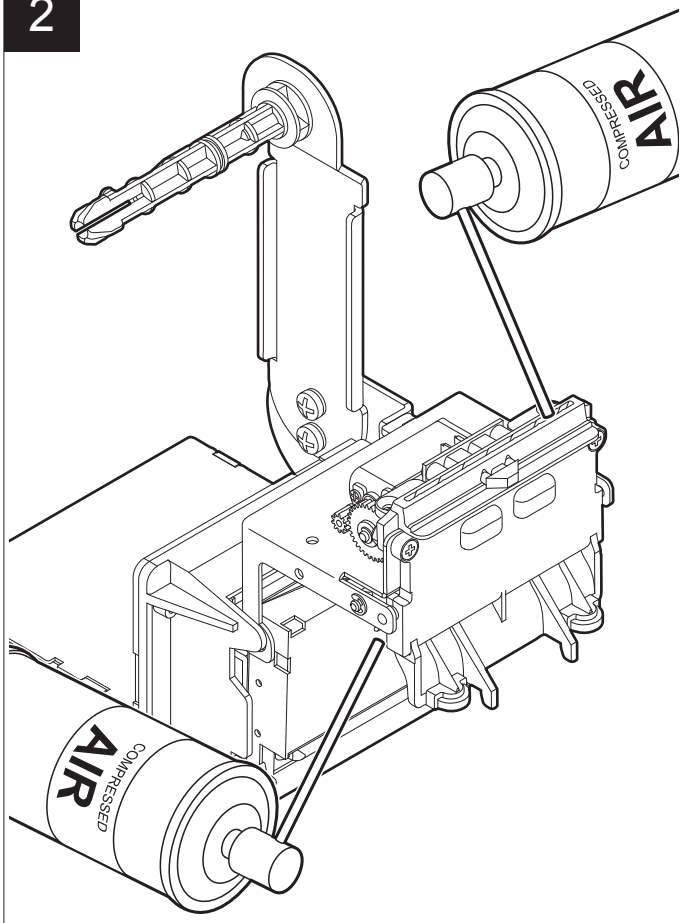
Ejector (only TL60 EJ)

1



Disconnect the power supply cable and
lift the ejector group (see previous paragraphs).

2



ATTENTION:
Do not use alcohol, solvents, or hard brushes.
Do not let water or other liquids get inside the device.

Remove any scraps of paper and the
accumulated paper dust on the input
and the output of the ejector.

7.4 Upgrade firmware

WARNING: During communication between PC and device for the firmware update it is strictly forbidden to disconnect the communication cable or to remove the power supply of the devices not to endanger the proper functioning of the machine.

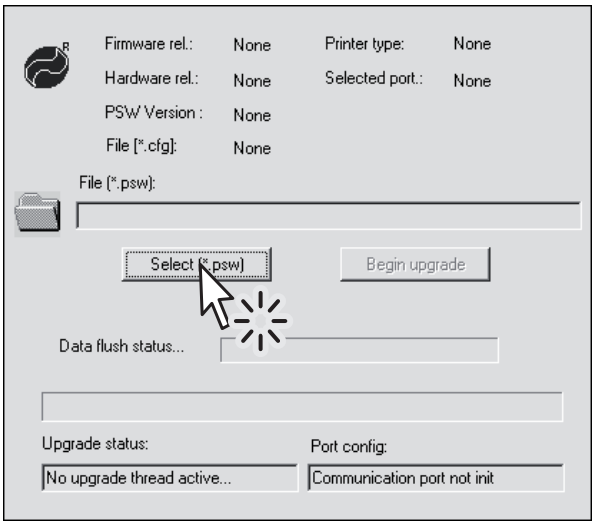
NOTES:
The latest firmware of the device is available in the download area of the web site www.custom.biz

Install on the PC used for printer upgrading the UPGCEPRN software available in the download area of the web site www.custom.biz.

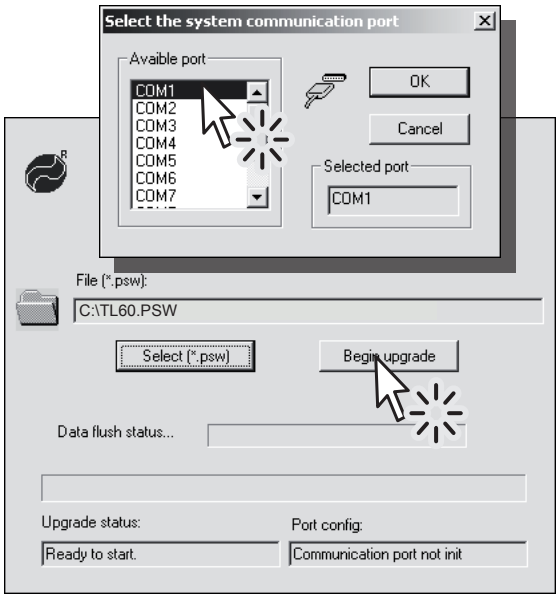
Update via serial interface

Proceed as follows:

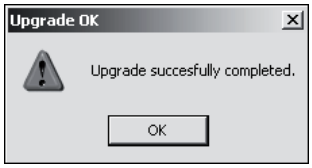
1. Write down the product code (14 digits) printed on the product label (see par.3.3).
2. Go to the web site www.custom.biz and download the appropriate firmware release from the DOWNLOAD area.
3. Print the SETUP report (see chapter 6).
4. Switch OFF the device.
5. Connect the device to the PC using a serial cable (see par.4.3).
6. Switch ON the device.
7. Launch the software UPGCEPRN.
8. Select the update file .PSW location:



9. Select the serial communication port (ex. COM1):



10. Detecting and setting of the parameters necessary for serial communication are performed automatically and then updating begins.
11. After a few minutes a message on the screen warns that the update is completed.



12. Print a new SETUP report to verify the new firmware release (see chapter 6).

Update via USB interface

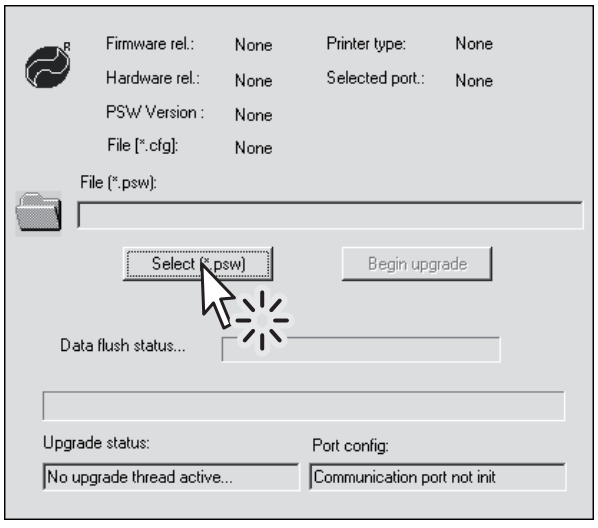
ATTENTION:
Only during the firmware update, the connection between PC and device must be direct, without the use of HUB device.

Only during the firmware update, do not connect or disconnect other USB devices.

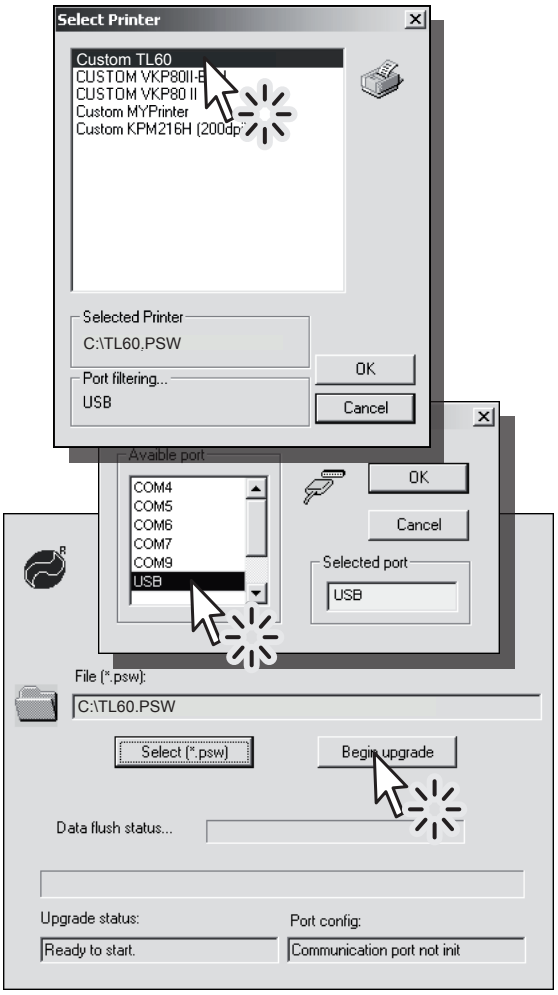
NOTE: For communication via USB you must install on PC the printer driver available in the download area of the web site www.custom.biz.

Proceed as follows:

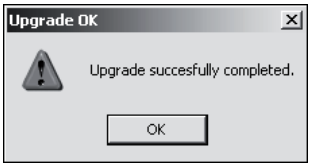
1. Write down the product code (14 digits) printed on the product label (see par.3.3).
2. Go to the web site www.custom.biz and download the appropriate firmware release from the DOWNLOAD area.
3. Print the SETUP report (see chapter 6).
4. Switch OFF the device.
5. Connect the device to the PC using a USB cable (see par.4.3).
6. Switch ON the device.
7. Launch the software UPGCEPRN.
8. Select the update file .PSW location:



9. Select item USB and then select the USB device among those proposed (e.g. TL60):



10. After a few minutes a message on the screen warns that the update is completed.



11. Print a new SETUP report to verify the new firmware release (see chapter 6).

8 SPECIFICATION

8.1 Hardware specifications

GENERAL	
Sensors	
TL60 STD, TL80 STD	Paper presence in input, head temperature
TL60 EJ	Paper presence in input, paper presence in output, head temperature
MTBF (1)	171 735 h
Emulations	
TL60 STD, TL60 EJ	CUSTOM/POS, TG2460
TL80 STD	CUSTOM/POS
Printing driver	Windows XP, Windows VISTA (32/64bit), Windows 7 (32/64bit), Windows 8 (32/64bit), Windows 8.1 (32/64bit), Windows 10 (32/64bit), Opos, Linux, Android
INTERFACES	
RS232 serial connector	from 1200 bps to 115 200 bps
USB connector	12 Mbit/s
MEMORIES	
Receive buffer	2 Kbytes
Flash memory	1 Mbytes
Graphic memory	
TL60 STD, TL60 EJ	2 logos (448 x 584 dots)
TL80 STD	2 logos (608 x 430 dots)
PRINTER	
Resolution	203 dpi (8 dot/mm)

Printing method	Thermal, fixed head
Head life [2]	
Abrasion resistance [3]	50 Km (with recommended paper)
Pulse durability	100 M
Printing width	
TL60 STD, TL60 EJ	52 mm, 56 mm
TL80 STD	52 mm, 56 mm, 60 mm, 64 mm, 68 mm, 72 mm, 76 mm, 80 mm
Printing mode	Normal, 180°
Printing format	Height/width from 1 to 4, bold, reverse, underlined, italic
Character fonts	
standard model	PC437, PC850, PC860, PC863, PC865, PC858, PC866, VISCII, U.D.P.
model with semplified chinese font [4]	PC437, PC850, PC860, PC863, PC865, PC858, GB2312
model with extended chinese font [4]	PC437, PC850, PC860, PC863, PC865, PC858, GB18030
Printable barcode	UPCA, UPCE, EAN13, EAN8, CODE39, ITF, CODABAR, CODE93, CODE128, CODE32, QRCODE
Printing speed [2] [5]	
TL60 STD, TL60 EJ	Normal = 100 mm/s High Speed = 140 mm/s
TL80 STD	Normal = 100 mm/s High Speed = 130 mm/s
PAPER	
Type of paper	Thermal rolls, heat-sensitive side on outside of roll
Maximum paper width	
TL60 STD, TL60 EJ	from 52 mm ± 0.5 mm to 60 mm ± 0.5 mm
TL80 STD	from 52 mm ± 0.5 mm to 80 mm ± 0.5 mm

Paper thickness	63 µm ± 0.5 µm (for 55 g/m^2 paper) 85 µm ± 0.6 µm (for 80 g/m^2 paper)
Paper weight	from 55 g/m^2 to 80 g/m^2
Recommended types of paper	*KANZAN KF50 or KP460, MITSUBISHI PF5067 or TL4000*
External roll diameter	
TL60 STD, TL60 EJ	max 80 mm
TL80 STD	max 90 mm
Paper end	Not attached to roll core
Internal roll core diameter	
TL60 STD, TL60 EJ	13 mm
TL80 STD	25 mm
Core type	Cardboard or plastic
Minimum ticket length (6)	
TL60 STD	40 mm
TL60 EJ	80 mm
TL80 STD	30 mm
CUTTER	
Paper cut	
TL60 STD, TL60 EJ	Total cut, Partial cut
TL80 STD	Total cut
Estimated life (2)	1 000 000 cuts
DEVICE ELECTRICAL SPECIFICATIONS	
Power supply	24 Vdc ±10% (optional external power supply)

Medium consumption (7)	
TL60 STD, TL60 EJ	1.8 A
TL80 STD	2.2 A
Typical consumption (5)	
TL60 STD, TL60 EJ	0.65 A
TL80 STD	0.8 A
Standby consumption	0.05 A
ELECTRICAL SPECIFICATIONS POWER SUPPLY cod. 963GE020000046 (OPTIONAL)	
Power supply voltage	from 100 Vac to 240 Vac
Frequency	from 50 Hz to 60 Hz
Output	24V, 2.5 A
Power	60 W
ENVIRONMENTAL CONDITIONS	
Operating temperature	from -20°C to +70°C
Relative humidity	from 10% Rh to 80% Rh
Storage temperature	from -20 °C to +70 °C
Storage relative humidity	from 10% Rh to 90% Rh

NOTES:
(1) : Control board.
(2) : Respecting the regular schedule of cleaning for the device components.
(3) : Damages caused by scratches, ESD and electromigration are excluded.
(4) : For further information, refer to the commands manual for the chinese font management.
(5) : Referred to a standard CUSTOM receipt (L=10cm, Density = 12,5% dots on).
(6) : In the case of a printing length of less than 40 mm, the printer automatically corrects the length to 40 mm.
(7) : Referred to the UL measurements (L = 10cm, Density = 50% dot on, Print density = +50%).

8.2 Character specifications

TL60 STD, TL60 EJ

Character set		3	
Character density	11 cpi	15 cpi	20 cpi
Number of columns	24	32	44
Chars / sec	995	1280	1792
Lines / sec	40	40	40
Characters (L x H mm)-Normal	2.2 x 3	1.7 x 3	1.2 x 3

TL80 STD

Character set		3	
Character density	11 cpi	15 cpi	20 cpi
Number of columns	35	45	64
Chars / sec	1540	1980	2773
Lines / sec	43	43	43
Characters (L x H mm)-Normal	2.2 x 3	1.7 x 3	1.2 x 3

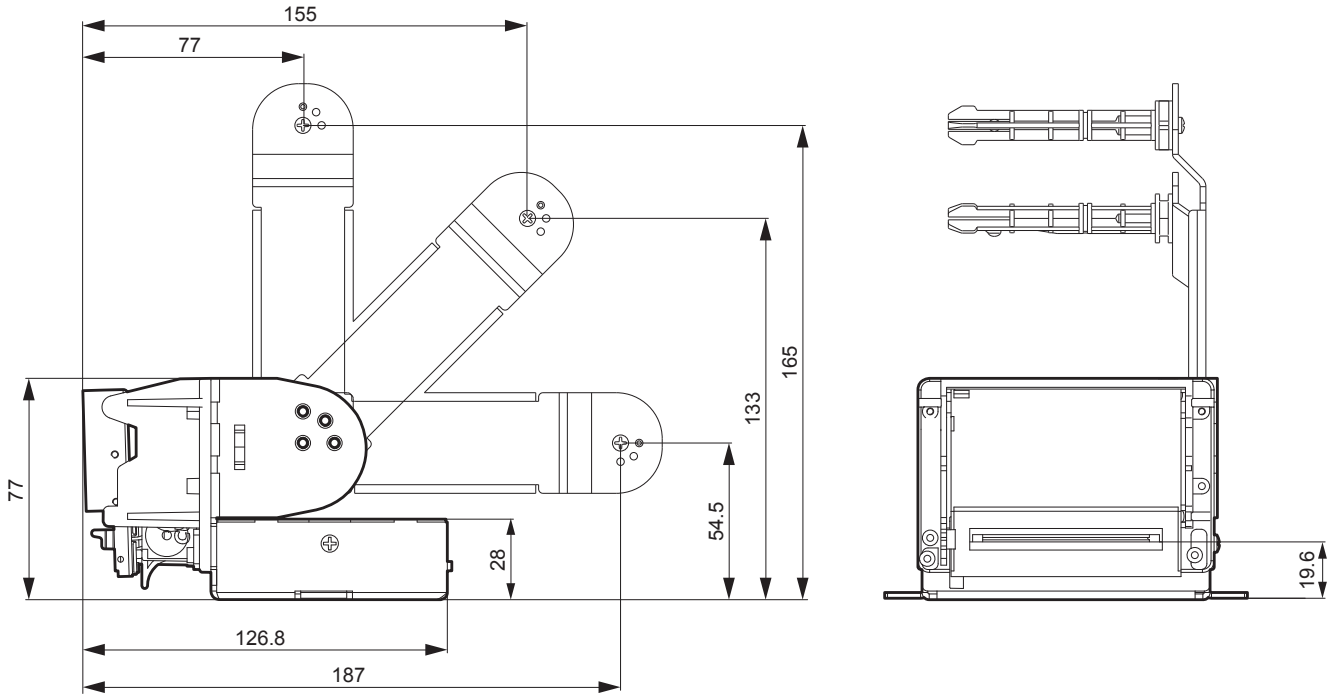
NOTE: Theoretical values.

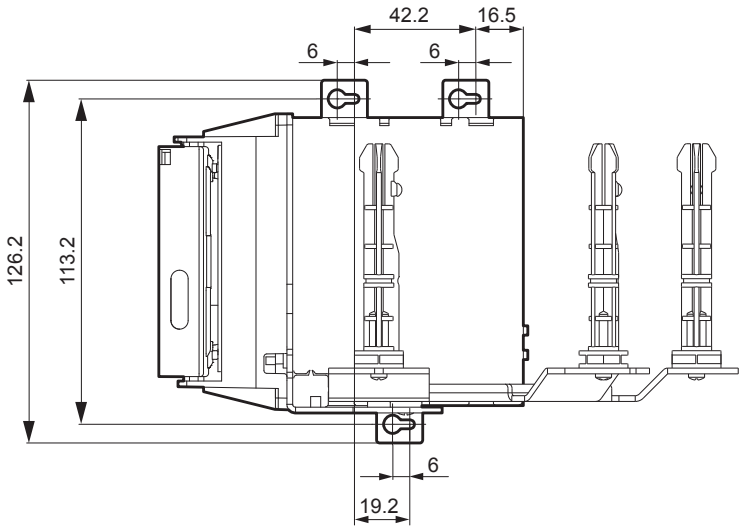
8.3 Device dimensions

TL60 STD

Length	126.8 mm
Height	77 mm
Width	126.2 mm
Weight	800 g

NOTES:
Data refer to device without paper roll holder.
All the dimensions shown in following figures are in millimetres.

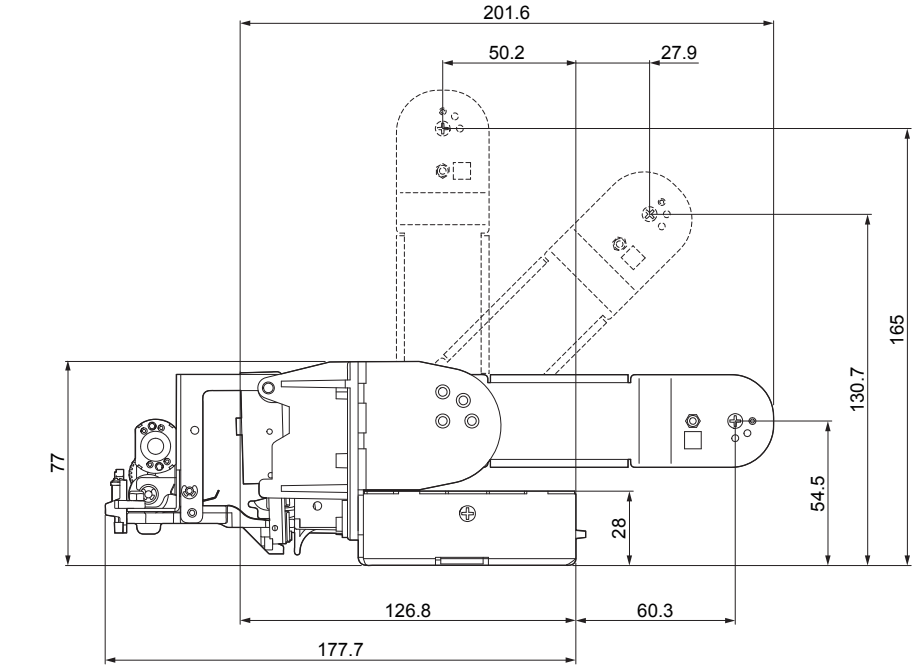


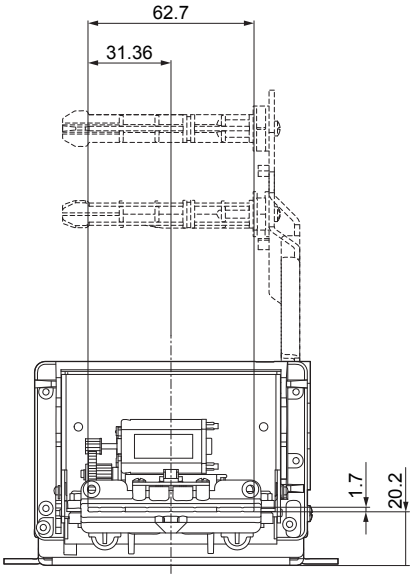


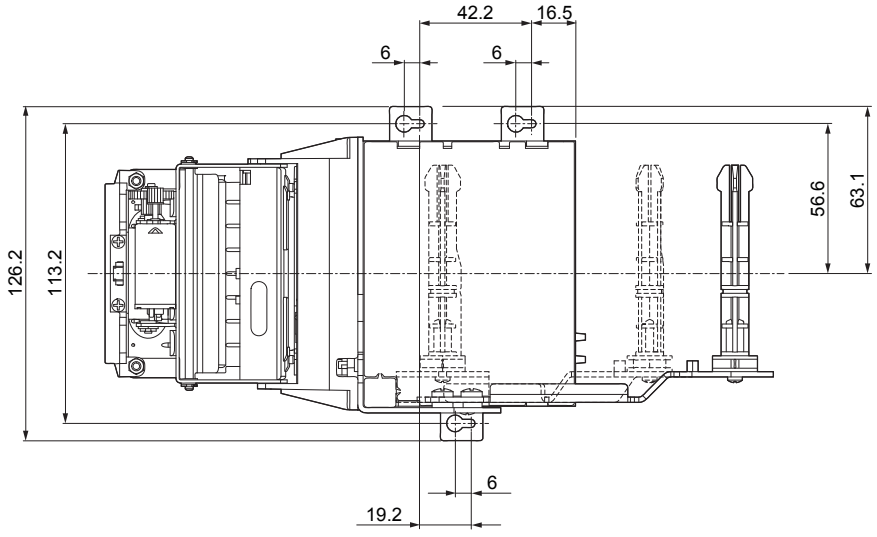
TL60 EJ

Length	177.7 mm
Height	77 mm
Width	126.2 mm
Weight	950 g

NOTES:
Data refer to device without paper roll holder.
All the dimensions shown in following figures are in millimetres.



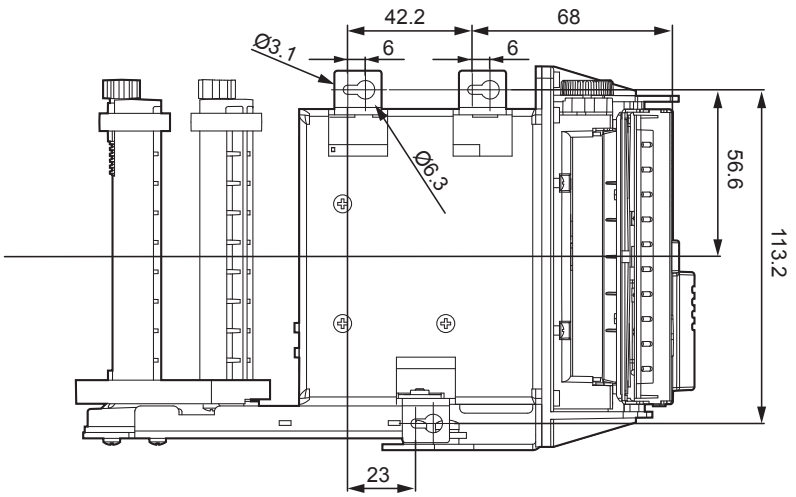


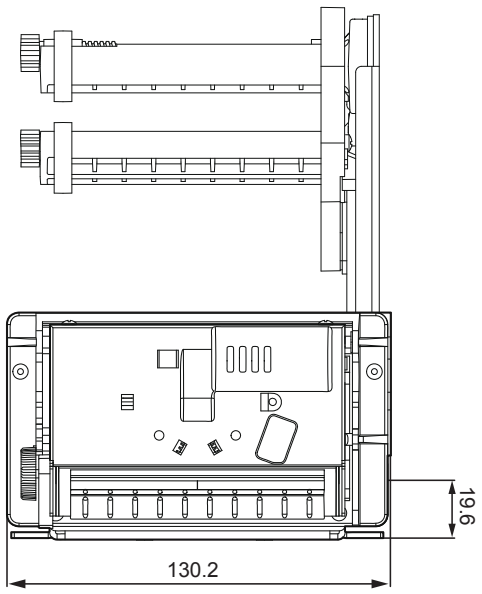


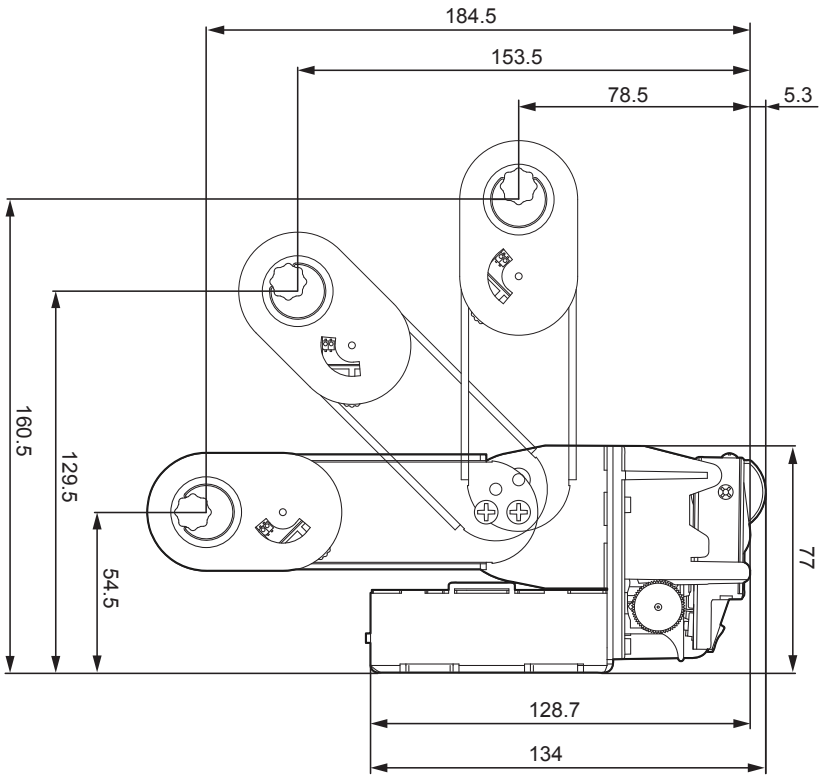
TL80 STD

Length	128.7 mm
Height	77 mm
Width	130.2 mm
Weight	900 g

NOTES:
Data refer to device without paper roll holder.
All the dimensions shown in following figures are in millimetres.



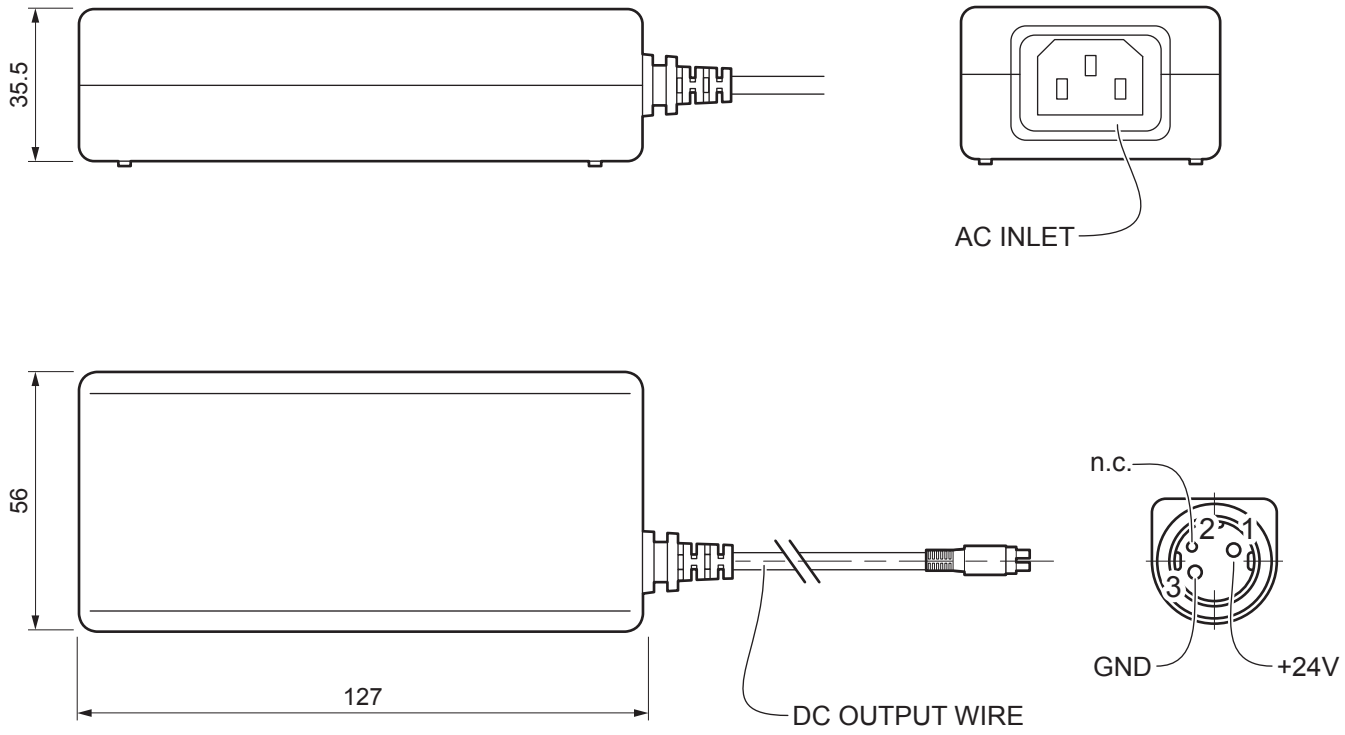




8.4 Power supply dimensions cod.963GE020000046 (optional)

Length	127 mm
Height	35.5 mm
Width	56 mm

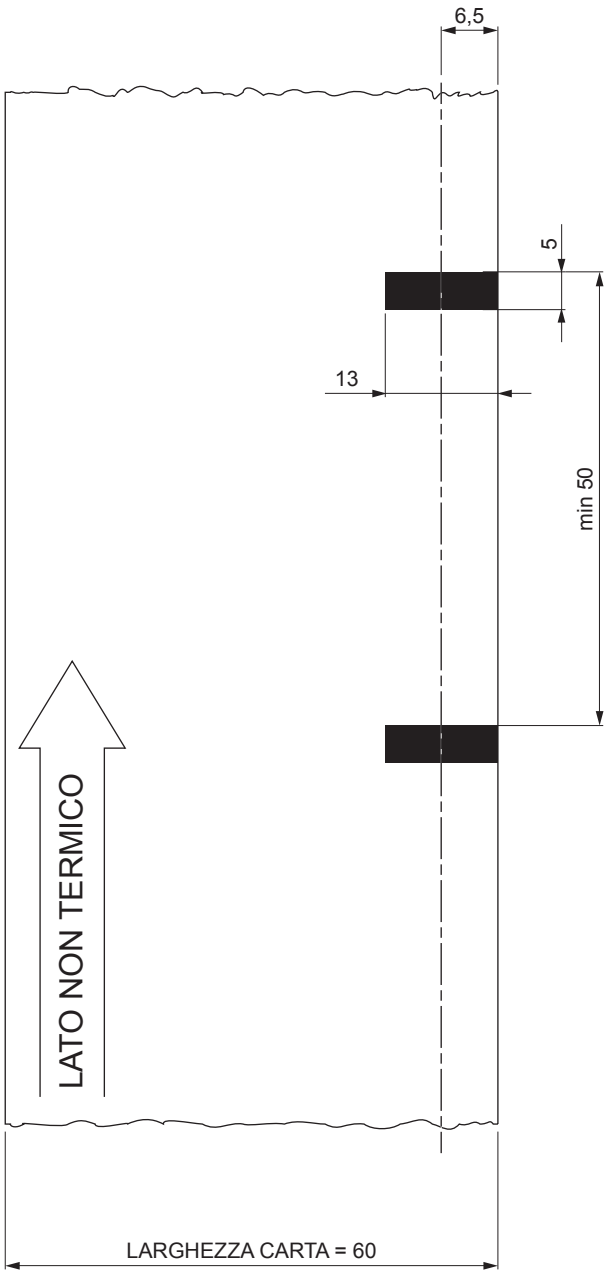
NOTE:
All the dimensions shown in following figures are in millimetres



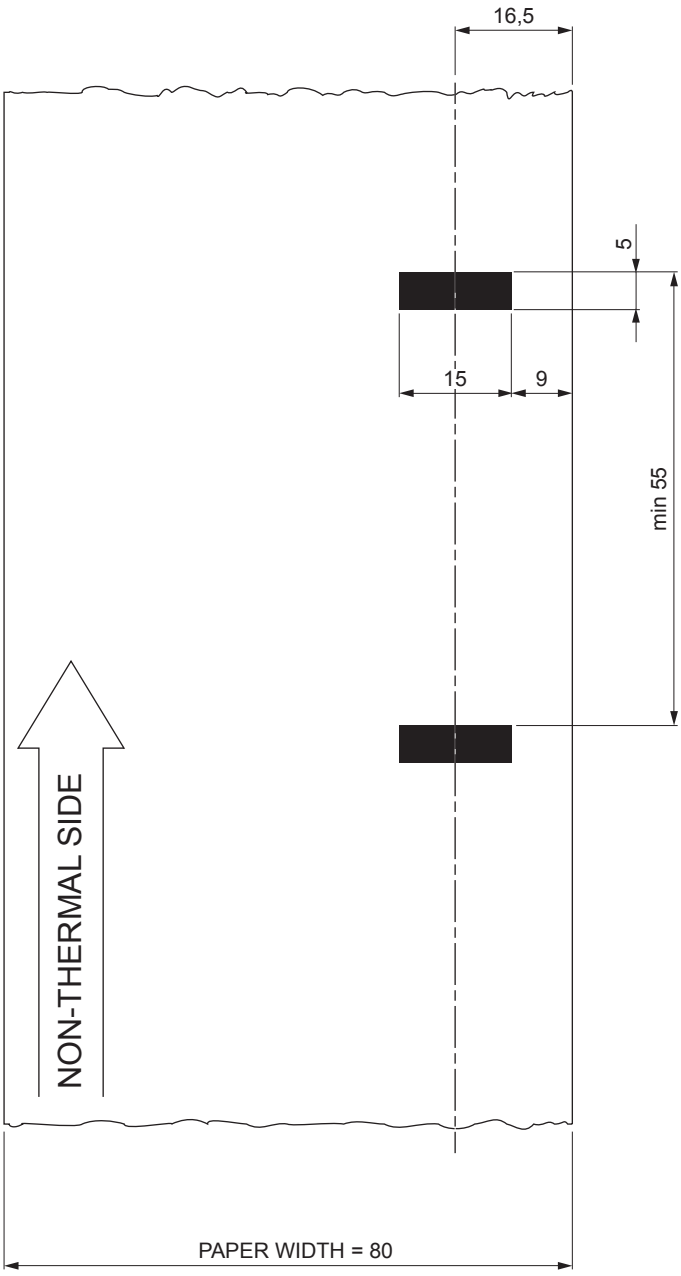
8.5 Paper specification

The following images show two example of black mark placement on the non-thermal side of paper.

TL60



TL80



NOTE:
All the dimensions shown in following figures are in millimetres.

8.6 Character sets

The device has 3 fonts of varying width (11, 15 and 20 cpi) which may be accessed through programming or control characters.
Each of these fonts offers the following code tables: PC437, PC850, PC860, PC863, PC865, PC858, PC866, VISCII, U.D.P.

PC437 CODE TABLE (Usa, Standard Europe)

Char	SP	!	“	#	$	%	&	‘	(	)	*	+	,	-	.	/
Hex	0020	0021	0022	0023	0024	0025	0026	0027	0028	0029	002A	002B	002C	002D	002E	002F
Dec	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47
Char	0	1	2	3	4	5	6	7	8	9	:	;	<	=	>	?
Hex	0030	0031	0032	0033	0034	0035	0036	0037	0038	0039	003A	003B	003C	003D	003E	003F
Dec	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63
Char	@	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
Hex	0040	0041	0042	0043	0044	0045	0046	0047	0048	0049	004A	004B	004C	004D	004E	004F
Dec	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79
Char	P	Q	R	S	T	U	V	W	X	Y	Z	[	\	]	^	_
Hex	0050	0051	0052	0053	0054	0055	0056	0057	0058	0059	005A	005B	005C	005D	005E	005F
Dec	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95
Char	`	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o
Hex	0060	0061	0062	0063	0064	0065	0066	0067	0068	0069	006A	006B	006C	006D	006E	006F
Dec	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111
Char	p	q	r	s	t	u	v	w	x	y	z	{	|	}	~	⌂
Hex	0070	0071	0072	0073	0074	0075	0076	0077	0078	0079	007A	007B	007C	007D	007E	007F
Dec	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127
Char	Ç	ü	é	â	ä	à	å	ç	ê	ë	è	ï	î	ì	Ä	Å
Hex	0080	0081	0082	0083	0084	0085	0086	0087	0088	0089	008A	008B	008C	008D	008E	008F
Dec	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143
Char	É	æ	Æ	ô	ö	ò	û	ù	ÿ	Ö	Ü	¢	£	¥	Pts	ƒ
Hex	0090	0091	0092	0093	0094	0095	0096	0097	0098	0099	009A	009B	009C	009D	009E	009F
Dec	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159
Char	á	í	ó	ú	ñ	Ñ	ª	º	¿	⌐	¬	½	¼	¡	«	»
Hex	00A0	00A1	00A2	00A3	00A4	00A5	00A6	00A7	00A8	00A9	00AA	00AB	00AC	00AD	00AE	00AF
Dec	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175
Char	░	▒	▓	│	┤	╡	╢	╖	╕	╣	║	╗	╝	╜	╛	┐
Hex	00B0	00B1	00B2	00B3	00B4	00B5	00B6	00B7	00B8	00B9	00BA	00BB	00BC	00BD	00BE	00BF
Dec	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191
Char	└	┴	┬	├	─	┼	╞	╟	╚	╔	╩	╦	╠	═	╬	╧
Hex	00C0	00C1	00C2	00C3	00C4	00C5	00C6	00C7	00C8	00C9	00CA	00CB	00CC	00CD	00CE	00CF
Dec	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207
Char	╨	╤	╥	╙	╘	╒	╓	╫	╪	┘	┌	▉	▄	▌	▐	▀
Hex	00D0	00D1	00D2	00D3	00D4	00D5	00D6	00D7	00D8	00D9	00DA	00DB	00DC	00DD	00DE	00DF
Dec	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223
Char	α	ß	Γ	π	Σ	σ	µ	τ	Φ	Θ	Ω	δ	∞	φ	ε	∩
Hex	00E0	00E1	00E2	00E3	00E4	00E5	00E6	00E7	00E8	00E9	00EA	00EB	00EC	00ED	00EE	00EF
Dec	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239
Char	≡	±	≥	≤	⌠	⌡	÷	≈	°	∙	·	√	n	²	■	NBSP
Hex	00F0	00F1	00F2	00F3	00F4	00F5	00F6	00F7	00F8	00F9	00FA	00FB	00FC	00FD	00FE	00FF
Dec	240	241	242	243	244	245	246	247	248	249	250	251	252	253	251	255

PC850 CODE TABLE (Multilingual)

Char	SP	!	“	#	$	%	&	‘	(	)	*	+	,	-	.	/
Hex	0020	0021	0022	0023	0024	0025	0026	0027	0028	0029	002A	002B	002C	002D	002E	002F
Dec	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47
Char	0	1	2	3	4	5	6	7	8	9	:	;	<	=	>	?
Hex	0030	0031	0032	0033	0034	0035	0036	0037	0038	0039	003A	003B	003C	003D	003E	003F
Dec	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63
Char	@	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
Hex	0040	0041	0042	0043	0044	0045	0046	0047	0048	0049	004A	004B	004C	004D	004E	004F
Dec	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79
Char	P	Q	R	S	T	U	V	W	X	Y	Z	[	\	]	^	_
Hex	0050	0051	0052	0053	0054	0055	0056	0057	0058	0059	005A	005B	005C	005D	005E	005F
Dec	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95
Char	`	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o
Hex	0060	0061	0062	0063	0064	0065	0066	0067	0068	0069	006A	006B	006C	006D	006E	006F
Dec	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111
Char	p	q	r	s	t	u	v	w	x	y	z	{	|	}	~	⌂
Hex	0070	0071	0072	0073	0074	0075	0076	0077	0078	0079	007A	007B	007C	007D	007E	007F
Dec	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127
Char	Ç	ü	é	â	ä	à	å	ç	ê	ë	è	ï	î	ì	Ä	Å
Hex	0080	0081	0082	0083	0084	0085	0086	0087	0088	0089	008A	008B	008C	008D	008E	008F
Dec	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143
Char	É	æ	Æ	ô	ö	ò	û	ù	ÿ	Ö	Ü	ø	£	Ø	×	ƒ
Hex	0090	0091	0092	0093	0094	0095	0096	0097	0098	0099	009A	009B	009C	009D	009E	009F
Dec	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159
Char	á	í	ó	ú	ñ	Ñ	ª	º	¿	®	¬	½	¼	¡	«	»
Hex	00A0	00A1	00A2	00A3	00A4	00A5	00A6	00A7	00A8	00A9	00AA	00AB	00AC	00AD	00AE	00AF
Dec	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175
Char	░	▒	▓	|	┤	Á	Â	À	©	╣	║	╗	╝	¢	¥	┐
Hex	00B0	00B1	00B2	00B3	00B4	00B5	00B6	00B7	00B8	00B9	00BA	00BB	00BC	00BD	00BE	00BF
Dec	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191
Char	└	┴	┬	├	─	┼	ã	Ã	╚	╔	╩	╦	╠	═	╬	¤
Hex	00C0	00C1	00C2	00C3	00C4	00C5	00C6	00C7	00C8	00C9	00CA	00CB	00CC	00CD	00CE	00CF
Dec	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207
Char	ð	Ð	Ê	Ë	È	ı	Í	Î	Ï	┘	┌	▉	▄	¦	Ì	▀
Hex	00D0	00D1	00D2	00D3	00D4	00D5	00D6	00D7	00D8	00D9	00DA	00DB	00DC	00DD	00DE	00DF
Dec	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223
Char	Ó	ß	Ô	Ò	õ	Õ	µ	þ	Þ	Ú	Û	Ù	ý	Ý	¯	´
Hex	00E0	00E1	00E2	00E3	00E4	00E5	00E6	00E7	00E8	00E9	00EA	00EB	00EC	00ED	00EE	00EF
Dec	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239
Char	SHY	±	‗	¾	¶	§	÷	¸	°	¨	·	¹	³	²	■	NBSP
Hex	00F0	00F1	00F2	00F3	00F4	00F5	00F6	00F7	00F8	00F9	00FA	00FB	00FC	00FD	00FE	00FF
Dec	240	241	242	243	244	245	246	247	248	249	250	251	252	253	251	255

PC860 CODE TABLE (Portuguese)

Char	SP	!	“	#	$	%	&	‘	(	)	*	+	,	-	.	/
Hex	0020	0021	0022	0023	0024	0025	0026	0027	0028	0029	002A	002B	002C	002D	002E	002F
Dec	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47
Char	0	1	2	3	4	5	6	7	8	9	:	;	<	=	>	?
Hex	0030	0031	0032	0033	0034	0035	0036	0037	0038	0039	003A	003B	003C	003D	003E	003F
Dec	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63
Char	@	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
Hex	0040	0041	0042	0043	0044	0045	0046	0047	0048	0049	004A	004B	004C	004D	004E	004F
Dec	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79
Char	P	Q	R	S	T	U	V	W	X	Y	Z	[	\	]	^	_
Hex	0050	0051	0052	0053	0054	0055	0056	0057	0058	0059	005A	005B	005C	005D	005E	005F
Dec	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95
Char	`	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o
Hex	0060	0061	0062	0063	0064	0065	0066	0067	0068	0069	006A	006B	006C	006D	006E	006F
Dec	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111
Char	p	q	r	s	t	u	v	w	x	y	z	{	|	}	~	⌂
Hex	0070	0071	0072	0073	0074	0075	0076	0077	0078	0079	007A	007B	007C	007D	007E	007F
Dec	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127
Char	Ç	ü	é	â	ã	à	Á	ç	ê	Ê	è	Í	Ô	ì	Ã	Â
Hex	0080	0081	0082	0083	0084	0085	0086	0087	0088	0089	008A	008B	008C	008D	008E	008F
Dec	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143
Char	É	À	È	ô	ö	ò	Ú	ù	Ì	Õ	Ü	¢	£	Ù	Pts	Ó
Hex	0090	0091	0092	0093	0094	0095	0096	0097	0098	0099	009A	009B	009C	009D	009E	009F
Dec	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159
Char	á	í	ó	ú	ñ	Ñ	ª	º	¿	Ò	¬	½	¼	¡	«	»
Hex	00A0	00A1	00A2	00A3	00A4	00A5	00A6	00A7	00A8	00A9	00AA	00AB	00AC	00AD	00AE	00AF
Dec	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175
Char	░	▒	▓	│	┤	╡	╢	╖	╕	╣	║	╗	╝	╜	╛	┐
Hex	00B0	00B1	00B2	00B3	00B4	00B5	00B6	00B7	00B8	00B9	00BA	00BB	00BC	00BD	00BE	00BF
Dec	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191
Char	└	┴	┬	├	─	┼	╞	╟	╚	╔	╩	╦	╠	═	╬	╧
Hex	00C0	00C1	00C2	00C3	00C4	00C5	00C6	00C7	00C8	00C9	00CA	00CB	00CC	00CD	00CE	00CF
Dec	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207
Char	╨	╤	╥	╙	╘	╒	╓	╫	╪	┘	┌	▉	▄	▌	▐	▀
Hex	00D0	00D1	00D2	00D3	00D4	00D5	00D6	00D7	00D8	00D9	00DA	00DB	00DC	00DD	00DE	00DF
Dec	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223
Char	α	ß	Γ	π	Σ	σ	µ	τ	Φ	Θ	Ω	δ	∞	φ	ε	∩
Hex	00E0	00E1	00E2	00E3	00E4	00E5	00E6	00E7	00E8	00E9	00EA	00EB	00EC	00ED	00EE	00EF
Dec	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239
Char	≡	±	≥	≤	⌠	⌡	÷	≈	°	∙	·	√	n	²	■	NBSP
Hex	00F0	00F1	00F2	00F3	00F4	00F5	00F6	00F7	00F8	00F9	00FA	00FB	00FC	00FD	00FE	00FF
Dec	240	241	242	243	244	245	246	247	248	249	250	251	252	253	251	255

PC863 CODE TABLE (Canadian, French)

Char	SP	!	“	#	$	%	&	‘	(	)	*	+	,	-	.	/
Hex	0020	0021	0022	0023	0024	0025	0026	0027	0028	0029	002A	002B	002C	002D	002E	002F
Dec	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47
Char	0	1	2	3	4	5	6	7	8	9	:	;	<	=	>	?
Hex	0030	0031	0032	0033	0034	0035	0036	0037	0038	0039	003A	003B	003C	003D	003E	003F
Dec	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63
Char	@	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
Hex	0040	0041	0042	0043	0044	0045	0046	0047	0048	0049	004A	004B	004C	004D	004E	004F
Dec	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79
Char	P	Q	R	S	T	U	V	W	X	Y	Z	[	\	]	^	_
Hex	0050	0051	0052	0053	0054	0055	0056	0057	0058	0059	005A	005B	005C	005D	005E	005F
Dec	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95
Char	`	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o
Hex	0060	0061	0062	0063	0064	0065	0066	0067	0068	0069	006A	006B	006C	006D	006E	006F
Dec	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111
Char	p	q	r	s	t	u	v	w	x	y	z	{	|	}	~	⌂
Hex	0070	0071	0072	0073	0074	0075	0076	0077	0078	0079	007A	007B	007C	007D	007E	007F
Dec	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127
Char	Ç	ü	é	â	Â	à	¶	ç	ê	ë	è	ï	î	‗	À	§
Hex	0080	0081	0082	0083	0084	0085	0086	0087	0088	0089	008A	008B	008C	008D	008E	008F
Dec	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143
Char	É	È	Ê	ô	Ë	Ï	û	ù	¤	Ô	Ü	¢	£	Ù	Û	ƒ
Hex	0090	0091	0092	0093	0094	0095	0096	0097	0098	0099	009A	009B	009C	009D	009E	009F
Dec	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159
Char	¦	´	ó	ú	¨	¸	³	¯	Î	⌐	¬	½	¼	¾	«	»
Hex	00A0	00A1	00A2	00A3	00A4	00A5	00A6	00A7	00A8	00A9	00AA	00AB	00AC	00AD	00AE	00AF
Dec	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175
Char	░	▒	▓	│	┤	╡	╢	╖	╕	╣	║	╗	╝	╜	╛	┐
Hex	00B0	00B1	00B2	00B3	00B4	00B5	00B6	00B7	00B8	00B9	00BA	00BB	00BC	00BD	00BE	00BF
Dec	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191
Char	└	┴	┬	├	─	┼	╞	╟	╚	╔	╩	╦	╠	═	╬	╧
Hex	00C0	00C1	00C2	00C3	00C4	00C5	00C6	00C7	00C8	00C9	00CA	00CB	00CC	00CD	00CE	00CF
Dec	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207
Char	╨	╤	╥	╙	╘	╒	╓	╫	╪	┘	┌	▉	▄	▌	▐	▀
Hex	00D0	00D1	00D2	00D3	00D4	00D5	00D6	00D7	00D8	00D9	00DA	00DB	00DC	00DD	00DE	00DF
Dec	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223
Char	α	ß	Γ	π	Σ	σ	µ	τ	Φ	Θ	Ω	δ	∞	φ	ε	∩
Hex	00E0	00E1	00E2	00E3	00E4	00E5	00E6	00E7	00E8	00E9	00EA	00EB	00EC	00ED	00EE	00EF
Dec	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239
Char	≡	±	≥	≤	⌠	⌡	÷	≈	°	∙	·	√	ⁿ	²	■	NBSP
Hex	00F0	00F1	00F2	00F3	00F4	00F5	00F6	00F7	00F8	00F9	00FA	00FB	00FC	00FD	00FE	00FF
Dec	240	241	242	243	244	245	246	247	248	249	250	251	252	253	251	255

PC865 CODE TABLE (Nordic)

Char	SP	!	“	#	$	%	&	‘	(	)	*	+	,	-	.	/
Hex	0020	0021	0022	0023	0024	0025	0026	0027	0028	0029	002A	002B	002C	002D	002E	002F
Dec	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47
Char	0	1	2	3	4	5	6	7	8	9	:	;	<	=	>	?
Hex	0030	0031	0032	0033	0034	0035	0036	0037	0038	0039	003A	003B	003C	003D	003E	003F
Dec	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63
Char	@	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
Hex	0040	0041	0042	0043	0044	0045	0046	0047	0048	0049	004A	004B	004C	004D	004E	004F
Dec	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79
Char	P	Q	R	S	T	U	V	W	X	Y	Z	[	\	]	^	_
Hex	0050	0051	0052	0053	0054	0055	0056	0057	0058	0059	005A	005B	005C	005D	005E	005F
Dec	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95
Char	`	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o
Hex	0060	0061	0062	0063	0064	0065	0066	0067	0068	0069	006A	006B	006C	006D	006E	006F
Dec	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111
Char	p	q	r	s	t	u	v	w	x	y	z	{	|	}	~	⌂
Hex	0070	0071	0072	0073	0074	0075	0076	0077	0078	0079	007A	007B	007C	007D	007E	007F
Dec	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127
Char	Ç	ü	é	â	ä	à	å	ç	ê	ë	è	ï	î	ì	Ä	Å
Hex	0080	0081	0082	0083	0084	0085	0086	0087	0088	0089	008A	008B	008C	008D	008E	008F
Dec	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143
Char	É	æ	Æ	ô	ö	ò	û	ù	ÿ	Ö	Ü	ø	£	Ø	Pts	ƒ
Hex	0090	0091	0092	0093	0094	0095	0096	0097	0098	0099	009A	009B	009C	009D	009E	009F
Dec	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159
Char	á	í	ó	ú	ñ	Ñ	ª	º	¿	⌐	¬	½	¼	¡	«	¤
Hex	00A0	00A1	00A2	00A3	00A4	00A5	00A6	00A7	00A8	00A9	00AA	00AB	00AC	00AD	00AE	00AF
Dec	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175
Char	░	▒	▓	│	┤	╡	╢	╖	╕	╣	║	╗	╝	╜	╛	┐
Hex	00B0	00B1	00B2	00B3	00B4	00B5	00B6	00B7	00B8	00B9	00BA	00BB	00BC	00BD	00BE	00BF
Dec	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191
Char	└	┴	┬	├	─	┼	╞	╟	╚	╔	╩	╦	╠	═	╬	╧
Hex	00C0	00C1	00C2	00C3	00C4	00C5	00C6	00C7	00C8	00C9	00CA	00CB	00CC	00CD	00CE	00CF
Dec	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207
Char	╨	╤	╥	╙	╘	╒	╓	╫	╪	┘	┌	▉	▄	▌	▐	▀
Hex	00D0	00D1	00D2	00D3	00D4	00D5	00D6	00D7	00D8	00D9	00DA	00DB	00DC	00DD	00DE	00DF
Dec	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223
Char	α	ß	Γ	π	Σ	σ	µ	τ	Φ	Θ	Ω	δ	∞	φ	ε	∩
Hex	00E0	00E1	00E2	00E3	00E4	00E5	00E6	00E7	00E8	00E9	00EA	00EB	00EC	00ED	00EE	00EF
Dec	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239
Char	≡	±	≥	≤	⌠	⌡	÷	≈	°	∙	·	√	n	2	■	NBSP
Hex	00F0	00F1	00F2	00F3	00F4	00F5	00F6	00F7	00F8	00F9	00FA	00FB	00FC	00FD	00FE	00FF
Dec	240	241	242	243	244	245	246	247	248	249	250	251	252	253	251	255

PC858 CODE TABLE (Euro symbol)

Char	SP	!	"	#	$	%	&	'	(	)	*	+	,	-	.	/
Hex	0020	0021	0022	0023	0024	0025	0026	0027	0028	0029	002A	002B	002C	002D	002E	002F
Dec	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47
Char	0	1	2	3	4	5	6	7	8	9	:	;	<	=	>	?
Hex	0030	0031	0032	0033	0034	0035	0036	0037	0038	0039	003A	003B	003C	003D	003E	003F
Dec	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63
Char	@	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
Hex	0040	0041	0042	0043	0044	0045	0046	0047	0048	0049	004A	004B	004C	004D	004E	004F
Dec	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79
Char	P	Q	R	S	T	U	V	W	X	Y	Z	[	\	]	^	_
Hex	0050	0051	0052	0053	0054	0055	0056	0057	0058	0059	005A	005B	005C	005D	005E	005F
Dec	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95
Char	`	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o
Hex	0060	0061	0062	0063	0064	0065	0066	0067	0068	0069	006A	006B	006C	006D	006E	006F
Dec	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111
Char	p	q	r	s	t	u	v	w	x	y	z	{	|	}	~	⌂
Hex	0070	0071	0072	0073	0074	0075	0076	0077	0078	0079	007A	007B	007C	007D	007E	007F
Dec	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127
Char	Ç	ü	é	â	ä	à	å	ç	ê	ë	è	ï	î	ì	Ä	Å
Hex	0080	0081	0082	0083	0084	0085	0086	0087	0088	0089	008A	008B	008C	008D	008E	008F
Dec	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143
Char	É	æ	Æ	ô	ö	ò	û	ù	ÿ	Ö	Ü	ø	£	Ø	×	ƒ
Hex	0090	0091	0092	0093	0094	0095	0096	0097	0098	0099	009A	009B	009C	009D	009E	009F
Dec	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159
Char	á	í	ó	ú	ñ	Ñ	ª	º	¿	®	¬	½	¼	¡	«	»
Hex	00A0	00A1	00A2	00A3	00A4	00A5	00A6	00A7	00A8	00A9	00AA	00AB	00AC	00AD	00AE	00AF
Dec	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175
Char	░	▒	▓	|	┤	Á	Â	À	©	╣	║	╗	╝	¢	¥	┐
Hex	00B0	00B1	00B2	00B3	00B4	00B5	00B6	00B7	00B8	00B9	00BA	00BB	00BC	00BD	00BE	00BF
Dec	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191
Char	└	┴	┬	├	─	┼	ã	Ã	╚	╔	╩	╦	╠	═	╬	¤
Hex	00C0	00C1	00C2	00C3	00C4	00C5	00C6	00C7	00C8	00C9	00CA	00CB	00CC	00CD	00CE	00CF
Dec	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207
Char	ð	Ð	Ê	Ë	È	€	Í	Î	Ï	┘	┌	▉	▄	¦	Ì	▀
Hex	00D0	00D1	00D2	00D3	00D4	00D5	00D6	00D7	00D8	00D9	00DA	00DB	00DC	00DD	00DE	00DF
Dec	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223
Char	Ó	ß	Ô	Ò	õ	Õ	µ	þ	Þ	Ú	Û	Ù	ý	Ý	¯	´
Hex	00E0	00E1	00E2	00E3	00E4	00E5	00E6	00E7	00E8	00E9	00EA	00EB	00EC	00ED	00EE	00EF
Dec	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239
Char	SHY	±	‗	¾	¶	§	÷	¸	°	¨	·	¹	³	²	■	NBSP
Hex	00F0	00F1	00F2	00F3	00F4	00F5	00F6	00F7	00F8	00F9	00FA	00FB	00FC	00FD	00FE	00FF
Dec	240	241	242	243	244	245	246	247	248	249	250	251	252	253	251	255

NOTE:
To print the Euro (€) symbol, the command sequence is: 0x1B 0x74 0x13 0xD5 (see Commands Manual).

PC866 CODE TABLE (Cyrillic)

Char	SP	!	“	#	$	%	&	‘	(	)	*	+	,	-	.	/
Hex	0020	0021	0022	0023	0024	0025	0026	0027	0028	0029	002A	002B	002C	002D	002E	002F
Dec	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47
Char	0	1	2	3	4	5	6	7	8	9	:	;	<	=	>	?
Hex	0030	0031	0032	0033	0034	0035	0036	0037	0038	0039	003A	003B	003C	003D	003E	003F
Dec	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63
Char	@	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
Hex	0040	0041	0042	0043	0044	0045	0046	0047	0048	0049	004A	004B	004C	004D	004E	004F
Dec	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79
Char	P	Q	R	S	T	U	V	W	X	Y	Z	[	\	]	^	_
Hex	0050	0051	0052	0053	0054	0055	0056	0057	0058	0059	005A	005B	005C	005D	005E	005F
Dec	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95
Char	`	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o
Hex	0060	0061	0062	0063	0064	0065	0066	0067	0068	0069	006A	006B	006C	006D	006E	006F
Dec	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111
Char	p	q	r	s	t	u	v	w	x	y	z	{	|	}	~	⌂
Hex	0070	0071	0072	0073	0074	0075	0076	0077	0078	0079	007A	007B	007C	007D	007E	007F
Dec	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127
Char	А	Б	В	Г	Д	Е	Ж	З	И	Й	К	Л	М	Н	О	П
Hex	0080	0081	0082	0083	0084	0085	0086	0087	0088	0089	008A	008B	008C	008D	008E	008F
Dec	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143
Char	Р	С	Т	У	Ф	Х	Ц	Ч	Ш	Щ	Ъ	Ы	Ь	Э	Ю	Я
Hex	0090	0091	0092	0093	0094	0095	0096	0097	0098	0099	009A	009B	009C	009D	009E	009F
Dec	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159
Char	а	б	в	г	д	е	ж	з	и	й	к	л	м	н	о	п
Hex	00A0	00A1	00A2	00A3	00A4	00A5	00A6	00A7	00A8	00A9	00AA	00AB	00AC	00AD	00AE	00AF
Dec	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175
Char	░	▒	▓	│	┤	╡	╢	╖	╕	╣	║	╗	╝	╜	╛	┐
Hex	00B0	00B1	00B2	00B3	00B4	00B5	00B6	00B7	00B8	00B9	00BA	00BB	00BC	00BD	00BE	00BF
Dec	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191
Char	└	┴	┬	├	─	┼	╞	╟	╚	╔	╩	╦	╠	═	╬	╧
Hex	00C0	00C1	00C2	00C3	00C4	00C5	00C6	00C7	00C8	00C9	00CA	00CB	00CC	00CD	00CE	00CF
Dec	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207
Char	╨	╤	╥	╙	╘	╒	╓	╫	╪	┘	┌	▉	▄	▌	▐	▀
Hex	00D0	00D1	00D2	00D3	00D4	00D5	00D6	00D7	00D8	00D9	00DA	00DB	00DC	00DD	00DE	00DF
Dec	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223
Char	р	с	т	у	ф	х	ц	ч	ш	щ	ъ	ы	ь	э	ю	я
Hex	00E0	00E1	00E2	00E3	00E4	00E5	00E6	00E7	00E8	00E9	00EA	00EB	00EC	00ED	00EE	00EF
Dec	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239
Char	Ё	ё	Є	є	Ї	ї	Ў	ў	°	∙	·	√	№	¤	■	NBSP
Hex	00F0	00F1	00F2	00F3	00F4	00F5	00F6	00F7	00F8	00F9	00FA	00FB	00FC	00FD	00FE	00FF
Dec	240	241	242	243	244	245	246	247	248	249	250	251	252	253	251	255

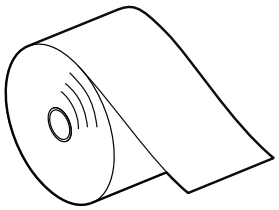
VISCII CODE TABLE (Vietnamese standard code)

Char	NUL	SOH	Ằ	ETX	EOT	Ẵ	Ẫ	BEL	BS	HT	LF	VT	FF	CR	SO	SI
Hex	0000	0001	0002	0003	0004	0005	0006	0007	0008	0009	000A	000B	000C	000D	000E	000F
Dec	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Char	DLE	DC1	DC2	DC3	Ỷ	NAK	SYN	ETB	CAN	Ỹ	SUB	ESC	FS	GS	Ỵ	US
Hex	0010	0011	0012	0013	0014	0015	0016	0017	0018	0019	001A	001B	001C	001D	001E	001F
Dec	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Char	SP	!	“	#	$	%	&	‘	(	)	*	+	,	-	.	/
Hex	0020	0021	0022	0023	0024	0025	0026	0027	0028	0029	002A	002B	002C	002D	002E	002F
Dec	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47
Char	0	1	2	3	4	5	6	7	8	9	:	;	<	=	>	?
Hex	0030	0031	0032	0033	0034	0035	0036	0037	0038	0039	003A	003B	003C	003D	003E	003F
Dec	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63
Char	@	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
Hex	0040	0041	0042	0043	0044	0045	0046	0047	0048	0049	004A	004B	004C	004D	004E	004F
Dec	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79
Char	P	Q	R	S	T	U	V	W	X	Y	Z	[	\	]	^	_
Hex	0050	0051	0052	0053	0054	0055	0056	0057	0058	0059	005A	005B	005C	005D	005E	005F
Dec	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95
Char	`	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o
Hex	0060	0061	0062	0063	0064	0065	0066	0067	0068	0069	006A	006B	006C	006D	006E	006F
Dec	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111
Char	p	q	r	s	t	u	v	w	x	y	z	{	|	}	~	DEL
Hex	0070	0071	0072	0073	0074	0075	0076	0077	0078	0079	007A	007B	007C	007D	007E	007F
Dec	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127
Char	Ạ	Ấ	Ầ	Ặ	Ấ	Ầ	Ẩ	Ậ	Ẽ	Ẹ	Ế	Ề	Ể	Ễ	Ệ	Ố
Hex	0080	0081	0082	0083	0084	0085	0086	0087	0088	0089	008A	008B	008C	008D	008E	008F
Dec	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143
Char	Ồ	Ổ	Ỗ	Ộ	Ợ	Ớ	Ờ	Ở	Ị	Ỏ	Ọ	Ỉ	Ủ	Ũ	Ụ	Ỳ
Hex	0090	0091	0092	0093	0094	0095	0096	0097	0098	0099	009A	009B	009C	009D	009E	009F
Dec	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159
Char	Õ	ắ	ằ	ặ	ấ	ầ	ẩ	ậ	ẽ	ẹ	ế	ề	ể	ễ	ệ	ố
Hex	00A0	00A1	00A2	00A3	00A4	00A5	00A6	00A7	00A8	00A9	00AA	00AB	00AC	00AD	00AE	00AF
Dec	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175
Char	ồ	ổ	ỗ	Ỡ	Ơ	ộ	ờ	ở	ị	Ự	Ứ	Ừ	Ử	ơ	ớ	Ư
Hex	00B0	00B1	00B2	00B3	00B4	00B5	00B6	00B7	00B8	00B9	00BA	00BB	00BC	00BD	00BE	00BF
Dec	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191
Char	À	Á	Â	Ã	Ả	Ă	ẳ	ẵ	È	É	Ê	Ẻ	Ì	Í	Ĩ	ỳ
Hex	00C0	00C1	00C2	00C3	00C4	00C5	00C6	00C7	00C8	00C9	00CA	00CB	00CC	00CD	00CE	00CF
Dec	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207
Char	Đ	ứ	Ò	Ó	Ô	ạ	ỷ	ừ	ử	Ù	Ú	ỹ	ỵ	Ý	ỡ	ư
Hex	00D0	00D1	00D2	00D3	00D4	00D5	00D6	00D7	00D8	00D9	00DA	00DB	00DC	00DD	00DE	00DF
Dec	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223
Char	à	á	â	ã	ả	ă	ữ	ẫ	è	é	ê	ẻ	ì	í	ĩ	ỉ
Hex	00E0	00E1	00E2	00E3	00E4	00E5	00E6	00E7	00E8	00E9	00EA	00EB	00EC	00ED	00EE	00EF
Dec	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239
Char	đ	ự	ò	ó	ô	õ	ỏ	ọ	ụ	ù	ú	ũ	ủ	ý	ợ	ữ
Hex	00F0	00F1	00F2	00F3	00F4	00F5	00F6	00F7	00F8	00F9	00FA	00FB	00FC	00FD	00FE	00FF
Dec	240	241	242	243	244	245	246	247	248	249	250	251	252	253	251	255

9 CONSUMABLES

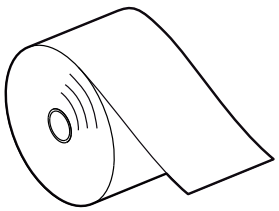
TL60 STD, TL60 EJ

The following table shows the list of available consumables for device:

DESCRIPTION	CODE
	67300000000632
THERMAL PAPER ROLL width = 60mm Ø external = 80mm Ø core = 12mm	

TL80 STD

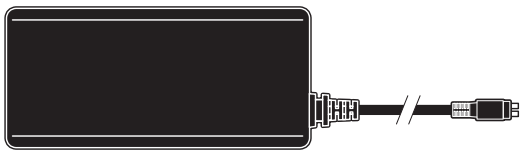
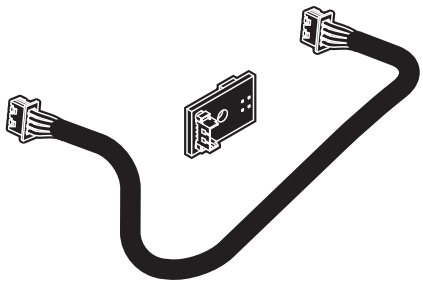
The following table shows the list of available consumables for device:

DESCRIPTION	CODE
	67300000000406
THERMAL PAPER ROLL width = 80mm Ø external = 90mm Ø core = 25mm	

10 ACCESSORIES

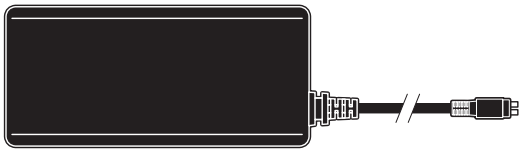
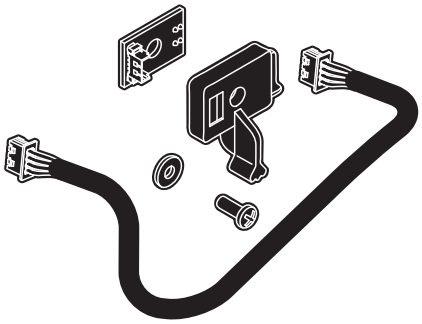
TL60 STD, TL60 EJ

The following table shows the list of available accessories for device:

DESCRIPTION	CODE
POWER SUPPLY (for technical specifications, see the paragraph 8.1)	**963GE020000046** 
ADAPTER CABLE FOR POWER SUPPLY (see the paragraph 10.1)	**26900000000005**
USB CABLE TYPE A-B Length = 1.8 m	**26500000000356**
SERIAL CABLE RJ-DB9F Length = 1.5 m	**26500000000311**
LOW PAPER SENSOR KIT	**976CG010000001** 

TL80 STD

The following table shows the list of available accessories for device:

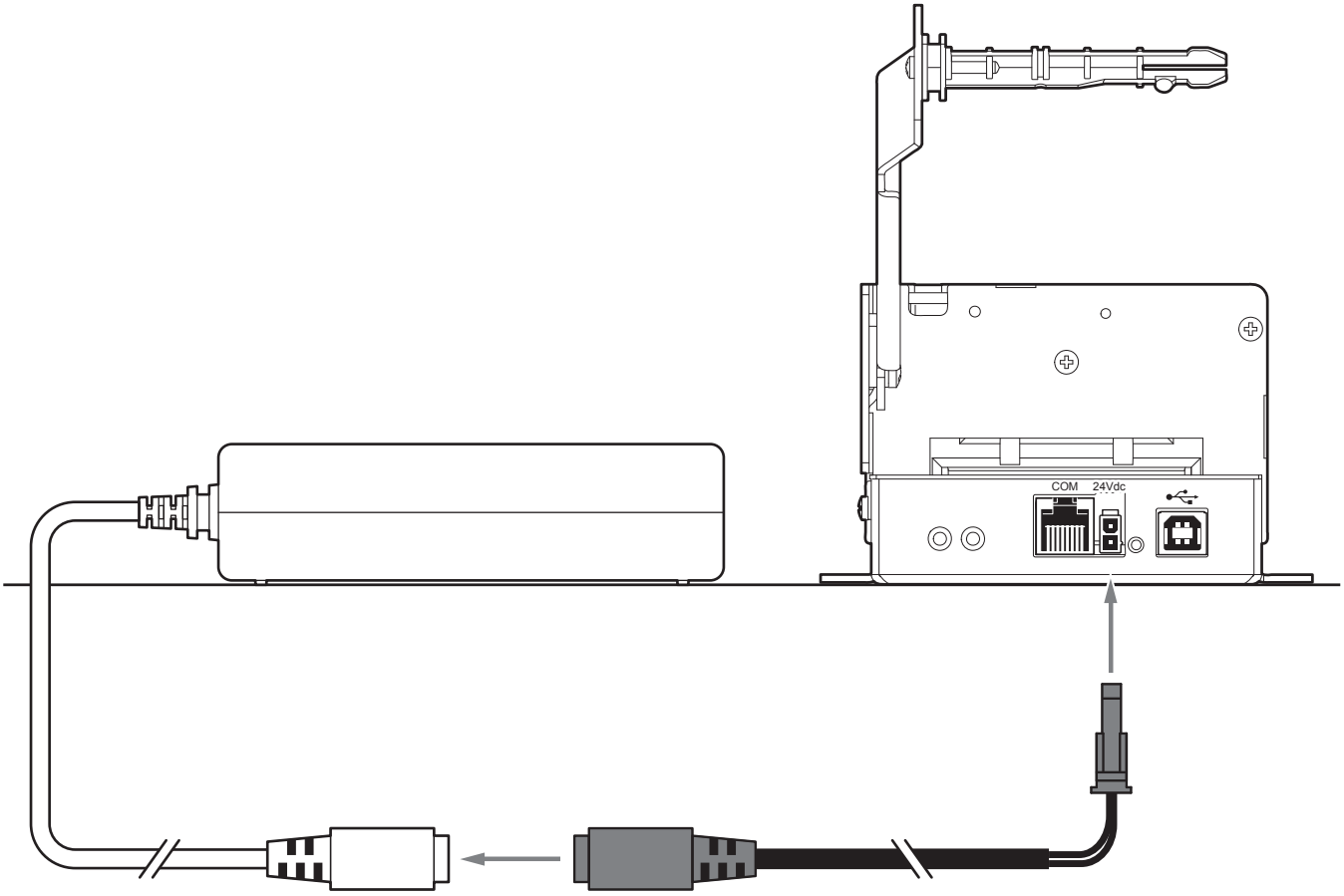
DESCRIPTION	CODE
POWER SUPPLY (for technical specifications, see the paragraph 8.1)	**963GE020000046** 
ADAPTER CABLE FOR POWER SUPPLY (see the paragraph 10.1)	**26900000000005**
USB CABLE TYPE A-B Length = 1.8 m	**26500000000356**
SERIAL CABLE RJ-DB9F Length = 1.5 m	**26500000000311**
LOW PAPER SENSOR KIT	**976CK010000001** 

10.1 Adapter cable for power supply

For the device is available an adapter cable (cod. 26900000000005) supplied as an accessory, for connecting the device to the external power supply unit (cod. 963GE020000003 - optional).

Assembly instructions

Connect the adapter cable to the power supply unit as follows:



11 ALIGNMENT

The device is provided with a sensor for the use of alignment bl in order to handle rolls of tickets with pre-printed fields and a fixed length.

The alignment sensor is a “reflection” sensor: this kind of sensor emits a band of light and detects the quantity of light reflected to it. The presence of the black mark is therefore detected by the amount of light that returns to the sensor, considering that the light is reflected by the white paper and absorbed by the black mark.

To ensure the correct alignment, you must enable the “B. Mark Alignment” parameter during the Setup procedure (see chapter 6).

The following paragraphs show how to correctly set the configuration parameters of device in order to assure the alignment.

11.1 Calibration

The sensor calibration occurs automatically and consists in adjusting the quantity of light emitted to match the degree of whiteness of the paper used and the degree of black of the mark printed on paper.

The device automatically performs the self-calibration during the Setup procedure only if the “B. Mark Alignment” parameter is set to a value other than “Disabled” (see chapter 6).

When self-calibration starts, the device performs some paper feeds and then it prints the calibration result and the value of the PWM duty-cicle of the alignment sensor driver so that it can be perform an optimal black mark detection:

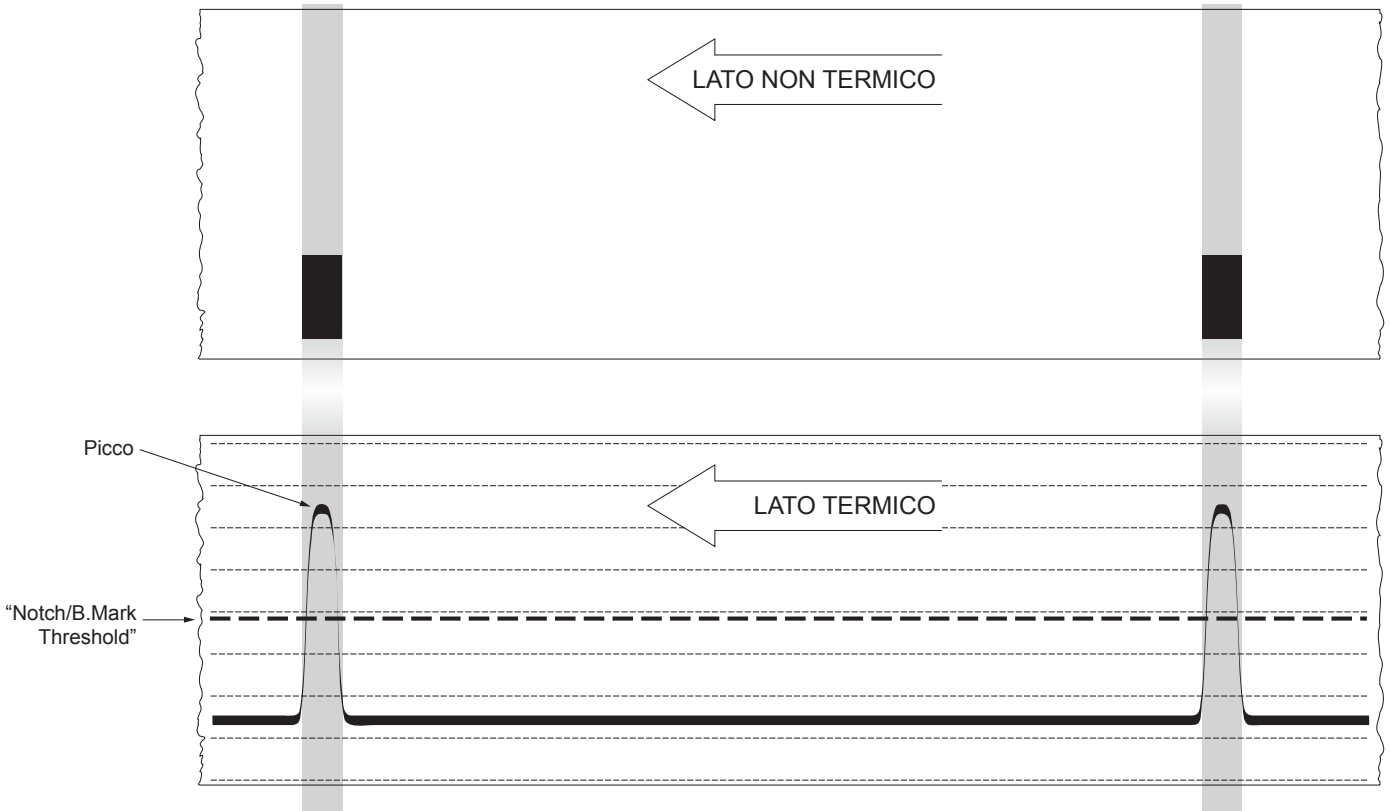
Autosetting B. mark : OK
PWM Duty Cycle : 85.3%]

The “Autosetting B. mark” parameter indicates the result of the self-calibration procedure; OK will appear if it has been successful, NOT OK will appear if the procedure has failed.

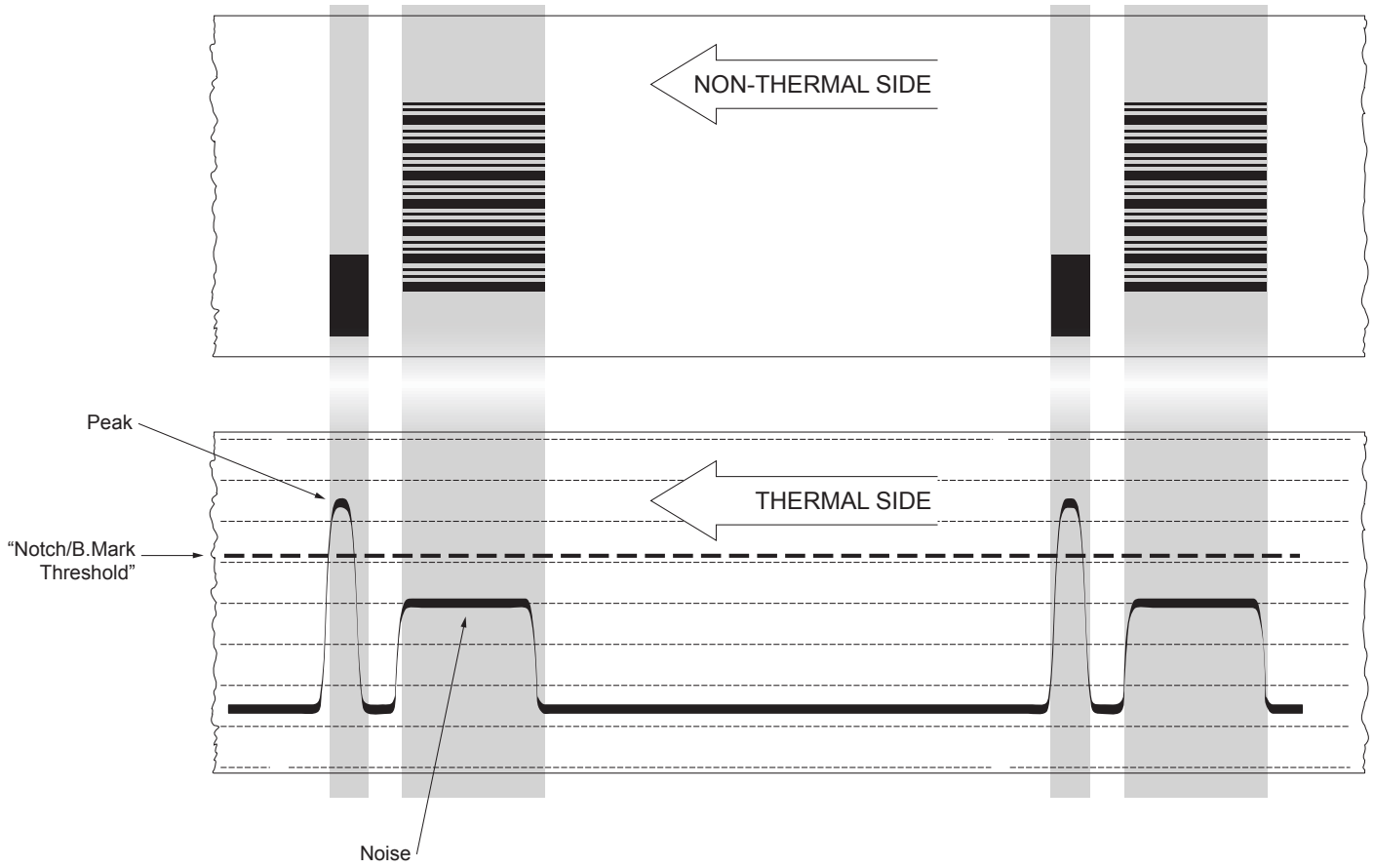
After the printing of the procedure result, the device offers the execution of the function of paper characterization “Characterize Paper” and the change of the “B. Mark Threshold” parameter which represents the detection threshold of the black mark.

Choosing the “Yes” value for the “Characterize Paper” parameter, the device prints a graphic representation (see following figures) of the outgoing voltage of the alignment sensor (expressed as a percentage) and the “B. Mark Threshold” value. This graphic representation is useful to set the most suitable value to assign to the “B. Mark Threshold” parameter and then to better identify the optimal threshold value which takes into account the variations of the signal and the small oscillations around zero.

The following figure shows an example of paper with the non-thermal paper printed with black marks: the outgoing voltage is constant while passing the white paper between two black marks and presents a peak at each black mark.
In this case, the optimal value for the “B. Mark Threshold” parameter is placed about half of the peak.



The following figure shows an example of paper with the non-thermal paper printed with black marks and other graphics (for example, a barcode): the outgoing voltage is constant while passing the white paper between two black marks, presents a peak at each black mark and presents some “noise” at each barcode. In this case, the optimal value for the “B. Mark Threshold” parameter is located about halfway between the peak value and the maximum value of the “noise”.



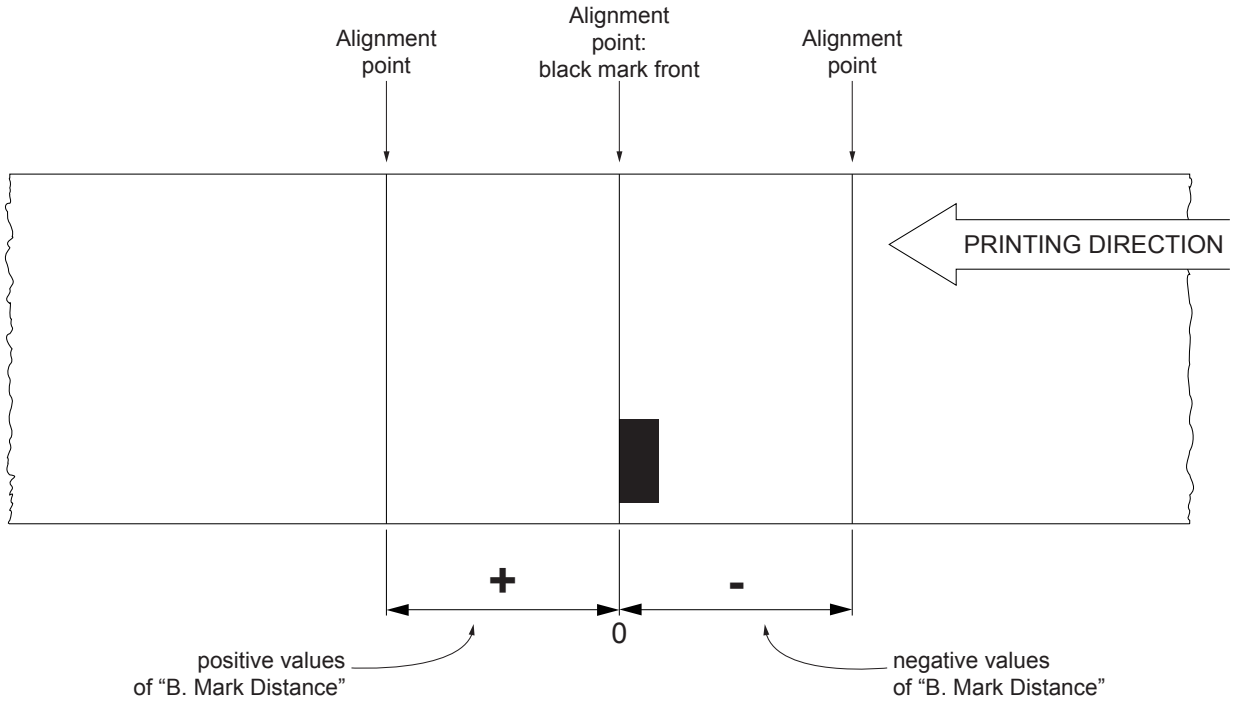
If the maximum value of “noise” read by the sensor is very close to the peak value, it might be difficult to place the value of the “B. Mark Threshold” at an intermediate point. In these cases, it is mandatory that the portion of paper between the point of printing end and the front black mark is completely white (no graphics). In this way, the only next graphic detected by the sensor for alignment after the printing end will be the black mark.

11.2 Alignment parameters

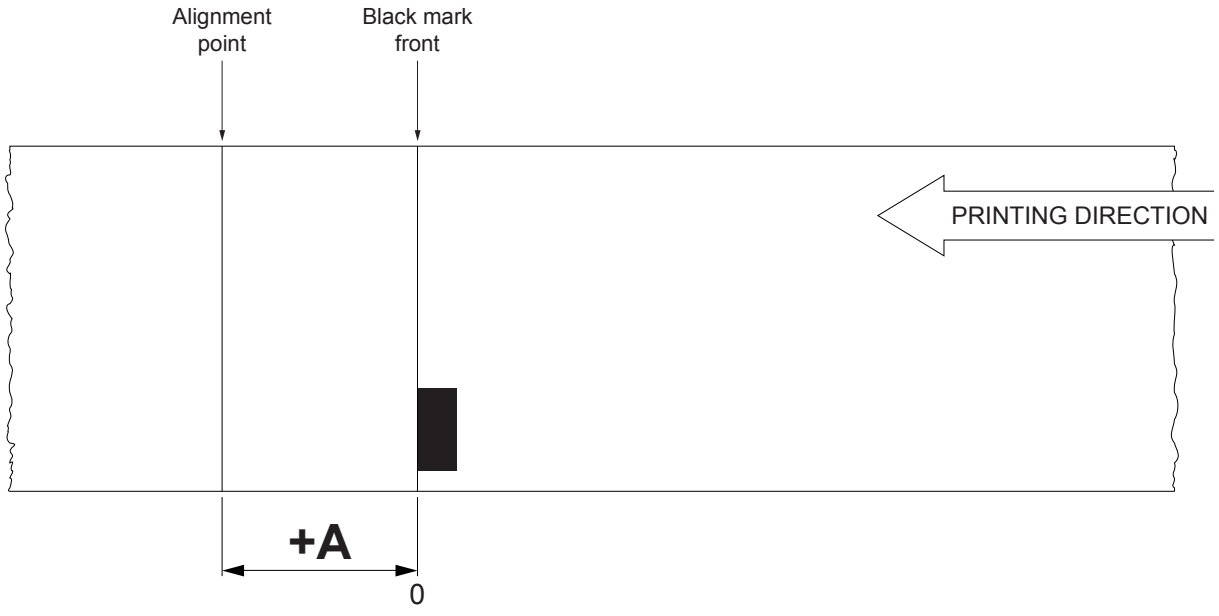
The “alignment point” is defined as the position inside the ticket to use for the black mark alignment.
The distance between the black mark edge and the alignment point is defined as “B. Mark Distance”.

Referring to the front of the black mark, the value of “B. Mark Distance” varies from -99.9 mm minimum and +12.9 mm maximum.

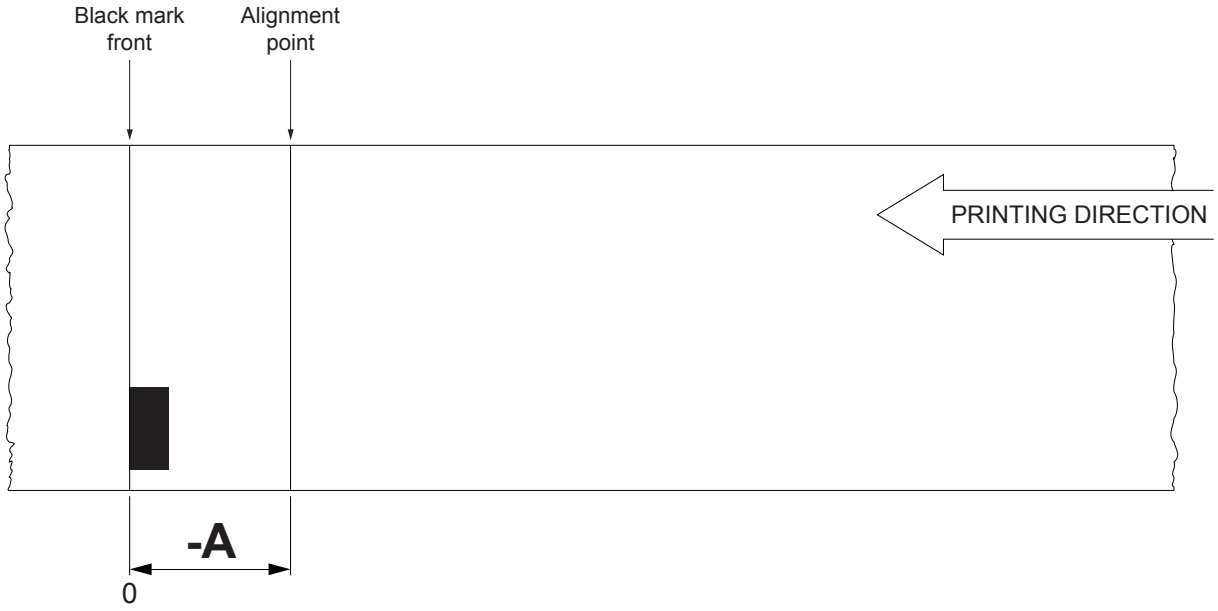
If the “B. Mark Distance” value is set to 0, the alignment point is set at the beginning of the black mark.



The following figure shows an example of paper with alignment point set by a positive value of “B. Mark Distance” (“B. Mark Distance” = + A):

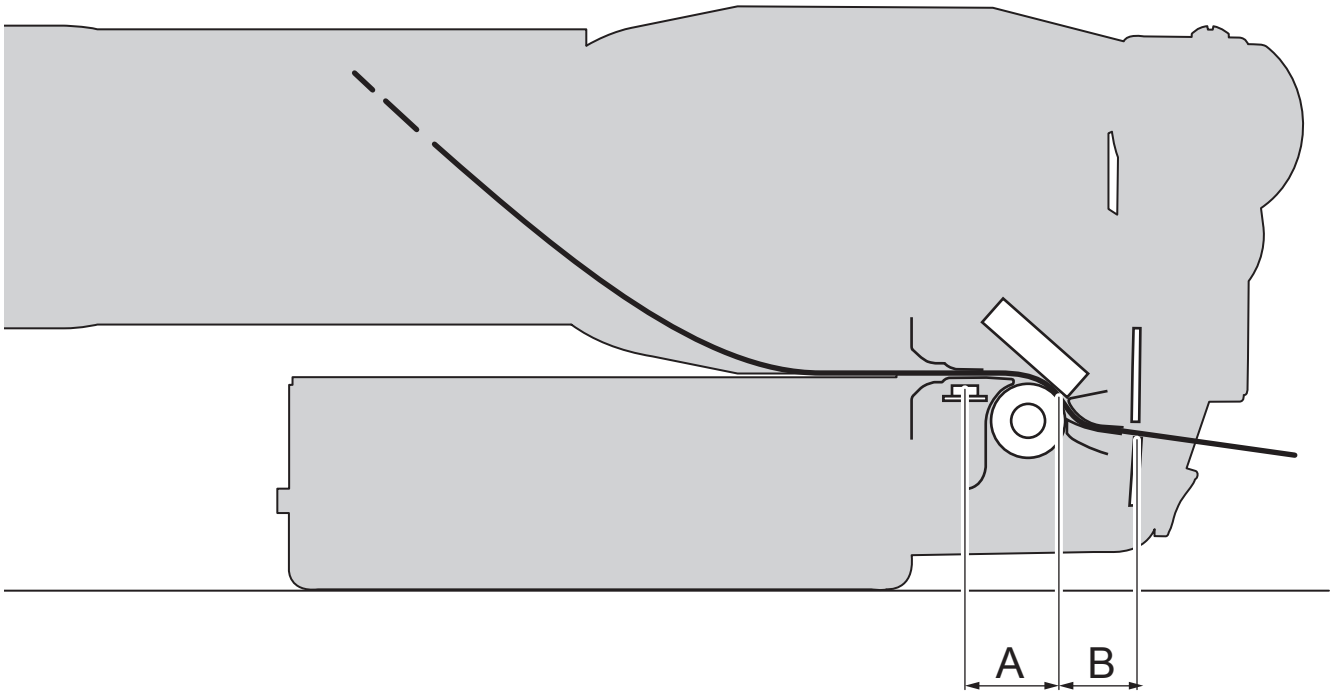


To set a negative value of the “B. Mark Distance” parameter is useful in cases where the alignment point refers to the black mark printed on the previous ticket or where the desired cutting line is placed in the middle of the alignment black mark. In the following images, the value of “B. Mark Distance” parameter is set to -A.



The following figure shows a section of the device with the paper path and the distances between the alignment sensor, the printing head and the cutter (cutting line), where:

device	A = distance between the alignment sensor and the printing line	B = distance between the printing line and the cutting line
TL60	11,7 mm	13 mm
TL80	12,5 mm	12,5 mm



NOTE:
All the dimensions shown in figure are in millimetres

CUSTOM/POS emulation

To define the alignment point you need to set the device parameters that compose the numerical value of the “B. Mark Distance” parameter (see par. 6.4).
For example, to set a black mark distance of 10mm between the black mark and the alignment point, the parameters must be set on the following values:

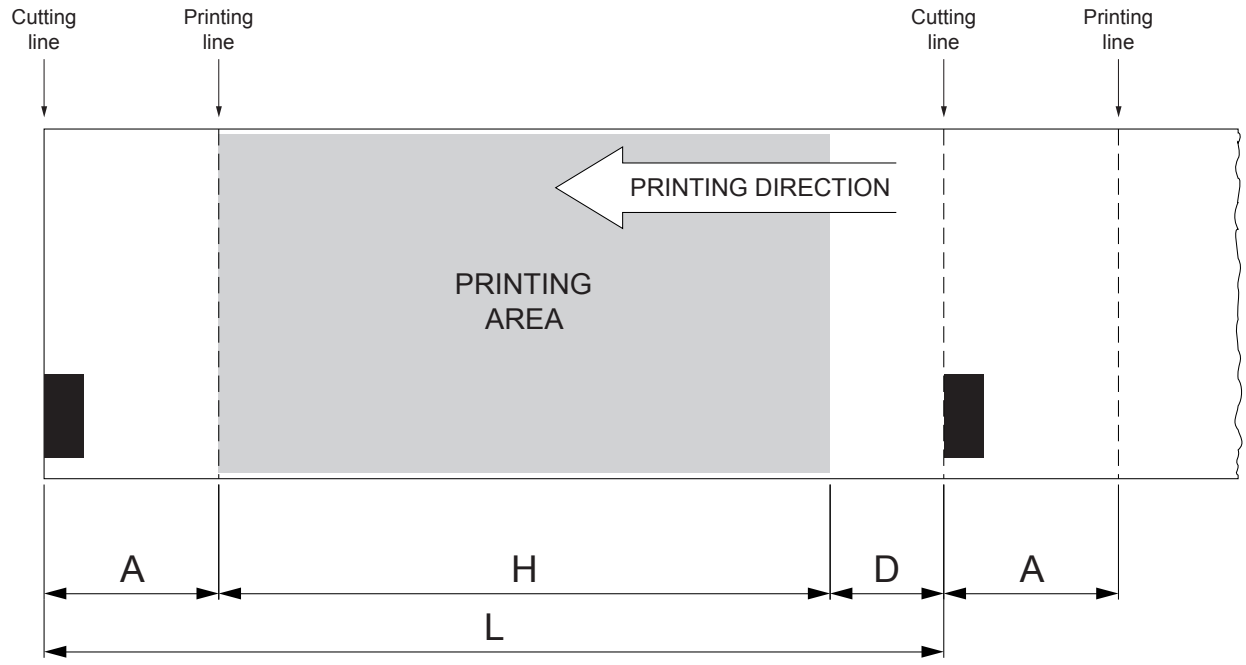
B. Mark Distance [mm x 10] : 1
B. Mark Distance [mm x 1] : 0
B. Mark Distance [mm x .1] : 0

The “B. Mark Distance” parameter, may be modified as follows:
- during the Setup procedure of the device (see chapter 6)
- by using the 0x1D 0xE7 command (for more details, refer to the Commands Manual)
- by driver.

11.3 Printing area

In order to print ticket containing only one black mark and to not overlay printing to a black mark (that will make it useless for the next alignment), it is important to well calibrate the length of the printing area of ticket according to the inter-black mark distance.

The following figure shows an example of tickets with “B. Mark Distance” set to 0:



A “Non-printable area” = “Distance between cutter/printing head”

where:
“Distance between cutter/printing head” = 13 mm for TL60
“Distance between cutter/printing head” = 12.5 mm for TL80

H Distance between the first and the last print line, called “Height of the printing area”.

L Distance between an edge of the black mark and the next one, called “Inter-black mark distance”.

D Automatic feed for alignment at the next black mark.

To use all the black marks on the paper, you must comply with the following equation:

$$H + A \leq L$$

The height of the printing area H can be increased to make no progress on alignment D but no further.

12 TECHNICAL SERVICE

In case of failure, send the 4 pieces of information listed below to our support team:

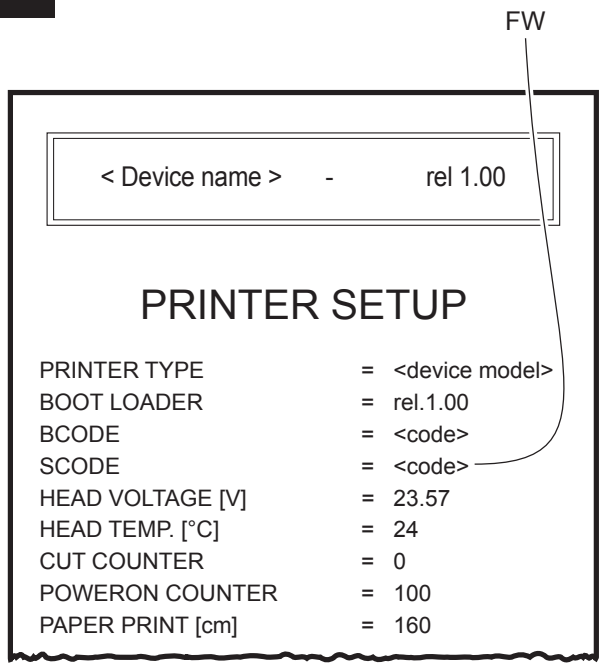
1. Product code
2. Serial number
3. Hardware release
4. Firmware release

To get the necessary data, proceed as follows:

1

Write down the data printed
on the product label (see paragraph 3.3)

2



Print a Setup report (see paragraph 6.1)
The Setup report shows
the firmware release

3

Customer Service Department:

support@custom.it
(worldwide)

or

support@customamerica.com
(specific for North/South American customers)

Send an e-mail to the Technical Service,
with the data collected

Part Number : 76200000001700 Rev.1.60

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